Device Software Update Introduction of ASUS Fonepad

1 Introduction

The purpose of this document is to introduce the device software update procedure of ASUS Fonepad product. There is only one system software package, "All Image" need to be updated. All SW Image, such as Intel Firmware, Kernel Image, Modem Image and AP Image are all included in this"All Image" package. To update the system software, please follow below flow path.
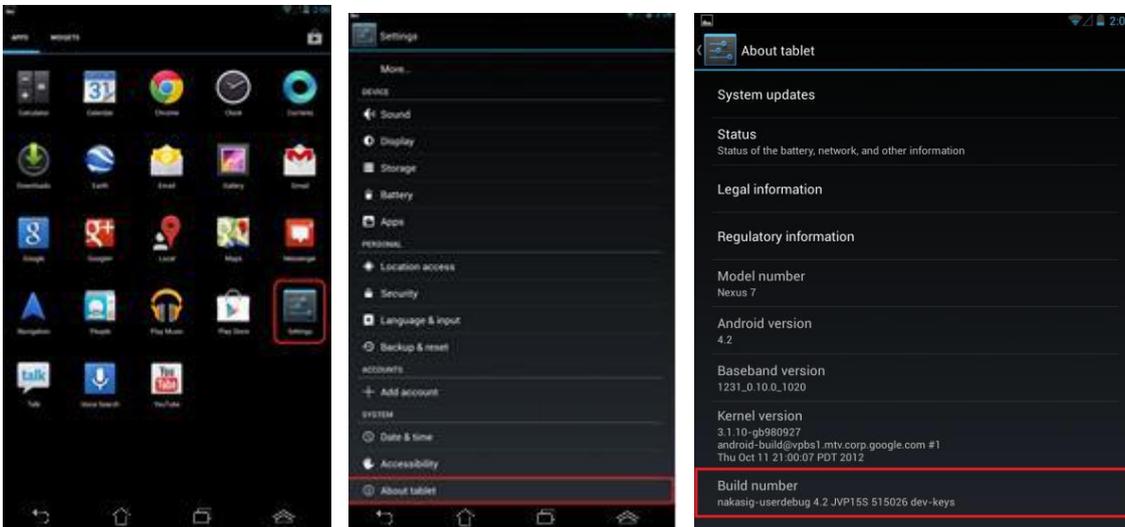
2 Update Procedure

Image Update
Factory Reset

3 Image Update

3.1 Check Your All Image Version

Step 1. Select "Settings" in the device -> select "About tablet". Image version is in the row "Build number".

Step 2. Compare to the SW release notification and see if the device is the most up-to-date version.

3.2 Requirement

✓ An ASUS Fonepad device. The device battery charging level must > 50%
✓ A Windows 7 PC
✓ SD Card

3.3 Download "All Image" by SD Card

Step 1. Unzip file and copy "ME371MG_all_XXXX.raw" to the root path of SD card. (Please do not put more than one "ME371MG_all_XXXX.raw" file in the SD card.)

Step 2. Insert the SD card to the Device.

Step 3. Turn the ASUS Fonepad device off.

Step 4. Keep holding the "power key" and "volume up key" simultaneously for 5-10 seconds. You will see ASUS logo and the device will then go to download mode as below.

Power Key
Volume up Key
Volume down Key

Step 5. Hold the "volume down key" first, and then press "volume up key" for a few second. You will see a menu on the screen.

Step 6. Select "SD download" ("volume up key" for move up; "volume down key" for move down) -> Press "power key" for execute. The Device will process update and then reboot automatically.
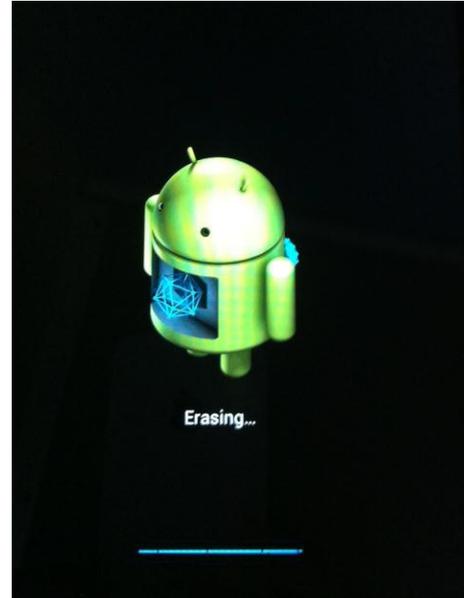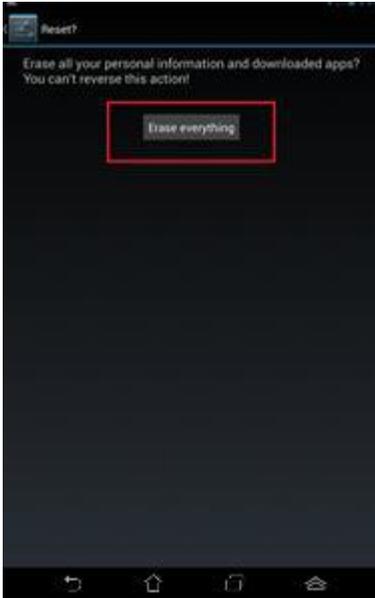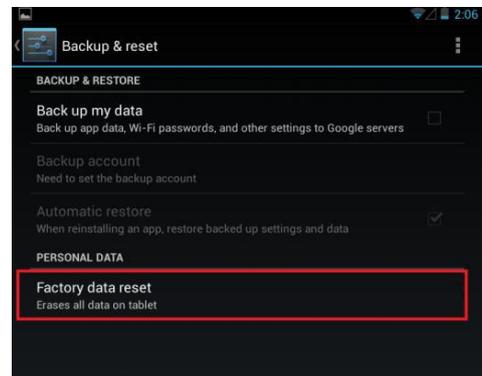
Step 7. Remember to execute "factory reset" as described in section 4.

4 Factory Reset

※"Factory Reset" is a necessary process after you complete "Image update". This process will cleans the old data to ensure the newly updated image works correctly.

Step 1. In the device, select "Settings" on the application list -> select "Backup & reset" -> "factory data reset" -> "Reset tablet" -> "Erase everything"

Step 2. The system will erase all user data and reboot automatically.

Step 3. "Factory Reset" completes after reboot. Set up the device system accordingly.