If you want to update the firmware on your ProArt Display using a USB drive, please check if your USB drive is MBR (Master Boot Record).

Check USB Disk Partition Format

1. Type "Disk Management" into the search bar.

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Create and format hard disk partitions Control panel		*
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2. Click "Create and format hard disk partitions".

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File Action View	w Help									
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Volume	Layout	Туре	File System	Statu	IS	Capac	ity	Free Sp	% Free	
💻 (Disk 0 partition	1) Simple	Basic		Healt	thy (E	260 N	1B	260 MB	100 %	
💻 (Disk 0 partition 4	4) Simple	Basic		Healt	thy (R	1.22 (βB	1.22 GB	100 %	
💻 (Disk 0 partition)	6) Simple	Basic		Healt	thy (R	200 N	1B	200 MB	100 %	
Rew Volume (E:)	Simple	Basic	NTFS	Healt	thy (B	57.30	GB	57.21 GB	100 %	
- OS (C:)	Simple	Basic	NTFS	Healt	thy (B	445.2	5 GB	15.96 GB	4 %	
RESTORE	Simple	Basic	NTFS	Healt	thy (B	30.00	GB	8.32 GB	28 %	
- Disk 0										
Basic		OS (C:)					RESTORE			
476.92 GB	260 MB	445.25 GB NT	FS	1.2	22 GB		30.00 GB	NTFS	200	MB
Online	Healthy (EFI	Healthy (Boot	, Page File, Crash	n I H€	ealthy (R	ecove	Healthy (E	Basic Data Pa	rti Hea	lthy (Re
	1						1		1	
Disk 1										
Removable	New Volume	(E:)								
57.30 GB	57.30 GB NTF	S								
Online	Healthy (Basio	Data Partition)							
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Unallocated F	rimary partition	1								

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Volume	Layout	Type	File System	Status	Capac	ity	Free Sp	% Free	
💻 (Disk 0 partition	1) Simple	Basic		Healthy (E	260 N	1B	260 MB	100 %	
💻 (Disk 0 partition	4) Simple	Basic		Healthy (R	1.22 0	βB	1.22 GB	100 %	
💻 (Disk 0 partition	6) Simple	Basic		Healthy (R	200 N	1B	200 MB	100 %	
💻 New Volume (D	:) Simple	Basic	NTFS	Healthy (B	57.30	GB	57.21 GB	100 %	
- OS (C:)	Simple	Basic	NTFS	Healthy (B	445.2	5 GB	28.21 GB	6 %	
RESTORE	Simple	Basic	NTFS	Healthy (B	30.00	GB	8.32 GB	28 %	
-	i								
Tisk 0				_	_			_	
Basic		OS (C:)				RESTORE			
476.92 GB	260 MB	445.25 GB N	TFS	1.22 GB		30.00 GB	NTFS	200	ИB
Online	Healthy (EFI	Healthy (Boo	ot, Page File, Cras	h Healthy (R	ecove	Healthy (Basic Data Pa	rti Healt	thy (Re
							_		
Disk 1									
Removable	New Volum	e (D:)							
57.30 GB	57.30 GB NT	S							
Cline	hange Drive Lett	er and Paths							
Ej	ect								
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	elp								

3. Right-click on the USB disk number (on the left side).

From the context menu, choose "**Properties**". Click "**Volumes**" tab and check the "**Partition style**".

4. The partition style should use MBR format.

USB SanDisk 3.2Gen1 USB Device	Properties	✓ USB SanDisk 3.2Gen1 USB Device P	roperties X
General Policies Volumes Drive	r Details Events	General Policies Volumes Driver Disk Information	Details Events
Disk: Disk 1 Type: Removal Status: Online Partition style: GUID Pa Capacity: 58674 M Unallocated space: 2 MB Reserved space: 0 MB	ole ritition Table (GPT) B	Disk: Disk 1 Type: Removable Status: Online Partition style: Master Bool Capacity: 58674 MB Unallocated space: 58674 MB Reserved space: 0 MB	Record (MBR)
Volumes Volume New Volume (D:)	Capacity 58672 MB	Volumes Volume	Capacity
	Properties OK Cancel		Properties OK Cancel

Convert a GPT disk into an MBR disk by Windows PowerShell

(before converting the format, please remember to backup important data on the USB drive because formatting will erase the data.)

- 1. Type **"powershell"** into the search bar.
- 2. Click "Run as Administrator".

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Developer PowerShell for VS 2022 >	
Windows PowerShell (x86) >	
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Debuggable Package Manager	
Settings (3)	
∽ powershell	
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3. Type the following command to list USB disks and use the disks and use the disk number for subsequent commands

```
Get-Disk | Where-Object -FilterScript {$_.Bustype -Eq "USB"}
```

- Type the following command to clear disk partitions, where X must be replaced by the disk number you want to process.
 Clear-Disk -Number X -RemoveData -Confirm:\$false
- Type the following command to convert disk into MBR, where X must be replaced by the disk number you want to process.
 Set-Disk -Number X -PartitionStyle MBR

Administrator: Windows PowerShell				- 🗆 ×
PS C:\WINDOWS\system32> Get-Disk Where-Obj	<pre>ect -FilterScript {\$Bustype</pre>			^
Number Friendly Name	Serial Number	HealthStatus	OperationalStatus	Total Size Partition Style
1 USB SanDisk 3.2Gen1	0101cb78d9518a790f6a	Healthy	Online	57.3 GB GPT
PS C:\WINDOWS\system32> Clear-Disk -Number] PS C:\WINDOWS\system32> Set-Disk -Number] - PS C:\WINDOWS\system32>	eRemoveData -Confirm:\$false PartitionStyle MBR			

If you use PA32DC, it must use FAT32 format.



Create a FAT32 partition that is smaller than 32GB in size (Only for PA32DC)

Before creating a FAT32 partition, please first delete the USB disk partitions:

- 1. Right-click on the USB volume (on the right side) you want to delete.
- 2. From the context menu, choose "Delete Volume".

📅 Disk Managem	ent						_		×
File Action Vie	w Help								
	🖬 🗩 🗙	Image: A marked and a marked]						
		-							
Volume	Layout	Type	File System	Status	Capac	ity	Free Sp	% Free	
(Disk 0 partition (Disk 0 partition	1) Simple	Basic		Healthy (E	260 M	В	260 MB	100 %	
(Disk 0 partition (Disk 0 partition	 Simple Simple 	Basic		Healthy (R	200 M	D	1.22 GD	100 %	
New Volume (6) Simple	Basic	NITES	Healthy (R	57 30	GR	200 MB	100 %	
	Simple	Basic	NTES	Healthy (B	445.25	GB	28.21 GB	6%	
RESTORE	Simple	Basic	NTES	Healthy (B	30.00	GB	8.32 GB	28 %	
	Simple	Duble		ficality (bill	50.00		0.02 00	20 /0	
- Disk 0									
Basic		OS (C:)				RESTORE			
476.92 GB	260 MB	445.25 GB NT	FS	1.22 GB		30.00 GB	NTFS	200	MB
Online	Healthy (EFI	Healthy (Boot	, Page File, Crash	Healthy (R	ecove	Healthy (I	Basic Data Pa	rti Hea	lthy (Re
		1			-			1	
— Disk 1									
Removable	New Volum	e (D:)							
57.30 GB	57.30 GB NT	FS ////////////////////////////////////							
Onine	Healthy (Basi	c Data Partition	Op	en					
			Exp	olore					
	-				anne -			_	
I Un alla ante d	Duine and a set this	_	Ma	rk Partition as	Active				
	Primary partitio	n	Chi	ange Drive Lett	er and F	aths			
			For	mat					
				in i					
			Ext	end Volume					
			Shr	ink Volume					
			Ade	d Mirror					
			Del	ete Volume					
			Pro	perties					
			Hel	p					

3. From the warning prompt, click "**Yes**".

Delete s	imple volume	\times
	Deleting this volume will erase all data on it. Back up any data you want to keep before deleting. Do you want to continue?	
	Yes No	

After deletion, we can create a FAT32 partition. Due to a Windows limitation, a FAT32 partition can only be created if it is smaller than 32GB:

- 1. Right-click on the USB (the right side).
- 2. From the context menu, choose "New Simple Volume".

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File Action View	w Help								
(n 🔿 👘	FT 🦻 🖻 [2							
Volume	Layout	Type	File System	Status	Capa	city	Free Sp	% Free	
💻 (Disk 0 partition '	1) Simple	Basic		Healthy (E	260 N	//B	260 MB	100 %	
💻 (Disk 0 partition 4	4) Simple	Basic		Healthy (R	1.22 (GB	1.22 GB	100 %	
💻 (Disk 0 partition 6	6) Simple	Basic		Healthy (R	200 N	//B	200 MB	100 %	
OS (C:)	Simple	Basic	NTFS	Healthy (B	445.2	5 GB	28.21 GB	6 %	
RESTORE	Simple	Basic	NTFS	Healthy (B	30.00	GB	8.32 GB	28 %	
= Disk 0									
Basic		05 (C)				RESTORE			
476.92 GB	260 MB	445.25 GB NT	FS	1.22 GB		30.00 GB	NTFS	200 1	мв
Online	Healthy (EFI	Healthy (Boot,	Page File, Crash	Healthy (Recove	Healthy (Basic Data Pa	rti Healt	thy (Re
			5						
	1	1		- P		,		1	
Disk 1	100/11/11/11/11/11/11/11/11/11/11/11/11/								
Removable (D:)			New Simple Volu	umo					
S7.30 GB	57.30 GB		New Simple Vol						
Onine	Unallocated		New Spanned V	olume					
			New Striped Vol	ume					
			New Mirrored V	olume					
Unallocated P	rimary partitior	1	New RAID-5 Vol	ume					
			Properties						

3. From the wizard, click "**Next**" to continue.

This wizard helps you create a simple volume on a disk. A simple volume can only be on a single disk. To continue, click Next.

4. Enter "**2048**" MB for the volume size.

New Simple Volume Wizard	X
Specify Volume Size Choose a volume size that is betwe	en the maximum and minimum sizes.
Maximum disk space in MB: Minimum disk space in MB: Simple volume size in MB:	58672 8 2048
	< Back Next > Cancel

5. Click "**Next**" to use the default drive letter.

v Simple Volume Wizard		
ssign Drive Letter or Path For easier access, you can assign a drive letter	or drive path to your partition.	
Assign the following drive letter:	Ε ~	
O Mount in the following empty NTFS folder:	Browse	
O Do not assign a drive letter or drive path		
	< Back Next >	Can

6. Choose "FAT32" for the File system.

Format Dartition		
To store data on this partition, you must format it first.		
Choose whether you want to fo	mat this volume, and if so, what settings you want to use.	
○ Do not format this volume		
Format this volume with the	ne following settings:	
File system:	FAT32	
Allocation unit size:	Default	
Volume label:	New Volume	
☑ Perform a quick form	nat	
	er compression	
Enable file and folde		
Enable file and folde		

7. Click the "Finish" button.

You have successfully completed the New	
Wizard. You selected the following settings:	Simple Volume
Volume type: Simple Volume Disk selected: Disk 1 Volume size: 2048 MB Drive letter or path: E: File system: FAT32 Allocation unit size: Default Volume label: New Volume Ouick format: Yes To close this wizard, click Finish.	~
	You selected the following settings: Volume type: Simple Volume Disk selected: Disk 1 Volume size: 2048 MB Drive letter or path: E: File system: FAT32 Allocation unit size: Default Volume label: New Volume Ouick format: Yes To close this wizard, click Finish.

After the firmware update, if you want to change the USB drive back to the NTFS format (its size can be over 32GB, and it doesn't have the limitations of FAT32), you can go back to step 4 to set the size and step 6 to change the file system to NTFS to complete:

Maximum disk space in MB:	58672
Minimum disk space in MB:	8
Simple volume size in MB:	58672
	Rack Next Cancel
Format Partition To store data on this partition, you must	t format it first.
Choose whether you want to format this	s volume, and if so, what settings you want to use.
O Do not format this volume	
Format this volume with the follow	wing settings:
File system:	NTFS ~
Allocation unit size:	Default 🗸
Volume label:	New Volume
Perform a quick format	
Enable file and folder comp	pression