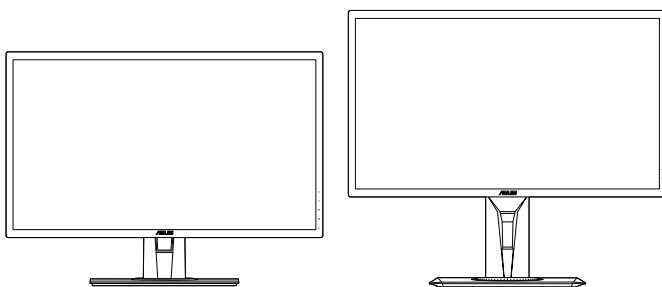


**ASUS<sup>®</sup>**

# **VG245 series LCD Monitor**

## *User Guide*



**HDMI<sup>™</sup>**  
HIGH DEFINITION MULTIMEDIA INTERFACE

First Edition

April 2016

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# Notices

## Federal Communications Commission Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



The use of shielded cables for connection of the monitor to the graphics card is required to assure compliance with FCC regulations. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.



As an Energy Star® Partner, our company has determined that this product meets the Energy Star® guidelines for energy efficiency.

## Canadian Department of Communications Statement

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

This class B digital apparatus complies with Canadian ICES-003.

This Class B digital apparatus meets all requirements of the Canadian Interference - Causing Equipment Regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouiller du Canada.



## CE Conformity for European Countries



The device complies with the Low Voltage Directive 2014/35/EU, Commission Regulation (EC) No 1275/2008, following the provisions of ErP Directive 2009/125/EC, and EMC Directive 2014/30/EC, EU RoHS Directive 2011/65/EU and carries the CE-marking.

## Safety information

- Before setting up the monitor, carefully read all the documentation that came with the package.
- To prevent fire or shock hazard, never expose the monitor to rain or moisture.
- Never try to open the monitor cabinet. The dangerous high voltages inside the monitor may result in serious physical injury.
- If the power supply is broken, do not try to fix it by yourself. Contact a qualified service technician or your retailer.
- Before using the product, make sure all cables are correctly connected and the power cables are not damaged. If you detect any damage, contact your dealer immediately.
- Slots and openings on the back or top of the cabinet are provided for ventilation. Do not block these slots. Never place this product near or over a radiator or heat source unless proper ventilation is provided.
- The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
- Use the appropriate power plug which complies with your local power standard.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.
- Avoid dust, humidity, and temperature extremes. Do not place the monitor in any area where it may become wet. Place the monitor on a stable surface.
- Unplug the unit during a lightning storm or if it will not be used for a long period of time. This will protect the monitor from damage due to power surges.
- Never push objects or spill liquid of any kind into the slots on the monitor cabinet.
- If you encounter technical problems with the monitor, contact a qualified service technician or your retailer.
- Adjustment of the volume control as well as the equalizer to other settings than the center position may increase the ear-/headphones output voltage and therefore the sound pressure level.
- The adapter is only used for this monitor, do not use it for other purpose.  
Your device uses one of the following power supplies:  
- Manufacturer: Delta Electronics Inc., Model: ADP-40KD BB



This symbol of the crossed out wheeled bin indicates that the product (electrical, electronic equipment, and mercury-containing button cell battery) should not be placed in municipal waste. Please check local regulations for disposal of electronic products.

**AEEE yönetmeliğine uygundur**

## Care & Cleaning

- Before you lift or reposition your monitor, it is better to disconnect the cables and power cord. Follow the correct lifting techniques when positioning the monitor. When lifting or carrying the monitor, grasp the edges of the monitor. Do not lift the display by the stand or the cord.
- Cleaning. Turn your monitor off and unplug the power cord. Clean the monitor surface with a lint-free, non-abrasive cloth. Stubborn stains may be removed with a cloth dampened with mild cleaner.
- Avoid using a cleaner containing alcohol or acetone. Use a cleaner intended for use with the monitor. Never spray cleaner directly on the screen, as it may drip inside the monitor and cause an electric shock.

### The following symptoms are normal with the monitor:

- The screen may flicker during the initial use due to the nature of the fluorescent light. Turn off the Power Switch and turn it on again to make sure that the flicker disappears.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- When the same image is displayed for hours, an afterimage of the previous screen may remain after switching the image. The screen will recover slowly or you can turn off the Power Switch for hours.
- When the screen becomes black or flashes, or cannot work anymore, contact your dealer or service center to fix it. Do not repair the screen by yourself!

### Conventions used in this guide



**WARNING:** Information to prevent injury to yourself when trying to complete a task.



**CAUTION:** Information to prevent damage to the components when trying to complete a task.



**IMPORTANT:** Information that you **MUST** follow to complete a task.



**NOTE:** Tips and additional information to aid in completing a task.

## Where to find more information

Refer to the following sources for additional information and for product and software updates.

### 1. **ASUS websites**

The ASUS websites worldwide provide updated information on ASUS hardware and software products. Refer to <http://www.asus.com>

### 2. **Optional documentation**

Your product package may include optional documentation that may have been added by your dealer. These documents are not part of the standard package.

## Takeback Services

ASUS recycling and takeback programs come from our commitment to the highest standards for protecting our environment. We believe in providing solutions for our customers to be able to responsibly recycle our products, batteries and other components as well as the packaging materials.

Please go to <http://csr.asus.com/english/Takeback.htm> for detail recycling information in different region.

## Congratulations!

### This product is TCO Certified – for Sustainable IT



TCO Certified is an international third party sustainability certification for IT products. TCO Certified ensures that the manufacture, use and recycling of IT products reflect environmental, social and economic responsibility. Every TCO Certified product model is verified by an accredited independent test laboratory.

This product has been verified to meet all the criteria in TCO Certified, including:

#### **Corporate Social Responsibility**

Socially responsible production - working conditions and labor law in manufacturing country

#### **Energy Efficiency**

Energy efficiency of product and power supply. Energy Star compliant, where applicable

#### **Environmental Management System**

Manufacturer must be certified according to either ISO 14001 or EMAS

#### **Minimization of Hazardous Substances**

Limits on cadmium, mercury, lead & hexavalent chromium including requirements for mercury-free products, halogenated substances and hazardous flame retardants

#### **Design for Recycling**

Coding of plastics for easy recycling. Limit on the number of different plastics used

#### **Product Lifetime, Product Take Back**

Minimum one-year product warranty. Minimum three-year availability of spare parts. Product takeback

#### **Packaging**

Limits on hazardous substances in product packaging. Packaging prepared for recycling

#### **Ergonomic, User-centered design**

Visual ergonomics in products with a display. Adjustability for user comfort (displays, headsets)

Acoustic performance – protection against sound spikes (headsets) and fan noise (projectors, computers)

Ergonomically designed keyboard (notebooks)

#### **Electrical Safety, minimal electro-magnetic Emissions**

#### **Third Party Testing**

All certified product models have been tested in an independent, accredited laboratory.

A detailed criteria set is available for download at [www.tcodevelopment.com](http://www.tcodevelopment.com), where you can also find a searchable database of all TCO Certified IT products.

TCO Development, the organization behind TCO Certified, has been an international driver in the field of Sustainable IT for 20 years. Criteria in TCO Certified are developed in collaboration with scientists, experts, users and manufacturers. Organizations around the world rely on TCO Certified as a tool to help them reach their sustainable IT goals. We are owned by TCO, a non-profit organization representing office workers. TCO Development is headquartered in Stockholm, Sweden, with regional presence in North America and Asia.

For more information, please visit  
[www.tcodevelopment.com](http://www.tcodevelopment.com)



## 1.1 Welcome!

Thank you for purchasing the ASUS® LCD monitor!

The latest widescreen LCD monitor from ASUS provides a broader, brighter and crystal-clear display, plus a host of features that enhance your viewing experience.

With these features, you can enjoy the convenience and delightful visual experience that the monitor brings to you!

## 1.2 Package contents

Check your package for the following items:

- ✓ LCD monitor
- ✓ Monitor base
- ✓ Quick start guide
- ✓ Warranty card
- ✓ Power adapter
- ✓ Power cord
- ✓ VGA cable (optional)
- ✓ Audio cable (optional)
- ✓ HDMI cable (optional)
- ✓ DisplayPort cable (optional)



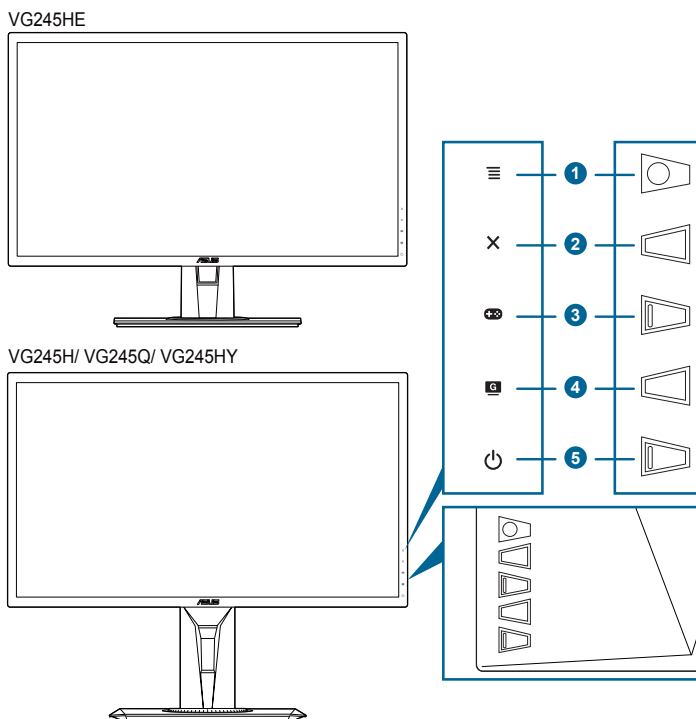
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If any of the above items is damaged or missing, contact your retailer immediately.

---

## 1.3 Monitor introduction

### 1.3.1 Front view

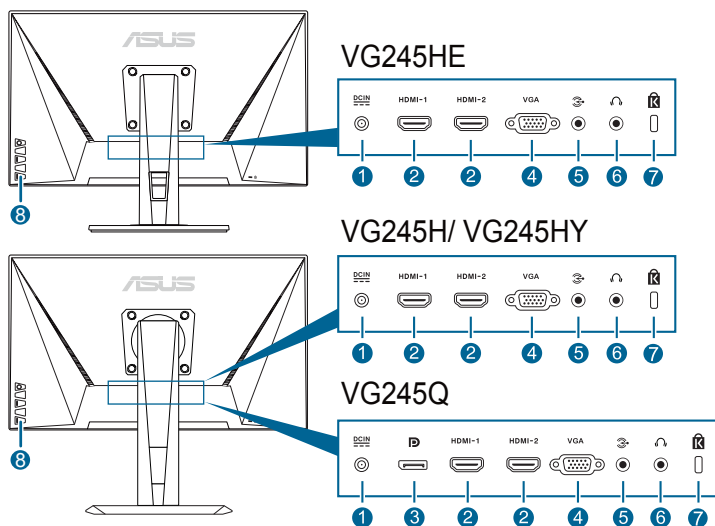


1.  5-way) button:
  - Turns on the OSD menu. Enacts the selected OSD menu item.
  - Increases/Decreases values or moves your selection up/down/left/right.
  - Displays the input selection bar when the monitor enters standby mode or displays the "NO SIGNAL" message.
2.  button
  - Exits the OSD menu item.
  - Displays the input selection bar when the monitor enters standby mode or displays the "NO SIGNAL" message.
  - Toggles the Key Lock function between on and off with a long press for 5 seconds.
3.  button:
  - GamePlus hotkey. Move the  button up/down to select and press  to confirm the function needed.

- Displays the input selection bar when the monitor enters standby mode or displays the “NO SIGNAL” message.
4. **G** button
- GameVisual hotkey. This function contains 6 sub-functions you can select for your preference.
  - Displays the input selection bar when the monitor enters standby mode or displays the “NO SIGNAL” message.
5. **Power button/power indicator**
- Turns the monitor on/off.
  - The color definition of the power indicator is as the below table.

Status	Description
White	ON
Amber	Standby mode/No signal
OFF	OFF

### 1.3.2 Back view









1. **DC-IN port.** This port connects the power cord.
2. **HDMI port.** This port is for connection with an HDMI compatible device.
3. **DisplayPort.** This port is for connection for a DisplayPort compatible device.
4. **VGA port.** This 15-pin port is for PC VGA connection.
5. **Audio-in port.** This port connects PC audio source by the bundled audio cable.












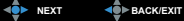

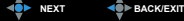
- 6. **Earphone jack.** This port is only available when an HDMI/DisplayPort cable is connected.
- 7. **Kensington lock slot.**
- 8. **Control buttons.**

### 1.3.3 GamePlus Function

The GamePlus function provides a toolkit and creates a better gaming environment for users when playing different types of games. The crosshair overlay with four different crosshair options lets you choose the one that best suits the game you're playing. There's also an onscreen timer you can position on the left of the display so you can keep track of the elapsed gaming time; while the FPS (frames per second) counter lets you know how smooth the game is running. Display Alignment displays alignment lines on 4 sides of the screen, serving as an easy and handy tool for you to line up multiple monitors perfectly.

To active GamePlus:

1. Press the GamePlus hotkey.
2. Move the  button up/down to select among different functions.
3. Press the  button or move the  button right to confirm the function you choose, and move the  button up/down to navigate through the settings. Move the  button left to go back, off, and exit.
4. Highlight the desired setting and press the  button to activate it. Press the **X** button to inactivate it.

GamePlus Main Menu	GamePlus — Crosshair	GamePlus — Timer
<div>  GamePlus </div> <div>  <div>Crosshair</div> </div> <div>  <div>Timer</div> </div> <div>  <div>FPS Counter</div> </div> <div>  <div>Display Alignment</div> </div> <div>  </div>	<div>  GamePlus </div> <div>  </div> <div>  </div> <div>  </div> <div>  </div> <div>  </div>	<div>  GamePlus </div> <div> <div>30:00</div> <div>40:00</div> <div>50:00</div> <div>60:00</div> <div>90:00</div> </div> <div>  </div>

### 1.3.4 GameVisual Function

The GameVisual function helps you select among different picture modes in a convenient way.

To active GameVisual:

Press the GameVisual hotkey repeatedly to select.

- **Scenery Mode:** This is the best choice for scenery photo displaying with GameVisual™ Video intelligence Technology.
- **Racing Mode:** This is the best choice for racing game playing with GameVisual™ Video intelligence Technology.
- **Cinema Mode:** This is the best choice for movie watching with GameVisual™ Video intelligence Technology.
- **RTS/RPG Mode:** This is the best choice for Real-Time Strategy (RTS)/ Role-Playing Game (RPG) playing with GameVisual™ Video intelligence Technology.
- **FPS Mode:** This is the best choice for First Person Shooter game playing with GameVisual™ Video intelligence Technology.
- **sRGB Mode:** This is the best choice for viewing photos and graphics from PCs.



- 
- In the Racing mode, the following function(s) are not user-configurable: Saturation, Skin Tone, Sharpness, ASCR.
  - In the sRGB mode, the following function(s) are not user-configurable: Brightness, Contrast, Saturation, Color Temp., Skin Tone, Sharpness, ASCR.
-



## 2.1 Assembling the monitor arm/base

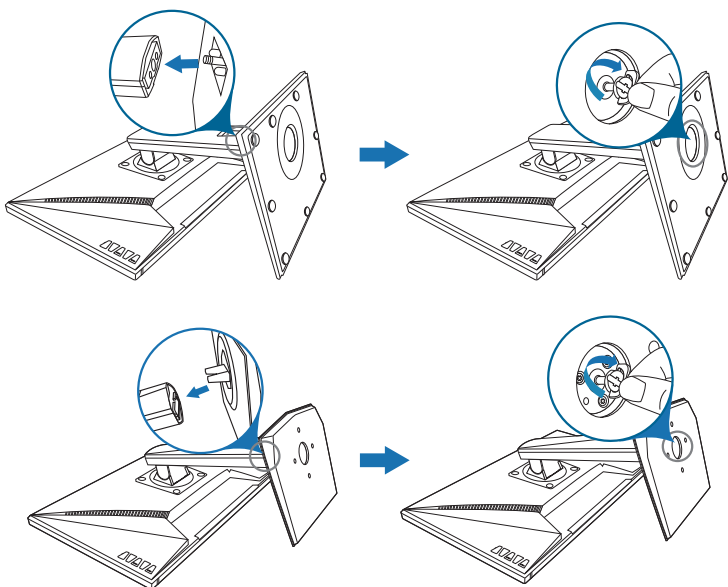
To assemble the monitor base:

1. Have the front of the monitor face down on a table.
2. Attach the base into the arm, making sure the tab on the arm fits into the groove on the base.
3. Fix the base to the arm by fastening the bundled screw.



We recommend that you cover the table surface with soft cloth to prevent damage to the monitor.

VG245HE



VG245H/ VG245Q/ VG245HY

## 2.2 Adjusting the monitor

- For optimal viewing, we recommend that you look at the full face of the monitor, then adjust the monitor to the angle that is most comfortable for you.
- Hold the stand to prevent the monitor from falling when you change its angle.
- VG245HE: The recommended adjusting angle is  $+33^\circ$  to  $-5^\circ$ .
- VG245H/ VG245Q/ VG245HY: The recommended adjusting angle is  $+33^\circ$  to  $-5^\circ$  (for tilt)/ $+90^\circ$  to  $-90^\circ$  (for swiveling)/  $\pm 130$  mm (for height adjustment)/ $90^\circ$  (for portrait view).

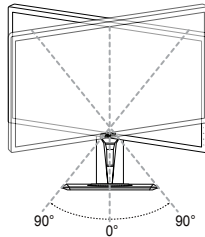
VG245HE



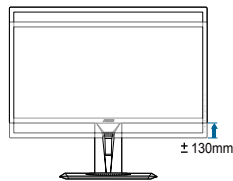
VG245H/ VG245Q/ VG245HY



(Tilt)



(Swivel)



(Height adjustment)

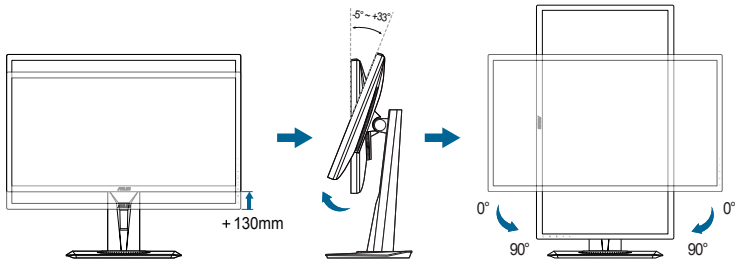


It is normal that the monitor slightly shakes while you adjust the viewing angle.



### Pivoting the monitor (VG245H/ VG245Q/ VG245HY)

1. Lift the monitor to the highest position.
2. Tilt the monitor to its maximum angle.
3. Pivot the monitor to the angle you need.



It is normal that the monitor slightly shakes while you adjust the viewing angle.

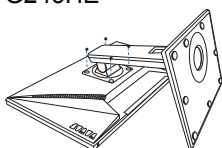
## 2.3 Detaching the arm (for VESA wall mount)

The detachable arm/base of this monitor is specially designed for VESA wall mount.

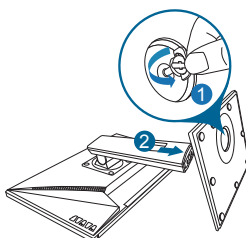
To detach the arm/base:

1. Have the front of the monitor face down on a table.
2. Remove the rubbers in the four screw holes. (Figure 1)
3. Remove the base (Figure 2).
4. Use a screwdriver to remove the screw on the hinge (Figure 3), then remove the hinge.

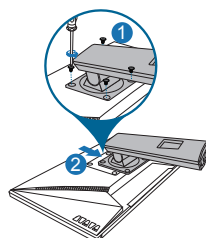
VG245HE



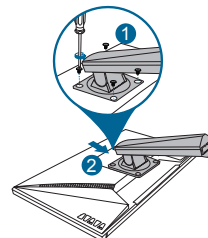
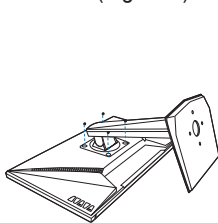
(Figure 1)



(Figure 2)



(Figure 3)



VG245H/ VG245Q/ VG245HY



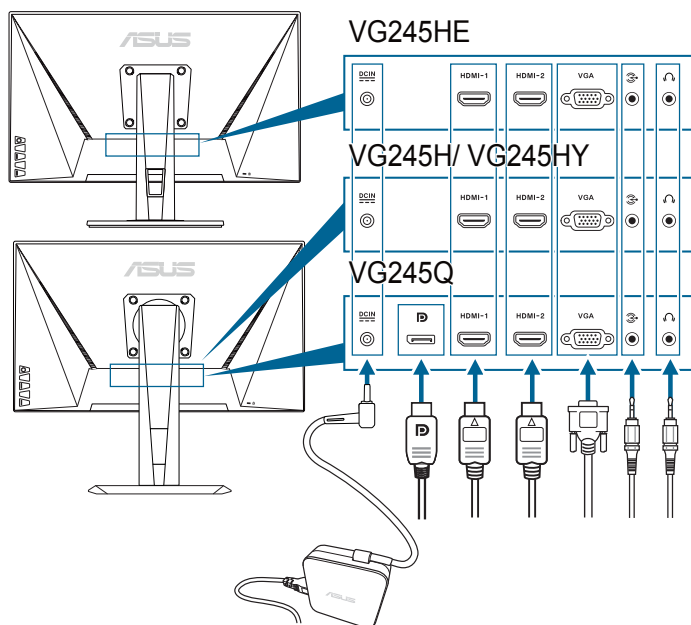
We recommend that you cover the table surface with soft cloth to prevent damage to the monitor.



- The VESA wall mount kit (100 x 100 mm) is purchased separately.
- Use only the UL Listed Wall Mount Bracket with minimum weight/load 22.7kg (Screw size: M4 x 10 mm)



## 2.4 Connecting the cables

Connect the cables as the following instructions:



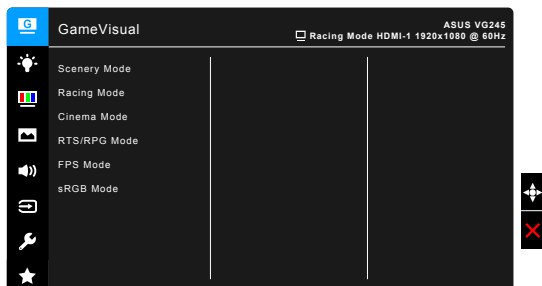
- **To connect the power cord:**
  - a. Connect the power adapter securely to the monitor's DC input.
  - b. Connect one end of the power cord to the power adapter and the other end to a power outlet.
- **To connect the VGA/HDMI/DisplayPort cable:**
  - a. Plug one end of the VGA/HDMI/DisplayPort cable to the monitor's VGA/HDMI/DisplayPort port.
  - b. Connect the other end of the VGA/HDMI/DisplayPort cable to your computer's VGA/HDMI/DisplayPort port.
  - c. Tighten the two screws to secure the VGA connector.
- **To connect the audio cable:** connect one end of the audio cable to the monitor's Audio-in port, the other end to the computer's audio-out port.
- **To use the earphone:** connect the end with plug type to the monitor's earphone jack when an HDMI or DisplayPort signal is fed.


















## 2.5 Turning on the monitor

Press the power button . See page 1-2 for the location of the power button. The power indicator  lights up in white to show that the monitor is ON.

## 3.1 OSD (On-Screen Display) menu

### 3.1.1 How to reconfigure



1. Press the  () button to activate the OSD menu.
2. Move the  () button up/down to navigate through the functions. Highlight the desired function and press the  () button to activate it. If the function selected has a sub-menu, move the  () button up/down again to navigate through the sub-menu functions. Highlight the desired sub-menu function and press the  () button or move the  () button right to activate it.
3. Move the  () button up/down to change the settings of the selected function.
4. To exit and save the OSD menu, press the  button or move the  () left repeatedly until the OSD menu disappears. To adjust other functions, repeat steps 1-3.

### 3.1.2 OSD function introduction

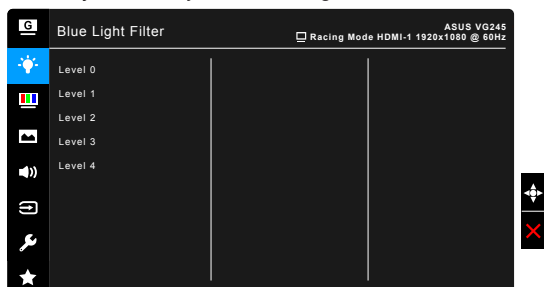
#### 1. GameVisual



Please refer to “1.3.4 GameVisual Function”.

## 2. Blue Light Filter

In this function, you can adjust the blue light filter level.



- **Level 0:** No change.
- **Level 1~4:** The higher the level, the less blue light is scattered. When Blue Light Filter is activated, the default settings of Racing Mode will be automatically imported. Between Level 1 to Level 3, the Brightness function is user-configurable. Level 4 is optimized setting. It is compliance with TUV Low Blue Light Certification. The Brightness function is not user-configurable.



---

Please refer to the following to alleviate eye strains:

- Users should take some time away from the display if working for long hours. It is advised to take short breaks (at least 5 mins) after around 1 hour of continuous working at the computer. Taking short and frequent breaks is more effective than a single longer break.
  - To minimize eye strain and dryness in your eyes, users should rest the eye periodically by focusing on objects that are far away.
  - Eye exercises can help to reduce eye strain. Repeat these exercises often. If eye strain continues please consult a physician. Eye exercises: (1) Repeating look up and down (2) Slowly roll your eyes (3) Move your eyes diagonal.
  - High energy blue light may lead to eye strain and AMD (Age-Related Macular Degeneration). Blue light Filter to reduce 70% (max.) harmful blue light to avoid CVS (Computer Vision Syndrome).
-

### 3. Color

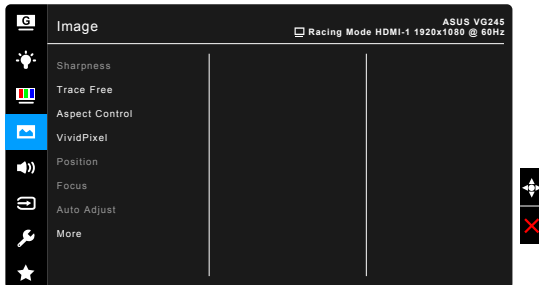
Set a desired color setting from this menu.



- **Brightness:** the adjusting range is from 0 to 100.
- **Contrast:** the adjusting range is from 0 to 100.
- **Saturation:** The adjusting range is from 0 to 100.
- **Color Temp.:** contains 4 modes including Cool, Normal, Warm, and User Mode.
- **Skin Tone:** contains three color modes including Reddish, Natural, and Yellowish.
- **Smart View:** provides better display quality under big viewing angle.

### 4. Image

Set the image related setting from this menu.



- **Sharpness:** The adjusting range is from 0 to 100.
- **Trace Free:** Adjusts the response time of the monitor.
- **Aspect Control:** Adjusts the aspect ratio to full, 4:3 or OverScan.



4:3 is only available when input source is in 4:3 format. OverScan is only available for the HDMI input source.

- **VividPixel:** Enhances the outline of the displayed picture and generates high-quality images on screen.

- **Position (Only available for VGA input):** adjusts the horizontal position (H-Position) and the vertical position (V-Position) of the image. The adjusting range is from 0 to 100.
- **Focus (Only available for VGA input):** reduces Horizontal-line noise and Vertical-line noise of the image by adjusting (Phase) and (Clock) separately. The adjusting range is from 0 to 100.



- Phase adjusts the phase of the pixel clock signal. With a wrong phase adjustment, the screen shows horizontal disturbances.
- Clock (pixel frequency) controls the number of pixels scanned by one horizontal sweep. If the frequency is not correct, the screen shows vertical stripes and the image is not proportional.

- **Auto Adjust.:** Automatically adjusts the image to its optimized position, clock, and phase (for VGA mode only).
- **ASCR:** Turns on/off the ASCR (ASUS Smart Contrast Ratio) function.
- **FreeSync** (HDMI/DisplayPort input only): Allows an FreeSync supported\* graphics source to dynamically adjust display refresh rate based on typical content frame rates for power efficient, virtually stutter free and low-latency display update.



- \* FreeSync can only be activated within 40Hz ~ 75Hz.
- \* FreeSync supported AMD GPUs: AMD Radeon R9 300 Series, AMD Radeon R9 Fury X, AMD Radeon R9 360, AMD Radeon R7 360, AMD Radeon R9 295X2, AMD Radeon R9 290X, AMD Radeon R9 290, AMD Radeon R9 285, AMD Radeon R7 260X, AMD Radeon R7 260.
- \* For supported GPUs, minimum PC system and driver requirements, please contact the GPU manufactures.

## 5. Sound

Set the sound related setting from this menu.

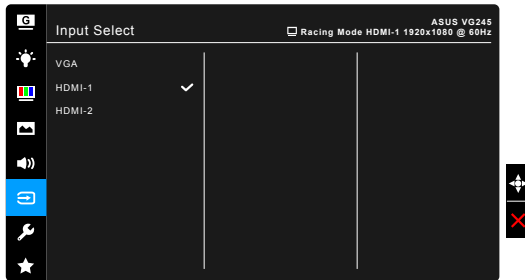


- **Volume:** the adjusting range is from 0 to 100.
- **Mute:** toggles the monitor sound between on and off.
- **Source:** decides the monitor sound comes from which source.



## 6. Input Select

In this function, you can select your desired input source.



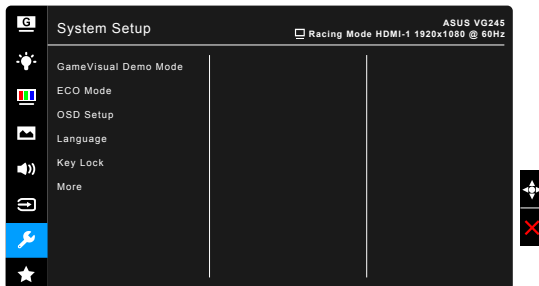
(VG245H/ VG245HE/ VG245HY)



(VG245Q)

## 7. System Setup

Allows you to adjust the system.

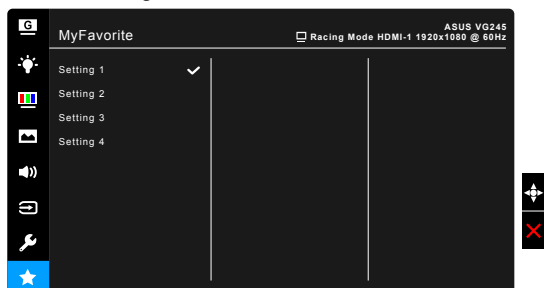


- **GameVisual Demo Mode:** Activate the demo mode for the GameVisual function.
- **ECO Mode:** reduces power consumption.
- **OSD Setup:**
  - \* Adjusts the OSD timeout from 10 to 120 seconds.
  - \* Enables or disables the DDC/CI function.

- \* Adjusts the OSD background from opaque to transparent.
- **Language:** There are 21 languages for your selection, including English, French, German, Italian, Spanish, Dutch, Portuguese, Russian, Czech, Croatian, Polish, Romanian, Hungarian, Turkish, Simplified Chinese, Traditional Chinese, Japanese, Korean, Thai, Indonesian, Persian.
- **Keylock:** To disable all function keys. Press **X** over 5 seconds to cancel the key lock function.
- **Information:** Shows the monitor information.
- **Power Indicator:** Turn the power LED indicator on/off.
- **Power Key Lock:** Enables or disables the power key.
- **All Reset:** "Yes" allows you to restore the default settings.

## 8. MyFavorite

Loads/Saves all settings on the monitor.




## 3.2 Specifications summary

Panel Type	TFT LCD
Panel size	24"W (16:9, 61 cm) wide screen
Max. Resolution	1920 x 1080
Pixel pitch	0.276 mm x 0.276 mm
Brightness (Typ.)	250 cd/m <sup>2</sup>
Contrast Ratio (Typ.)	1000:1
Contrast Ratio (Max.)	100,000,000:1 (with ASCR on)
Viewing angle(H/V) CR>10	170°/160°
Display colors	16.7 M
Response time	1 ms (Gray to gray)
Color temperature selection	4 color temperatures
Analog input	D-sub
Digital input	VG245H/ VG245HE/ VG245HY: HDMI (v1.4) x 2 VG245Q: HDMI (v1.4) x 2, DisplayPort (v1.2)
Earphone jack	Yes
Audio input	Yes
Speaker (Built-in)	2 W x 2 Stereo, RMS
USB 3.0 port	No
Colors	Black
Power LED	White (On)/Amber (Standby)
Tilt	+33° ~ -5°
Swivel	VG245HE: No VG245H/ VG245Q/ VG245HY: +90° ~ -90°
Height adjustment	VG245HE: No VG245H/ VG245Q/ VG245HY: 130 mm
VESA wall mount	100 x 100 mm
Kensington lock	Yes
Voltage rating	AC: 100~240V DC: 19V, 2.1A (AC adapter)
Power consumption	Power On: < 40 W, Standby: < 0.5 W, Power Off: < 0.5 W
Temperature (Operating)	0°C~40°C
Temperature (Non-operating)	-20°C~+60°C
Dimensions (W x H x D)	VG245HE: 561 x 415 x 211 mm (machine) 634 x 492 x 178 mm (package) VG245H/ VG245Q/ VG245HY: 561 x 489 x 211 mm (highest) 561 x 359 x 211 mm (lowest) 664 x 415 x 221 mm (package)

<b>Weight (Esti.)</b>	VG245HE: 4.7 kg (Net); 6.6 kg (Gross) VG245H/ VG245Q/ VG245HY: 5.1 kg (Net); 7.4 kg (Gross)
<b>Multi-languages</b>	21 languages (English, French, German, Italian, Spanish, Dutch, Portuguese, Russian, Czech, Croatian, Polish, Romanian, Hungarian, Turkish, Simplified Chinese, Traditional Chinese, Japanese, Korean, Thai, Indonesian, Persian)
<b>Accessories</b>	VGA cable (optional), Audio cable (optional), HDMI cable (optional), DisplayPort cable (optional), power adapter, power cord, Quick start guide, warranty card
<b>Compliance and Standards</b>	VG245H/ VG245HE: Energy Star®, UL/cUL, CB, CE, ErP, FCC, CCC, CU, RCM, BSMI, VCCI, RoHS, J-MOSS, WEEE, Windows 7 & 8.1 & 10 WHQL, CEL, MEPS, PSE, ISO9241-307, UkrSEPRO, KCC , E-Standby, TUV-Flicker Free, TUV-Low Blue Light, TCO 7.0, TUV-GS, TUV-Ergo. VG245Q: UL/cUL, FCC, ICES-3, EPEAT Silver, CB, CE, ErP, WEEE, TUV-GS, TUV-Ergo, ISO 9241-307, UkrSPEPRO, CU, Energy Star®, TCO 7.0, RoHS, Windows7 & 8.1 & 10 WHQL, TUV-Flicker Free, TUV-Low Blue Light. VG245HY: Energy Star, TCO7.0, UL/cUL, IECS-3, FCC

**\*Specifications are subject to change without notice.**

### 3.3 Troubleshooting (FAQ)

Problem	Possible Solution
Power LED is not ON	<ul style="list-style-type: none"><li>• Press the  button to check if the monitor is in the ON mode.</li><li>• Check if the power cord is properly connected to the monitor and the power outlet.</li></ul>
The power LED lights amber and there is no screen image	<ul style="list-style-type: none"><li>• Check if the monitor and the computer are in the ON mode.</li><li>• Make sure the signal cable is properly connected the monitor and the computer.</li><li>• Inspect the signal cable and make sure none of the pins are bent.</li><li>• Connect the computer with another available monitor to check if the computer is properly working.</li></ul>
Screen image is too light or dark	<ul style="list-style-type: none"><li>• Adjust the Contrast and Brightness settings via OSD.</li></ul>
Screen image is not centered or sized properly	<ul style="list-style-type: none"><li>• Adjust the H-Position or V-Position settings via OSD.</li></ul>
Screen image bounces or a wave pattern is present in the image	<ul style="list-style-type: none"><li>• Make sure the signal cable is properly connected to the monitor and the computer.</li><li>• Move electrical devices that may cause electrical interference.</li></ul>
Screen image has color defects (white does not look white)	<ul style="list-style-type: none"><li>• Inspect the signal cable and make sure that none of the pins are bent.</li><li>• Perform All Reset via OSD.</li><li>• Adjust the R/G/B color settings or select the Color Temperature via OSD.</li></ul>

## 3.4 Supported operating mode

Resolution	Vertical Frequency (Hz)	Horizontal Frequency (KHz)
640x480	59.94(N)	31.47(N)
640x480	66.66(N)	35.00(N)
640x480	72.82(N)	37.87(N)
640x480	75.00(N)	37.5(N)
720x400	70.08(P)	31.47(N)
800x600	56.25(P)	35.16(P)
800x600	60.32(P)	37.88(P)
800x600	72.12(P)	48.08(P)
800x600	75.00(P)	46.86(P)
832x624	74.55(P/N)	49.72(P/N)
1024x768	60.00(N)	48.36(N)
1024x768	70.069(N)	56.476(N)
1024x768	75.00(N)	60.02(N)
1152x864	75.00(P/N)	67.5(P/N)
1280x720	60.00(N)	45.00(P)
1280x768	60.00(N)	47.78(P)
1280x800	60.00(N)	49.7(P)
1280x960	60.00(N)	60.00(P)
1280x1024	60.02(P)	63.98(P)
1280x1024	75.02(P)	79.98(P)
1360x768	59.79(P)	47.712(P)
1366x768	59.79(P)	47.712(P)
1440x900	59.89(P)	55.94(N)
1600x1200	60.00(P)	75.00(P)
1680x1050	60.00(P)	65.29(N)
1920x1080	60.00(P)	67.5(P)
1920x1080*	75.00(N)	83.9(P)

\*Supported only when the HDMI/DisplayPort port is in use.

When the monitor is operating in the video mode (i.e., not displaying data), the following high definition modes shall be supported in addition to standard definition video.

Preset	Timing Name	Pixel Format	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Rate (MHz)	OSD Display
1	480p	720 x 480	31.469	60	27	480p-60Hz
2	720p60	1280 x 720	45	60	74.25	720p-60Hz
3	576p	720 x 576	31.25	50	27	576p-50Hz
4	720p50	1280 x 720	37.5	50	74.25	720p-50Hz
5	1080p60	1920 x 1080	67.5	60	148.5	1080p-60Hz
6	1080p50	1920 x 1080	56.25	50	148.5	1080p-50Hz