ROG Swift OLED PG32UCDP Firmware Update SOP
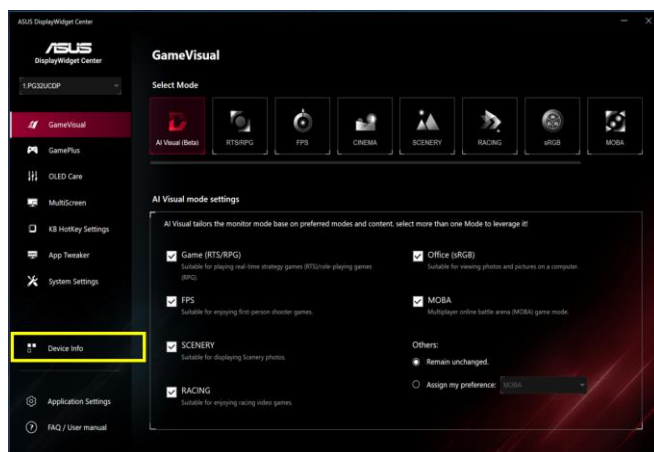
*Please make sure the PG32UCDP is **turned-on** and **plugged with signal cable (DisplayPort or HDMI)** before firmware update.

Step 1:

Before doing firmware update, please check your firmware version. You can do this in two ways:

(a) DisplayWidget Center software: Click here to download
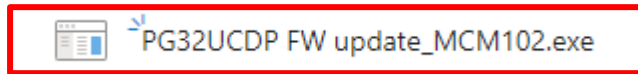
Device Info → FW version

(b) OSD menu: **System setting → Information → FW version**

Step 2:

Download the latest firmware tool in your PC or laptop, and make sure the system is **Win10** or **Win11**.

PG32UCDP FW update_MCM102.exe

Step 3:

Prepare a USB-A to USB-B cable, USB-A is connected to the computer/laptop; USB-B is connected to Monitor.
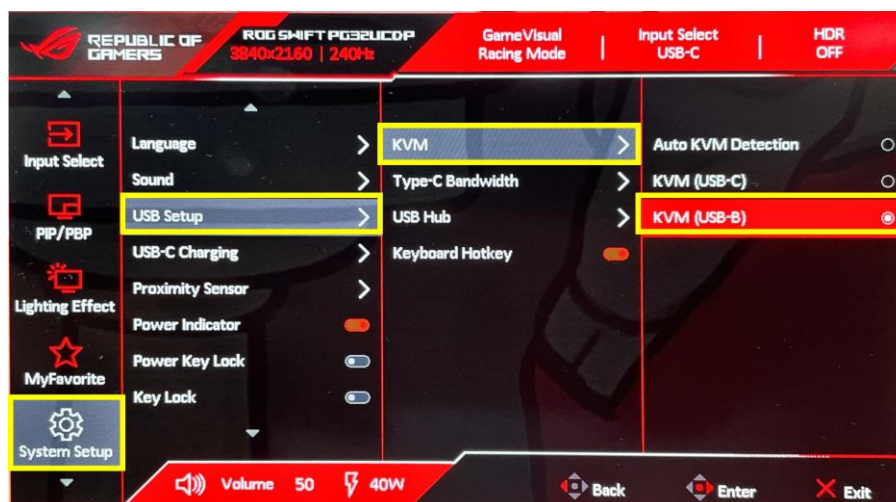
Please **disconnect any other** devices connected to the USB hub to avoid conflicts.

Step 4:

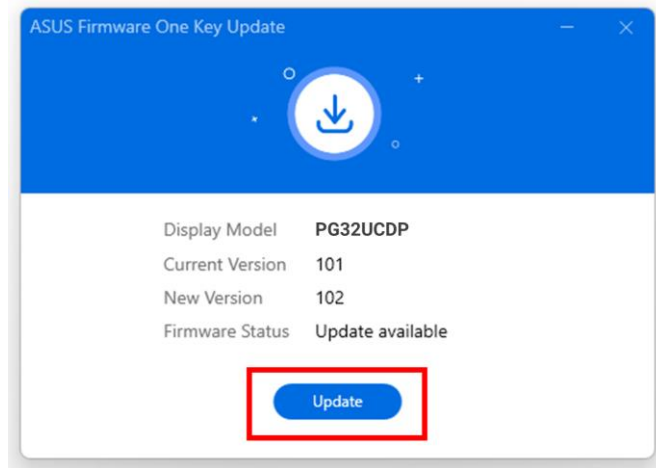Please enter OSD to check USB Setup:

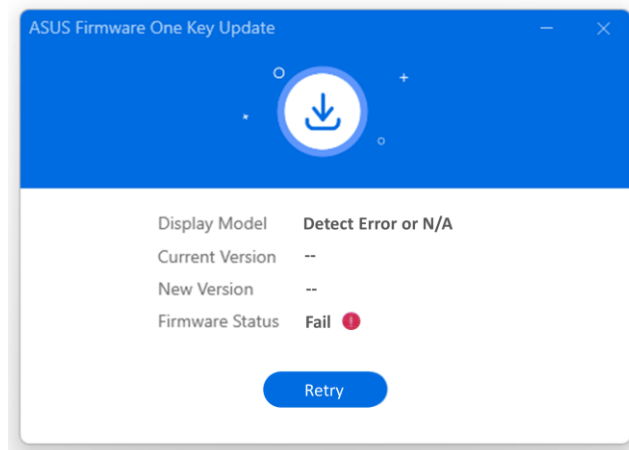OSD → System Setup → USB Setup → KVM → **KVM (USB-B)**

Step 5:

To execute the firmware update tool just downloaded, and wait for about 10 seconds. Click the "**Update**" button when it becomes active.

*The monitor screen will **turn black** during the update process.

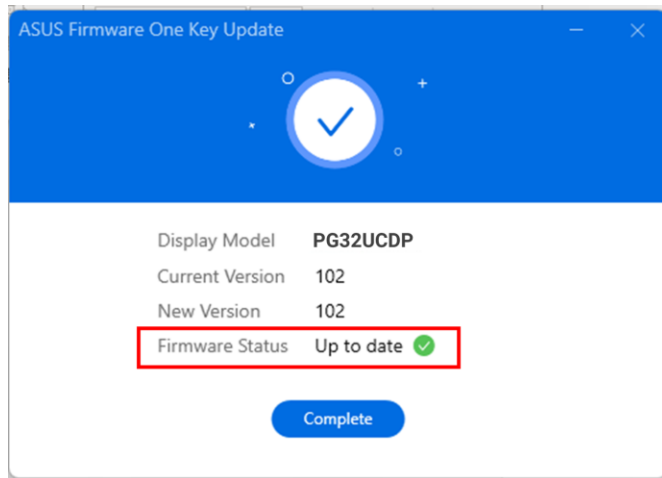*Note: If the update fails or the tool doesn't detect the monitor:

1. Re-connect the USB B-A cable and make sure it is securely connected to both the monitor and computer.
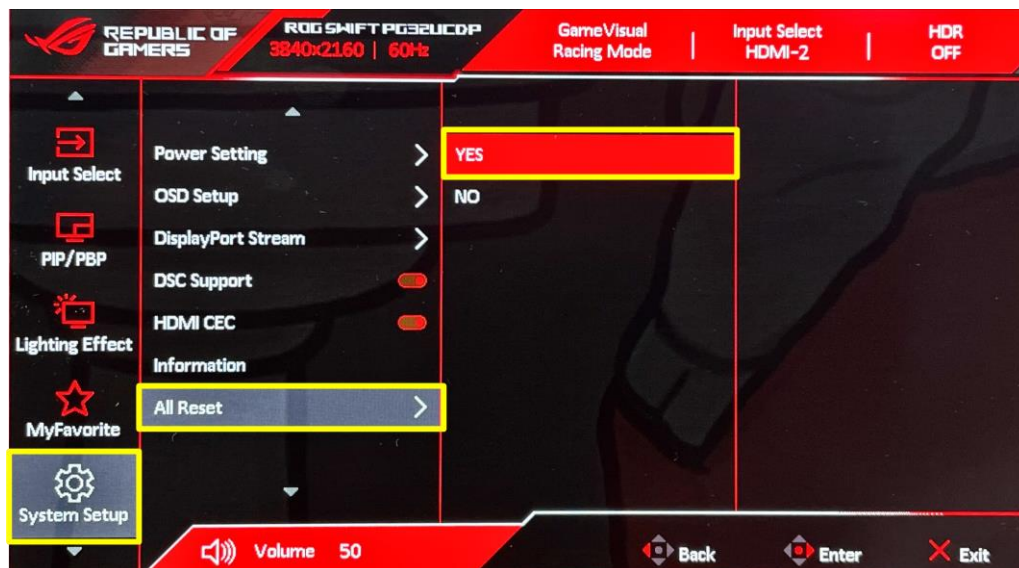
2. Click "Retry".

Step 6:

It takes about 6~8 minutes to finish the update process.

The monitor will automatically restart after the download is complete, and the Firmware status will show "Up to date".

Step 7:

Do all reset: System Setup → All Reset → Yes

Step 8:

Check the system setup for the FW Version information.

**Note: If the tool's version is the same or older than the monitor's FW version, you won't see an "Update" button, but it will show "Complete" directly.