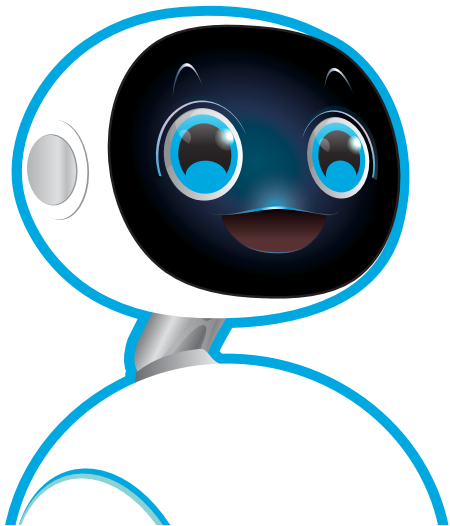


E20790  
Revised Edition V4  
August 2022

# Zenbo Junior II



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## **SERVICE AND SUPPORT**

Visit our multi-language web site at <https://www.asus.com/support/>

## Product specifications

Model name	Zenbo-K2
Dimensions (LxWxH)	18.5 x 18.5 x 31.5 cm
Weight	2.75 Kg
Operating system	Android 10.0
Memory	4 GB
Storage	32 GB
Power adapter rating	Input: 100-240 AC 50/60Hz Output: 19V DC, 2.37A, 45W
Battery	Continuous use for 5-6 hours
Sensor	Drop sensor, Sonar sensor, Capacitive touch sensor, RGB line follower sensor
Camera	8 Megapixel Camera
Display panel	6-inch LCD Display
Speaker	3W x 2
Microphone	Digital Microphone
Voice recognition	Speech Trigger Distance: 3 m Speech Recognition Distance: 1.5 m
Line follower sensor features	Color detection: red, blue, green, yellow, black Line thickness: 2.4 cm
Connectivity	Wi-Fi 802.11 a/b/g/n/ac, 2.4GHz & 5GHz, BT5.0
I/O port	1 x USB 2.0 Type A port 1 x Micro-USB port

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### WARNING!

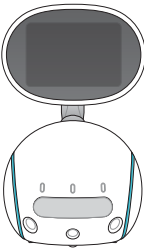

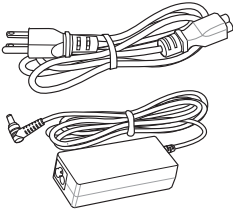
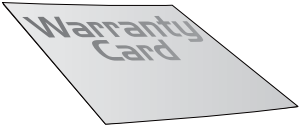
- For safety purposes, ONLY connect the power cord to a grounded electrical outlet.
  - Extensive use of this product may result in sight damage. Rest for 10 minutes after using this product every 30 minutes.
  - Avoid screen time for children younger than 2 years old. For ages 2 and up, limit screen time to 1 hour per day.
-

# Package contents

Check your Zenbo Junior package for the following items:

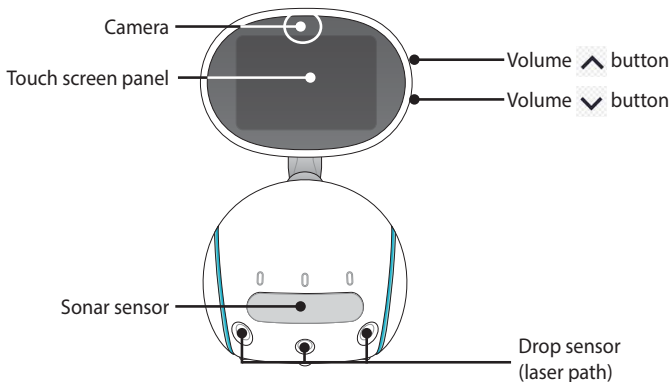
**NOTE:**

- If any of the following items is damaged or missing, contact your retailer.
- The illustrated items below are for reference only. Actual product specifications may vary per country or model.

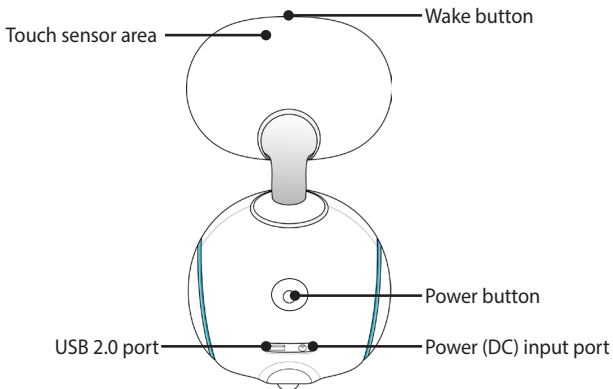
	
<p>1x Zenbo Junior</p>	<p>1 x User manual</p>
	
<p>1 x Power adapter and power cord</p>	<p>1 x Warranty card</p>

# Getting to know Zenbo Junior

## Front view



## Rear view



## Getting started

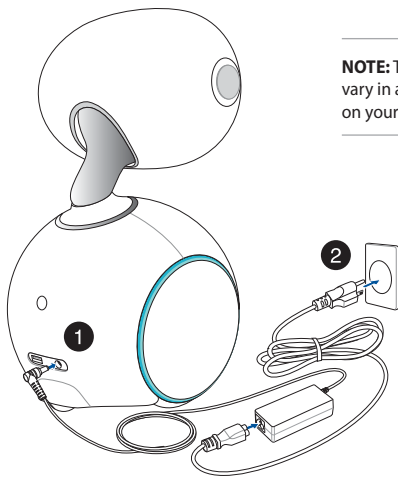
Follow the steps below when using your Zenbo Junior for the first time:

1. Connect the bundled power adapter and power cord into the power (DC) input port behind Zenbo Junior.
2. Long press the power button on the back of Zenbo Junior for at least one (1) second to power on.

## Charging Zenbo Junior

Follow the steps below to charge your Zenbo Junior:

1. Connect the bundled power adapter and power cord into the power (DC) input port behind Zenbo Junior.
2. Plug the AC power adapter into a 100V~240V power source.



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**NOTE:** The power adapter may vary in appearance, depending on your region.

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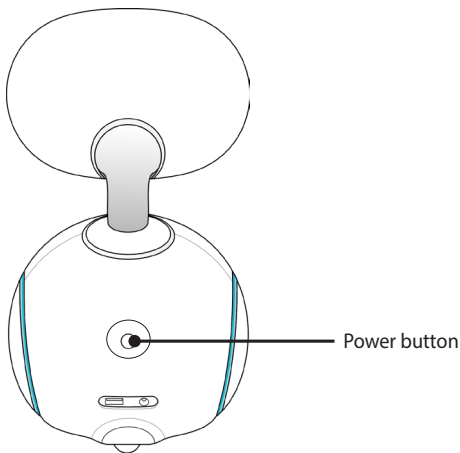
## Powering on / Powering off

To power on Zenbo Junior:

Long press the power button on the back of Zenbo Junior for at least one (1) second to power on.

To power off Zenbo Junior:

Long press the power button on the back of Zenbo Junior for at least one (1) second, then tap **Power off**.



# Safety precautions

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**WARNING!** ELECTRICALLY OPERATED PRODUCT. THIS IS NOT A TOY. TO AVOID RISK OF ELECTRIC SHOCK OR FIRE, IT SHOULD NOT BE USED WITHOUT ADULT SUPERVISION OR PLACED WHERE SMALL CHILDREN CAN REACH IT.

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**CAUTION!** RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

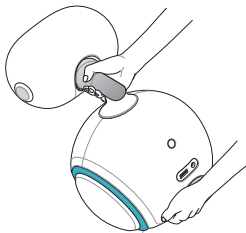
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## Using your Zenbo Junior

- This product is not a toy.
- DO NOT place Zenbo Junior near open flame or sources of heat such as a fireplace, heater, microwave, or oven.
- DO NOT place Zenbo Junior in a high temperature environment or in direct sunlight.
- DO NOT hit Zenbo Junior with excessive external forces or vibrations, doing so may cause damage to the device or cause explosions.
- DO NOT cache, retrieve, copy, modify, or distribute Zenbo Junior's software or use it for other applications.



- Never attempt to disassemble and reassemble the product or the battery. Doing so may cause damage to your device and void your warranty. Consult an ASUS service center or authorized retailers for product service or assistance on proper disassembly or assembly of the product.
- DO NOT use excessive force while moving Zenbo Junior's head angle. If you need to adjust Zenbo Junior's head angle, swipe down from the top of the display panel, then tap the onscreen buttons to adjust the angle.
- If you need to move Zenbo Junior, grab Zenbo Junior by the neck with one hand, and firmly hold Zenbo Junior's bottom with the other hand while moving it. Keep your hands away from Zenbo Junior's head to avoid injury.

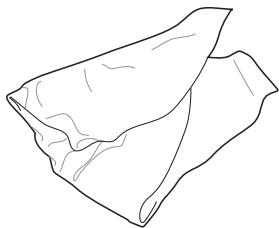


## Taking care of your Zenbo Junior

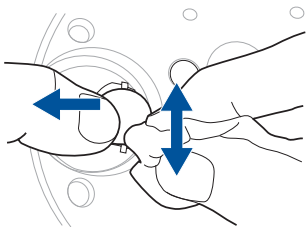
- Zenbo Junior is not water resistant. DO NOT clean Zenbo Junior with organic solvents.
- If your Zenbo Junior is not moving smoothly, please refer to the ASUS support website on how to clean the driving wheels and front/rear caster wheels.

## Cleaning the wheels

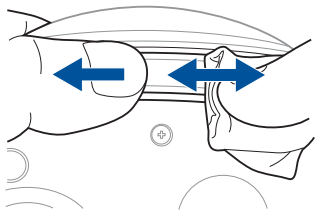
- Use a paper cloth or lint free cloth dampened with water to clean the wheels.



- To clean the front/rear caster wheel:  
In the orientation shown, wipe the wheel clean with the damp cloth, and then rotate the wheel with your left hand. Repeat the step until the area around the caster wheel is completely clean.



- To clean the driving wheel:  
In the orientation shown, wipe the wheel clean with the damp cloth, and then rotate the wheel with your left hand. Repeat the step until the area around the driving wheel is completely clean.



## Operating environment

- The recommended operating temperature is 0°C (32°F) to 40°C (104°F).

## Recommended environments for this product

### Indoor environment

- Zenbo Junior is designed for indoor use only.
- Please ensure that the floor of the environment intended for use is flat and even, avoid places with height differences such as stairs.
- Please remove obstructions in the environment that may prevent Zenbo Junior from moving.
- Zenbo Junior's anti-collision feature may not operate correctly under these situations:
  - (1) Performing predefined spinning in place action.
  - (2) Only the head portion collides with an object.
  - (3) Moving across an uneven surface followed by a collision.
  - (4) Moving at a slow speed and gently colliding with an object.

## **Furniture arrangements**

- When objects in the environment are black or dark in color, Zenbo Junior might misinterpret the object as an elevation change or hole in the floor. We recommend using light colored furniture arrangements to improve Zenbo Junior's path interpretation.

## **Lighting**

- We do not recommend using downlights in your home environment.

## **Voice command**

- The environment should not be too noisy when giving voice commands. Avoid giving voice commands from multiple persons at the same time, this may affect Zenbo Junior's voice recognition accuracy.
- When using voice commands, to improve Zenbo Junior's voice recognition accuracy, we recommend that only one person should be in front of Zenbo Junior and giving out voice commands one at a time.

## **Wi-Fi**

- We recommend using Zenbo Junior in a good Wi-Fi environment to make use of all of Zenbo Junior's features.

## Safety notices

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**CAUTION!** Use of controls or adjustments or performance of procedures other than those specified herein may result to hazardous radiation exposure.

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**LASER LIGHT –DO NOT STARE INTO BEAM**  
**RAYONNEMENTLASER-NE PAS REGARDER DANS LE FAISCEAU.**

Complies with FDA performance standards for laser products except for conformance with IEC 60825-1 Ed. 3., as described in Laser Notice No. 56, dated May 8, 2019.

CLASS 1 LASER PRODUCT CLASSIFIED IEC 60825-1:2014 (ed.3)



**CLASS 1 LASER PRODUCT**

For doors or covers intended to be removed by operator for installation of accessory devices, instructions shall be provided for the correct removal and reinstallation of the door. (Instruction.)

## REACH

Complying with the REACH (Registration, Evaluation, Authorisation, and Restriction of Chemicals) regulatory framework, we published the chemical substances in our products at ASUS REACH website at <http://csr.asus.com/english/REACH.htm>.

## Proper disposal



**Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.**

**Risque d'explosion si la batterie est remplacée par une batterie de type incorrect. Mettre les batteries au rebut conformément aux instructions fournies.**



DO NOT throw the mercury-containing button cell battery in municipal waste. This symbol of the crossed out wheeled bin indicates that the battery should not be placed in municipal waste.



DO NOT throw your device in municipal waste. This product has been designed to enable proper reuse of parts and recycling. The symbol of the crossed out wheeled bin indicates that the product (electrical, electronic equipment and mercury-containing button cell battery) should not be placed in municipal waste. Check local regulations for disposal of electronic products.



DO NOT throw the device in fire. DO NOT short circuit the contacts. DO NOT disassemble the device.

# Appendix

## Federal Communications Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

## RF exposure warning

This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provide with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.

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**CAUTION!** Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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### **Simplified EU Declaration of Conformity**

ASUSTek Computer Inc. hereby declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. Full text of EU declaration of conformity is available at <https://www.asus.com/support/>

The WiFi operating in the band 5150-5350 MHz shall be restricted to indoor use for countries listed in the table below:

### **Déclaration simplifiée de conformité de l'UE**

ASUSTek Computer Inc. déclare par la présente que cet appareil est conforme aux critères essentiels et autres clauses pertinentes de la directive 2014/53/EU. La déclaration de conformité de l'UE peut être téléchargée à partir du site internet suivant: <https://www.asus.com/support/>

Dans la plage de fréquence 5150-5350 MHz, le Wi-Fi est restreint à une utilisation en intérieur dans les pays listés dans le tableau ci-dessous:

### **Vereinfachte EU-Konformitätserklärung**

ASUSTek COMPUTER INC erklärt hiermit, dass dieses Gerät mit den grundlegenden Anforderungen und anderen relevanten Bestimmungen der Richtlinie 2014/53/EU übereinstimmt. Der gesamte Text der EU-Konformitätserklärung ist verfügbar unter: <https://www.asus.com/support/>

Der WLAN-Betrieb im Band von 5150-5350 MHz ist für die in der unteren Tabelle aufgeführten Länder auf den Innenbereich beschränkt:

### **Dichiarazione di conformità UE semplificata**

ASUSTek Computer Inc. con la presente dichiara che questo dispositivo è conforme ai requisiti essenziali e alle altre disposizioni pertinenti con la direttiva 2014/53/EU. Il testo completo della dichiarazione di conformità UE è disponibile all'indirizzo: <https://www.asus.com/support/>

L'utilizzo della rete Wi-Fi con frequenza compresa nell'intervallo 5150-5350 MHz deve essere limitato all'interno degli edifici per i paesi presenti nella seguente tabella:

### **Упрощенное заявление о соответствии европейской директиве**

ASUSTek Computer Inc. заявляет, что устройство соответствует основным требованиям и другим соответствующим условиям директивы 2014/53/EU. Полный текст декларации соответствия ЕС доступен на <https://www.asus.com/support/>

Работа Wi-Fi в диапазоне частот 5150-5350 должна быть ограничена использованием в помещениях для стран, перечисленных в таблице ниже:

### **Опростена декларация за съответствие на ЕС**

С настоящото ASUSTek Computer Inc. декларира, че това устройство е в съответствие със съществените изисквания и другите приложими постановления на свързаната Директива 2014/53/ЕС. Пълният текст на ЕС декларация за съвместимост е достъпен на адрес <https://www.asus.com/support/>

WiFi, работеща в диапазон 5150-5350 MHz, трябва да се ограничи до употреба на закрито за страните, посочени в таблицата по-долу:

### **Declaração de Conformidade UE Simplificada**

ASUSTek Computer Inc. declara que este dispositivo está em conformidade com os requisitos essenciais e outras disposições relevantes relacionadas às diretivas 2014/53/UE. O texto completo da declaração de conformidade CE está disponível em <https://www.asus.com/support/>

O WiFi operando na banda 5150-5350 MHz deve ser restrito para uso interno para os países listados na tabela abaixo:

### **Pojednostavljena EU Izjava o sukladnosti**

ASUSTek Computer Inc. ovim izjavljuje da je ovaj uređaj sukladan s bitnim zahtjevima i ostalim odgovarajućim odredbama direktive 2014/53/EU. Cijeli tekst EU izjave o sukladnosti dostupan je na <https://www.asus.com/support/>

WiFi koji radi na opsegu frekvencija 5150-5350 MHz bit će ograničen na upotrebu u zatvorenom prostoru u zemljama na donjem popisu:

## Zjednodušené prohlášení o shodě EU

Společnost ASUSTek Computer Inc. tímto prohlašuje, že toto zařízení splňuje základní požadavky a další příslušná ustanovení směrnice 2014/53/EU. Plné znění prohlášení o shodě EU je k dispozici na adrese <https://www.asus.com/support/>

V zemích uvedených v tabulce je provoz sítě Wi-Fi ve frekvenčním rozsahu 5150-5350 MHz povolen pouze ve vnitřních prostorech:

### Forenklet EU-overensstemmelseerklæring

ASUSTek Computer Inc. erklærer hermed at denne enhed er i overensstemmelse med hovedkravene og øvrige relevante bestemmelser i direktivet 2014/53/EU. Hele EU-overensstemmelseerklæringen kan findes på <https://www.asus.com/support/>

Wi-Fi, der bruger 5150-5350 MHz skal begrænses til indendørs brug i lande, der er anført i tabellen:

### Vereenvoudigd EU-conformiteitsverklaring

ASUSTek Computer Inc. verklaart hierbij dat dit apparaat voldoet aan de essentiële vereisten en andere relevante bepalingen van Richtlijn 2014/53/EU. De volledige tekst van de EU-conformiteitsverklaring is beschikbaar op <https://www.asus.com/support/>

De WiFi op 5150-5350 MHz zal beperkt zijn tot binnengebruik voor in de tabel vermelde landen:

### Lihtsustatud EÜ vastavusdeklaratsioon

Käesolevaga kinnitab ASUSTek Computer Inc, et seade vastab direktiivi 2014/53/EÜ olulistele nõuetele ja teistele asjakohastele sätetele. EL vastavusdeklaratsiooni täistekst on saadaval veebisaidil <https://www.asus.com/support/>

Sagedusvahemikus 5150-5350 MHz töötava WiFi kasutamise on järgmistes riikides lubatud ainult siseruumides:

### Eurooppa - EY:n vaatimustenmukaisuusvakuutus

ASUSTek Computer Inc. ilmoittaa täten, että tämä laite on direktiivin 2014/53/EU olennaisten vaatimusten ja muiden asiaankuuluvien lisäysten mukainen. Koko EY:n vaatimustenmukaisuusvakuutuksen teksti on luettavissa osoitteessa <https://www.asus.com/support/>

5150-5350 MHz:in taajuudella toimiva WiFi on rajoitettu sisäkäyttöön taulukossa luetelluissa maissa:

## Απλοποιημένη Δήλωση Συμμόρφωσης ΕΕ

Διά του παρόντος η ASUSTek Computer Inc. δηλώνει ότι αυτή η συσκευή είναι σύμμορφη με τις βασικές προϋποθέσεις και άλλες σχετικές διατάξεις της Οδηγίας 2014/53/ΕΕ. Το πλήρες κείμενο της δήλωσης συμμόρφωσης της ΕΕ είναι διαθέσιμο στη διεύθυνση <https://www.asus.com/support/>

Το WiFi που λειτουργεί στη ζώνη 5150-5350 MHz περιορίζεται για χρήση σε εσωτερικούς χώρους για τις χώρες που αναφέρονται στον παρακάτω πίνακα:

### Egyszerűsített EU megfeleléségi nyilatkozat

Az ASUSTek Computer Inc. ezennel kijelenti, hogy ez az eszköz megfelel az 2014/53/EU sz. irányelv alapvető követelményeinek és egyéb vonatkozó rendelkezéseinek. Az EU megfeleléségi nyilatkozat teljes szövegét a következő weboldalon tekintheti meg: <https://www.asus.com/support/>

Az 5150-5350 MHz-es sávban működő Wi-Fi-t beltéri használatra kell korlátozni az alábbi táblázatban felsorolt országokban:

### Pernyataan Kesesuaian UE yang Disederhanakan

ASUSTek Computer Inc. dengan ini menyatakan bahwa perangkat ini memenuhi persyaratan utama dan ketentuan relevan lainnya yang terdapat pada Petunjuk 2014/53/EU. Teks lengkap pernyataan kesesuaian EU tersedia di: <https://www.asus.com/support/>

WiFi yang Beroperasi pada 5150-5350 MHz akan terbatas untuk penggunaan dalam ruangan di negara yang tercantum dalam tabel

### Vienkāršota ES atbilstības paziņojums

ASUSTek Computer Inc. ar šo paziņo, ka šī ierīce atbilst Direktīvas 2014/53/ES būtiskajām prasībām un citiem citiem saistošajiem nosacījumiem. Pilns ES atbilstības paziņojuma teksts pieejams šeit: <https://www.asus.com/support/>

Wi-Fi darbība 5150-5350 MHz ir jāierobežo lietošanai telpās valstīs, kuras norādītas tālāk.

### Supraprastinta ES atitikties deklaracija

Šiame dokumente bendrovė „ASUSTek Computer Inc.“ pareiškia, kad šis prietaisas atitinka pagrindinius reikalavimus ir kitas susijusias Direktyvos 2014/53/ES nuostatas. Visas ES atitikties deklaracijos tekstas pateikiamas čia: <https://www.asus.com/support/>

Toliau nurodytose šalyse „WiFi“ ryšiu, veikiančiu 5150-5350 MHz dažnio juostoje, galima naudotis tik patalpose:

## Forenklet EU-samsvarserklæring

ASUSTek Computer Inc. erklærer herved at denne enheten er i samsvar med hovedsaklige krav og andre relevante forskrifter i direktivet 2014/53/EU. Fullstendig tekst for EU-samsvarserklæringen finnes på: <https://www.asus.com/support/>

Wi-Fi-området 5150-5350 MHz skal begrenses til innenørs bruk for landene som er oppført i tabellen:

## Unproszczona deklaracja zgodności UE

Firma ASUSTek Computer Inc. niniejszym oświadcza, że urządzenie to jest zgodne z zasadniczymi wymogami i innymi właściwymi postanowieniami dyrektywy 2014/53/EU. Pełny tekst deklaracji zgodności UE jest dostępny pod adresem <https://www.asus.com/support/>

W krajach wymienionych w tabeli działanie sieci Wi-Fi w paśmie 5150-5350 MHz powinno być ograniczone wyłącznie do pomieszczeń:

## Declaração de Conformidade Simplificada da UE

A ASUSTek Computer Inc. declara que este dispositivo está em conformidade com os requisitos essenciais e outras disposições relevantes da Diretiva 2014/53/UE. O texto integral da declaração de conformidade da UE está disponível em <https://www.asus.com/support/>

A utilização das frequências WiFi de 5150 a 5350 MHz está restrita a ambientes interiores nos países apresentados na tabela:

## Declarație de conformitate UE, versiune simplificată

Prin prezenta, ASUSTek Computer Inc. declară că acest dispozitiv este în conformitate cu reglementările esențiale și cu celelalte prevederi relevante ale Directivei 2014/53/UE. Textul complet al declarației de conformitate UE este disponibil la adresa <https://www.asus.com/support/>

Pentru țările listate în tabelul de mai jos, rețelele WiFi care funcționează în banda de frecvență de 5150-5350 MHz trebuie utilizate doar în interior:

## Pojednostavljena Deklaracija o usaglašenosti EU

ASUSTek Computer Inc. ovim izjavljuje da je ovaj uređaj usaglašen sa osnovnim zahtevima i drugim relevantnim odredbama Direktive 2014/53/EU. Ceo tekst Deklaracije o usaglašenosti EU dostupan je na lokaciji <https://www.asus.com/support/>

WiFi koji radi u frekventnom opsegu od 5150 MHz do 5350 MHz ograničen je isključivo na upotrebu u zatvorenom prostoru za zemlje navedene u tabeli ispod:

## Zjednodušené vyhlásenie o zhode platné pre EÚ

Spoločnosť ASUSTek Computer Inc. týmto vyhlasuje, že toto zariadenie je v súlade so základnými požiadavkami a ďalšími príslušnými ustanoveniami smernice č. 2014/53/EÚ. Plné znenie vyhlásenia o zhode pre EÚ je k dispozícii na lokalite <https://www.asus.com/support/>

Činnosť WiFi v pásme 5150-5350 MHz bude obmedzená na použitie vo vnútornom prostredí pre krajiny uvedené v tabuľke nižšie:

## Poenostavljena izjava EU o skladnosti

ASUSTek Computer Inc. tukaj izjavlja, da je ta naprava skladna s temeljnimi zahtevami in drugimi relevantnimi določili Direktive 2014/53/EU. Polno besedilo izjave EU o skladnosti je na voljo na <https://www.asus.com/support/>

WiFi, ki deluje v pasovnem območju 5150-5350 MHz, mora biti v državah, navedenih v spodnjem seznamu, omejen na notranjo uporabo:

## Declaración de conformidad simplificada para la UE

Por la presente, ASUSTek Computer Inc. declara que este dispositivo cumple los requisitos básicos y otras disposiciones pertinentes de la directiva 2014/53/EU. En <https://www.asus.com/support/> está disponible el texto completo de la declaración de conformidad para la UE.

La conexión WiFi con una frecuencia de funcionamiento de 5150-5350 MHz se restringirá al uso en interiores para los países enumerados en la tabla:

## Förenklad EU-försäkran om överensstämmelse

ASUSTek Computer Inc. deklarerar härmed att denna enhet överensstämmer med de grundläggande kraven och andra relevanta bestämmelser i direktiv 2014/53/EU. Fullständig text av EU-försäkran om överensstämmelse finns på <https://www.asus.com/support/>

WiFi som använder 5150-5350 MHz kommer att begränsas för användning inomhus i de länder som anges i tabellen:

تبعیت از نسخه ساده شده بیانیه اتحادیه اروپا

## Basitleştirilmiş AB Uyumluluk Bildirimi

ASUSTek Computer Inc. bu aygıtın 2014/53/EU Yönergesinin temel gereksinimlerine ve diğer ilgili hükümlerine uygun olduğunu bildirir. AB uygunluk bildirimiminin tam metni şu adreste bulunabilir:

<https://www.asus.com/support/>

5150-5350 MHz arasındaki WiFi çalışması, tabloda listelenen ülkeler için iç mekân kullanımıyla kısıtlanacaktır.

## Спрощена декларація про відповідність нормам ЄС

ASUSTek Computer Inc. заявляє, що цей пристрій відповідає основним вимогам та іншим відповідним вимогам Директиви 2014/53/EU. Повний текст декларації відповідності нормам ЄС доступний на <https://www.asus.com/support/>

Робота Wi-Fi на частоті 5150-5350 МГц обмежується використанням у приміщенні для країн, поданих у таблиці нижче:

## ประกาศเกี่ยวกับความสอดคล้องของสภาพยุโรปแบบย่อ

ASUSTek Computer Inc. ขอประกาศในที่นี้ว่าอุปกรณ์นี้มีความสอดคล้องกับความ  
ต้องการที่จำเป็นและเงื่อนไขที่เกี่ยวข้องอื่น ๆ ของ  
บทบัญญัติข้อกำหนด 2014/53/EU เนื้อหาที่สมบูรณ์ของ  
ประกาศความสอดคล้องกับ EU มีอยู่ที่  
<https://www.asus.com/support/>

การทำงานของ WiFi ที่ 5150-5350 MHz ถูกจำกัดให้ใช้ใน  
อาคารสำหรับประเทศที่แสดงในตาราง

إعلان التوافق المبسط الصادر عن الاتحاد الأوروبي

تقر شركة ASUSTek Computer أن هذا الجهاز يتوافق مع المتطلبات الأساسية والأحكام الأخرى ذات الصلة الخاصة بتوجيه الاتحاد الأوروبي 2014/53/EU. يتوفر النص الكامل لإعلان التوافق الصادر عن الاتحاد الأوروبي على:

<https://www.asus.com/support/>

يجب حصر استخدام WiFi العاملة بـ 5150-5350 ميجا هرتز على الاستخدام المنزلي للبلدان المدرجة بالجدول.

ASUSTek Computer Inc در اینجا اعلام می کند که این دستگاه با نیازهای اساسی و سایر مقررات مربوط به بیانیه 2014/53/EU مطابقت دارد. متن کامل پیروی از این بیانیه اتحادیه اروپا در این آدرس موجود است:

<https://www.asus.com/support/>

عملکرد 5150-5350 مگاهرتز برای WiFi باید برای استفاده در فضای داخل ساختمان برای کشورهای فهرست شده در جدول، محدود شود.

## הצהרת תאימות הרגולטורית מקוצרת עבור האיחוד האירופי

ASUSTek Computer Inc. מצהירה בזאת כי מכשיר זה תואם לדרישות החיוניות ולשאר הסעיפים הרלוונטיים של תקנה 2014/53/EU. ניתן לקרוא את הנוסח המלא של הצהרת התאימות הרגולטורית עבור האיחוד האירופי בכתובת: <https://www.asus.com/support/>

יש להגביל רשתות Wi-Fi הפועלות ברצועת התדרים 5150-5350 MHz לשימוש בתוך מבנים סגורים בארצות המפורטות ברשימה הבאה:

AT	BE	BG	CZ	DK	EE	FR
DE	IS	IE	IT	EL	ES	CY
LV	LI	LT	LU	HU	MT	NL
NO	PL	PT	RO	SI	SK	TR
FI	SE	CH	HR	UK(NI)		



## CE RED RF Output table (Directive 2014/53/EU)

Function	Frequency	Maximum Output Power (EIRP)
WiFi	2412 - 2472 MHz	19 dBm
	5150 - 5350 MHz	20 dBm
	5470 - 5725 MHz	21 dBm
Bluetooth	2402 - 2480 MHz	9 dBm

Model name: Zenbo-K2	
Manufacturer	ASUSTek COMPUTER INC.
Address	1F., No. 15, Lide Rd., Beitou Dist., Taipei City 112
Authorized Representative in Europe	ASUS COMPUTER GmbH
Address	Harkortstrasse 21-23, 40880 Ratingen, Germany

# Warranty Information

This ASUS manufacturer warranty (hereafter referred to as the “Warranty”) is granted by ASUSTeK Computer Inc. (hereafter referred to as “ASUS”) to the purchaser (hereafter referred to as “You”) of the Zenbo Junior product (hereafter referred to as the “Product”). This Warranty is being delivered with the Product, subject to the following terms and conditions. ASUS accredited Service Agents and Repair Centers will provide the services covered under this Warranty.

## Warranty period of the Product

This warranty applies for the period defined on the gift box of the Product (“Warranty Period”) from the date the Product was first purchased by an end-customer (“Date of Purchase”). If proof of purchase cannot be provided, the manufacture date as recorded by ASUS will be deemed to be the start of the Warranty Period.

## Statutory Rights

This warranty is given independently of any statutory rights that may apply in the country of purchase and does not affect or limit such statutory rights in any manner whatsoever.

## 1. General

ASUS warrants the Product to be free from defects in workmanship and materials for the Warranty Period. The Warranty does not cover bundled accessories, which were delivered together with the Product such as: power adapter, cables, etc. If the Product fails during normal and proper use within the Warranty Period, ASUS, at its discretion, will update/upgrade the firmware of the Product, or swap the whole Product. This Warranty applies only if the Product was newly manufactured on the Date of Purchase and not sold as used, refurbished or manufacturing seconds. Please keep the original purchase invoice and this warranty card for future service request. This Warranty does not include failure caused by improper installation, operation, cleaning or maintenance, accident, damage, misuse, abuse, non-ASUS modifications to the product, any third party software programs, normal wear and tear or any other event, act, default or omission outside ASUS' control. For further details, see section 4 of this Warranty Card. If the Product is swapped by ASUS and is under the Warranty Period, You hereby agree to transfer the ownership of defective products and such products shall automatically become the property of ASUS.

## 2. Customer responsibility

When using the Product

- Read the user manual first and use the Product only according to the user manual.
- Please check the manual and the ASUS support website for troubleshooting solutions, before contacting the customer service.

When contacting ASUS Customer Service

- Before contacting ASUS technical support, ensure that you have the Product in front of You and that it is turned on, if feasible. Please also be ready to provide the Product's serial number, the model name and proof of purchase.
- You will be requested by ASUS to perform some of the Product's troubleshooting tasks or actions, which may include the following:
  - Restoring the Product's operating system, factory-installed drivers, and applications to the factory default settings.
  - Installing updates/upgrades of the firmware or service packs.
  - Running diagnostic tools and programs on the Product.
  - Allowing the ASUS technical support agent to access the Product with remote diagnostic tools (when available).
  - Performing other reasonable activities requested by ASUS which will assist in identifying or resolving the problems.
  - Describe the problem clearly and completely on the RMA request form.
- Enclose a copy of this completed warranty card and a copy of your sales invoice/receipt detailing the purchase of Your Product. (Please note: ASUS reserves the right to request the original documents.) If you do not provide the requested documents for warranty validation, then the manufacture date of the Product as recorded by ASUS will be deemed to be the start of the Warranty Period.

### 3. Warranty Service

If the problem is not solved remotely, You will have to return the Product to an ASUS Repair Center (this process is called "RMA"). ASUS will issue an RMA number for Your Product. Please record Your RMA Number for tracking purposes. This service only applies to the certain countries which can be inquired by ASUS Customer Service via ASUS Global Hotline.



#### 4. Exclusions from this limited Warranty Service

ASUS does not warrant uninterrupted or error-free operation of this Product. The Warranty only covers technical hardware issues during the Warranty Period and in normal use conditions. It applies to firmware issues but not to any other software issues or customer induced damages or circumstances such as but not limited to:

- a) The Product has been tampered with, repaired and/or modified by non-authorized personnel;
- b) The serial number of the Product, components or accessories has been altered, cancelled or removed;
- c) The warranty seals have been broken or altered;
- d) Obsolescence;
- e) Damage (accidental or otherwise) to the Product that does not impact the Product's operation and functions, such as without limitation to rust, change in color, texture or finish, wear and tear, and gradual deterioration;
- f) Damage to the Product caused by improper installation, improper connection or malfunction of a peripheral device such as printer, optical drive, network card, or USB device, etc.;
- g) Damage to the Product caused by an external electrical fault or any accident;
- h) Damage to the Product resulting from use outside of the operation, storage parameters, or environment detailed in the User's Manual;
- i) Damage to the Product caused by third party software;
- j) Unusability of or damage to the Product caused by contamination with hazardous substances, diseases, vermin, or radiation;

- k) Fraud, theft, unexplained disappearance, or damages/detrimental circumstances caused by a willful act of the customer;
- l) Unusability or damage to the Product caused by installing and using the Unlock Device App, which is a utility that will unlock your Product's boot loader but will render the Warranty null and void.
- m) Damage to the Product caused by war, terrorism, fire, accident, natural disaster, intentional or accidental misuse, abuse, neglect or improper maintenance, and use under abnormal conditions;

## 5. Limitation of Liability

Except as provided in this warranty and to the maximum extent permitted by law, ASUS is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or under any other legal theory, including but not limited to loss of use; loss of revenue; loss of actual or anticipated profits (including loss of profits on contracts); loss of the use of money; loss of anticipated savings; loss of business; loss of opportunity; loss of goodwill; loss of reputation; loss of, damage to or corruption of data; or any indirect or consequential loss or damage whatsoever including the replacement of equipment and property, any costs of recovering or reproducing any data stored on or used with the Product. The foregoing limitation shall not apply to death or personal injury claims, or any statutory liability for intentional and gross negligent acts and/or omissions by ASUS. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages; to the extent such jurisdiction is governing this Warranty the above limitations do not apply to You.

## 6. Privacy

It is necessary for ASUS to collect, transfer, and process personal data in order to facilitate the requested service; and for this purpose Your data may be transferred to and processed in any country where ASUS or its affiliated companies maintains offices, which include countries outside of the European Union, the mandatory laws of which do not guarantee a data protection level equivalent to the laws of EU member states. However, ASUS will use and protect Your personal data at any time and in any country subject to the ASUS Privacy Policy. Please access and read the ASUS Privacy Policy at: [http://www.asus.com/Terms\\_of\\_Use\\_Notice\\_Privacy\\_Policy/Privacy\\_Policy/](http://www.asus.com/Terms_of_Use_Notice_Privacy_Policy/Privacy_Policy/).

## 7. Out-of-Warranty cases

Returning the Product to the ASUS Repair Center and/or Dealer during the Warranty Period does not automatically mean that it will be repaired free of charge. Upon receiving Your Product, ASUS reserves the right to check the validity of Your Warranty and Your request for Warranty service. If the Warranty Period has lapsed or if any of the exclusions in clause 4 apply, your request will be deemed out of warranty ("OOW"). If your service request is OOW, a Service Charge List with an offer for repair will be provided to You, which You may accept or reject. If You accept the repair, we will provide You with an invoice for the repair labor, spare parts and other costs stated in the Service Charge List. You must pay the invoice within 4 weeks of the invoice's date of issue. The repair will only be completed after the invoice.

## 8. Abandoned Property

After Your Product has been updated/upgraded/swapped, or if You do not agree to the warranty service offer, ASUS will return your Product/product replacement via the agreed method. If You do not pick up Your Product, or if delivery is not possible at the address provided by You, ASUS will send You a notice at the address You provided when requesting the service. If You still fail to pick up the Product within a period of 90 days from sending the notice, ASUS reserves the right to claim damages from you, including the cost of storage; to dispose the product in accordance with the applicable laws and regulations; and any statutory right of lien for unpaid charges.

## 9. Warranty and Support

This Warranty applies in the country of purchase.

In this Warranty:

- Service procedures may vary by country.
- Some service and/or spare parts may not be available in all countries.
- Some countries may have fees and restrictions that apply at the time of Service, please visit the ASUS Support site at <http://www.asus.com/support> for more details.
- Certain countries may require additional documentation, such as proof of purchase or proof of proper importation, prior to performing ASUS Warranty and Support, please visit the ASUS Support site at <http://www.asus.com/support> for more details.

To enjoy comprehensive ASUS warranty service, visit ASUS Service Center website at <http://www.asus.com/support/contact-ASUS> for detailed locations. ASUS reserves the right to interpret the provisions in this ASUS Warranty Information. The information in this warranty card may change without prior notice. Please visit the ASUS Support site at <http://www.asus.com/support> for current and complete ASUS warranty information.

# Warranty Card

Mr./Mrs./Ms/Miss: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

E-mail Address: \_\_\_\_\_

Purchase Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ (DD/MM/YYYY)

Dealer's Name: \_\_\_\_\_

Dealer's Telephone Number: \_\_\_\_\_

Dealer's Address: \_\_\_\_\_

\_\_\_\_\_

Serial Number:

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**IMPORTANT!** Please store this card in a secured location for future reference. ASUS reserves the right to request this document before accepting repair requests. This does not affect or limit your mandatory statutory rights.

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