ROG Swift OLED PG32UCDM Firmware Update SOP
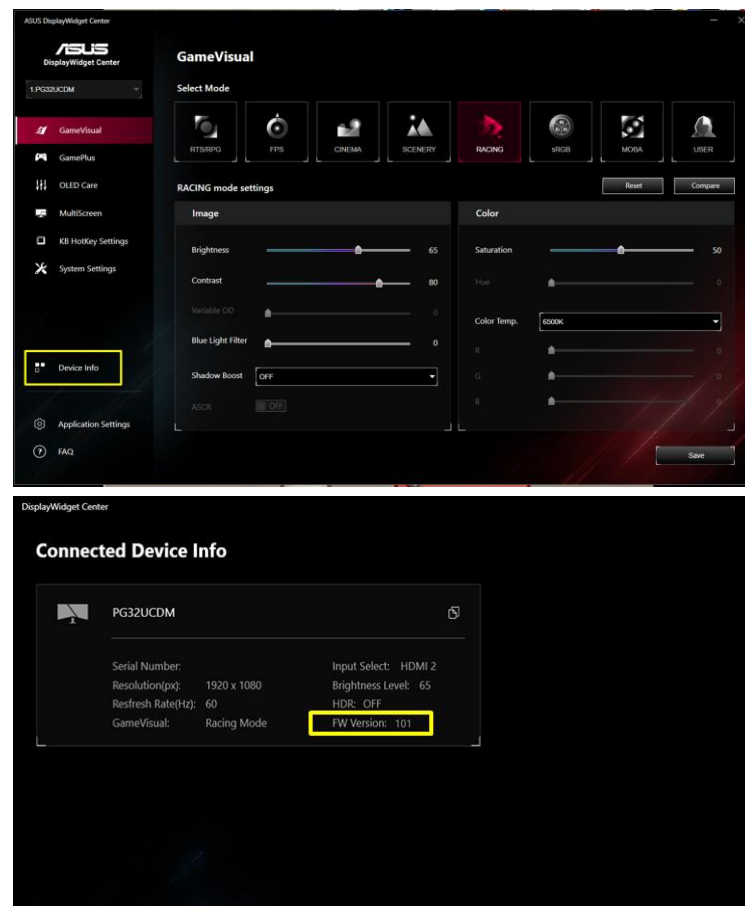
*Please make sure the PG32UCDM is **turned-on** and **plugged with signal cable (DisplayPort or HDMI)** before firmware update.
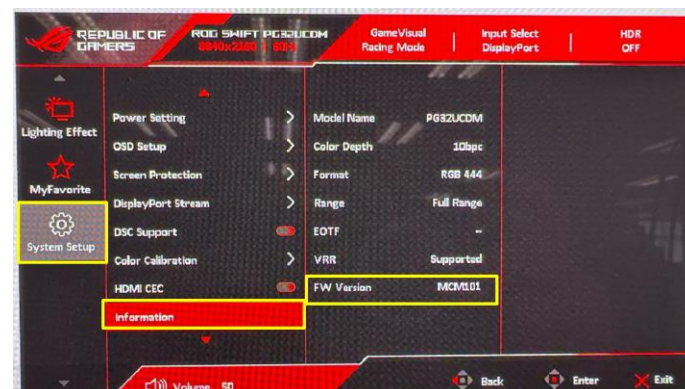
Step 1:

Before doing firmware update, please check your firmware version. You can do this in two ways: (a) new DisplayWidget Center software ; (b) OSD menu:

(a) DisplayWidget Center software: Click here to download

Device Info → FW version

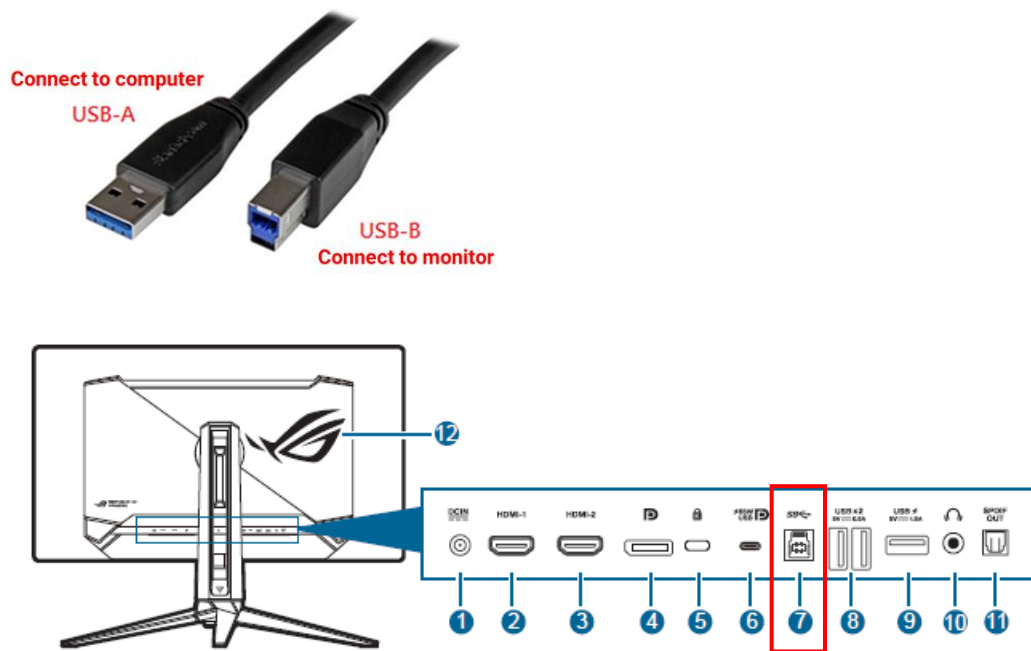(b) OSD menu: **System setting → Information → FW version**

Step 2:

Download the latest firmware tool in your PC or laptop, and make sure the system is **Win10** or **Win11**.

Step 3:

Prepare a USB-A to USB-B cable, USB-A is connected to the computer/laptop; USB-B is connected to Monitor.
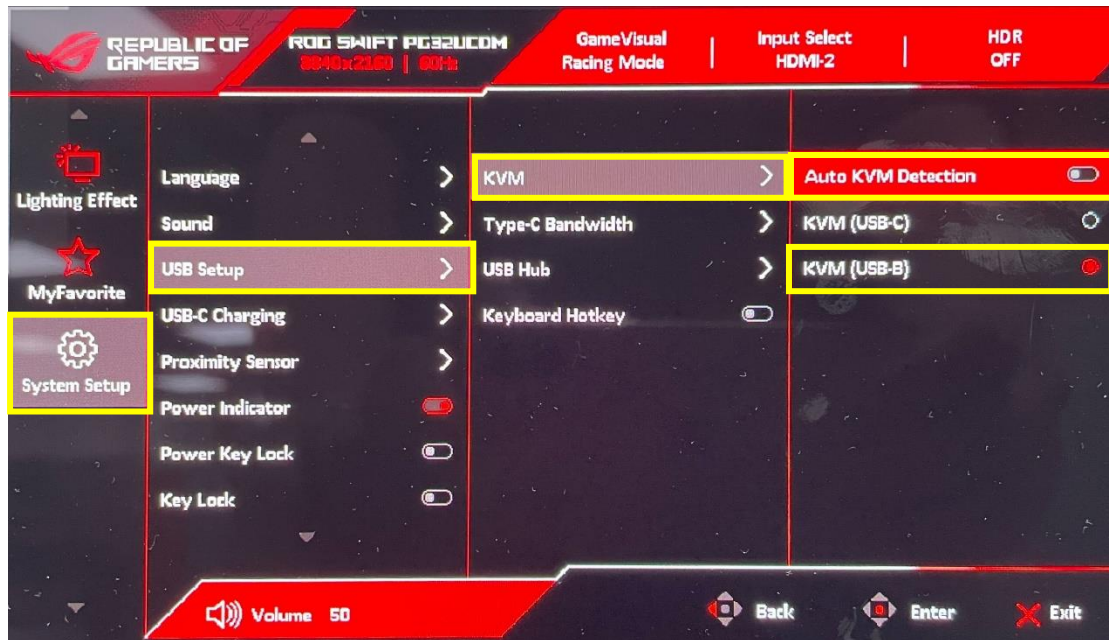
Please **disconnect any other** devices connected to the USB hub to avoid conflicts.
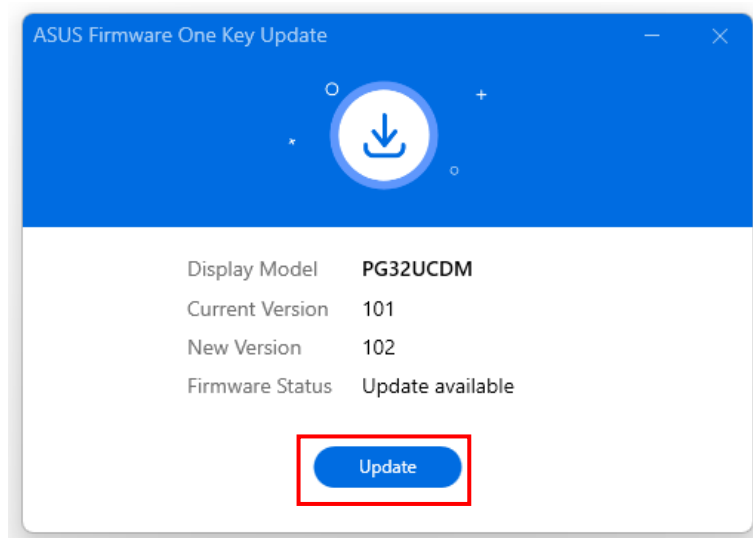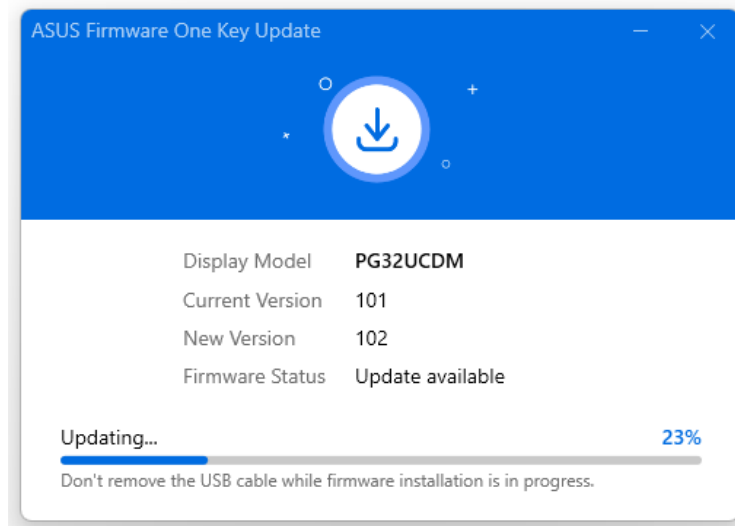

Step 4:

Please enter OSD to check USB Setup:

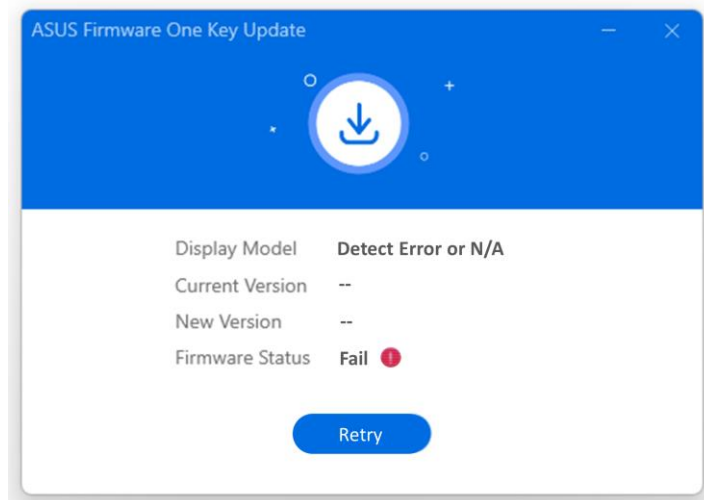OSD → System Setup → USB Setup → KVM → **Auto KVM Detection OFF** & **KVM (USB-B)**

Step 5:

To execute the firmware update tool just downloaded, and wait for about 10 seconds. Click the "**Update**" button when it becomes active.
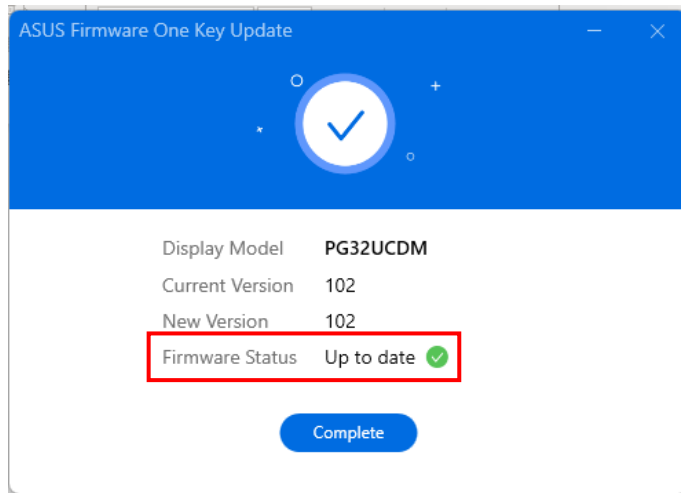
1. Re-connect the USB B-A cable and make sure it is securely connected to both the monitor and computer.

2. Click "Retry".

Step 6:

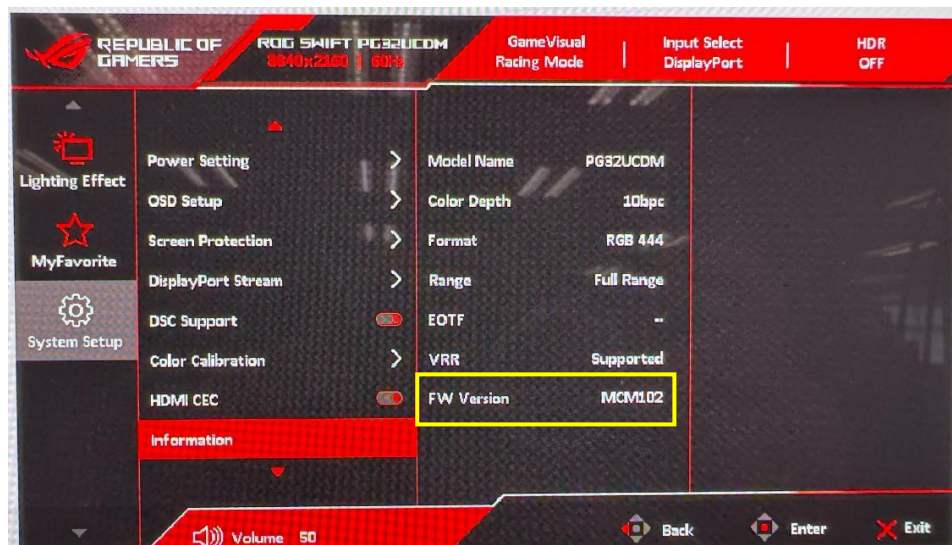Once the firmware update is done, the Firmware Status will show "Up to date."
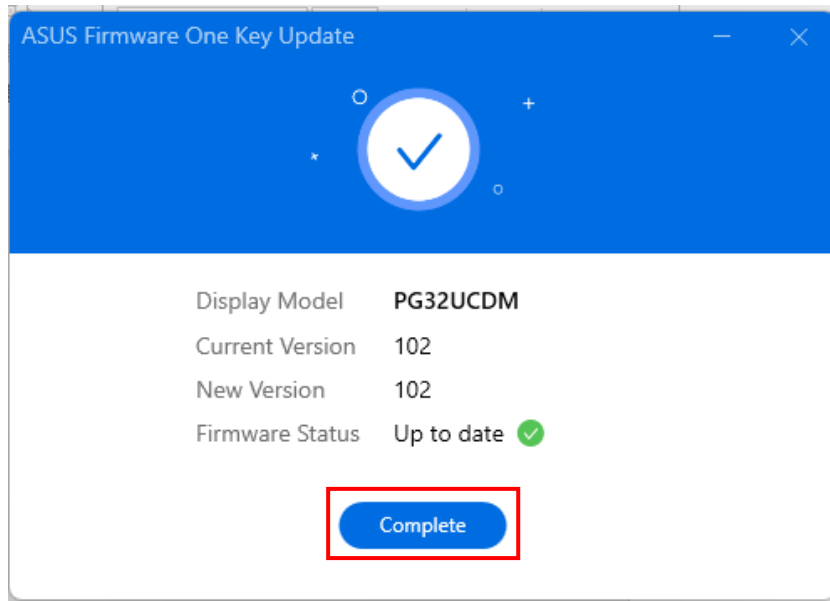

Step 7:

The monitor will automatically restart after the download is complete.

Step 8:

Check the system setup for the FW Version information.

**Note: If the tool's version is the same or older than the monitor's FW version, you won't see an "Update" button, but it will show "Complete" directly.
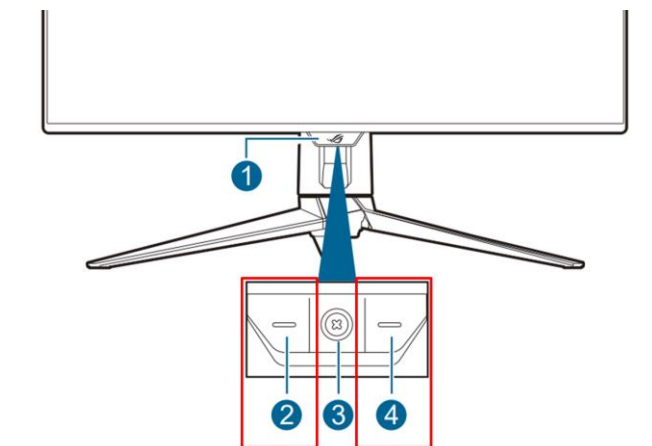
[Rollback Mechanism]

If you want to revert to the previous version*, you can perform a rollback using the following step:

(*This rollback mechanism will only allow you to revert to the firmware version that was installed on your monitor **immediately before the current update**. It **cannot** revert to any previous versions beyond that.)

1. Unplug the monitor's AC power cord. (Keep the HDMI or DP cable connected to your device)
2. Press and hold the physical **buttons 2 & 4** on the monitor **simultaneously**. **While holding both buttons**, plug the AC power cord back in.

3. Wait until the monitor lights up, and the rollback process is complete.