

# IN SEARCH OF INCREDIBLE

E-Manual



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# About this manual

This manual provides information about the hardware and software features of your Notebook PC, organized through the following chapters:

#### **Chapter 1: Hardware Setup**

This chapter details the hardware components of your Notebook PC.

#### Chapter 2: Using your Notebook PC

This chapter shows you how to use the different parts of your Notebook PC.

## Chapter 3: Working with Chrome™ OS

This chapter provides an overview of using the Chrome™ operating system (OS) in your Notebook PC.

# **Tips and FAQs**

This section presents some recommended tips, hardware FAQs, and software FAQs you can refer to for maintaining and fixing common issues with your Notebook PC.

# **Appendices**

This section includes notices and safety statements for your Notebook PC.

## Conventions used in this manual

To highlight key information in this manual, some text are presented as follows:

**IMPORTANT!** This message contains vital information that must be followed to complete a task.

**NOTE:** This message contains additional information and tips that can help complete tasks.

**WARNING!** This message contains important information that must be followed to keep you safe while performing tasks and prevent damage to your Notebook PC's data and components.

# **Typography**

**Bold** = This indicates a menu or an item that must be selected.

Italic = This indicates sections that you can refer to in this manual.

# Safety precautions

# **Using your Notebook PC**



This Notebook PC should only be used in environments with ambient temperatures between 5°C (41°F) and 35°C (95°F).



Refer to the rating label on the bottom of your Notebook PC and ensure that your power adapter complies with this rating.



Do not leave your Notebook PC on your lap or near any part of your body to prevent discomfort or injury from heat exposure.



Do not use damaged power cords, accessories, and other peripherals with your Notebook PC.



While powered on, ensure that you do not carry or cover your Notebook PC with any materials that can reduce air circulation.



Do not place your Notebook PC on uneven or unstable work surfaces



You can send your Notebook PC through x-ray machines (used on items placed on conveyor belts), but do not expose them to magnetic detectors and wands



Contact your airline provider to learn about related in-flight services that can be used and restrictions that must be followed when using your Notebook PC in-flight.

# **Caring for your Notebook PC**



Disconnect the AC power and remove the battery pack (if applicable) before cleaning your Notebook PC. Use a clean cellulose sponge or chamois cloth dampened with a solution of nonabrasive detergent and a few drops of warm water. Remove any extra moisture from your Notebook PC using a dry cloth.



Do not use strong solvents such as thinners, benzene, or other chemicals on or near your Notebook PC.



Do not place objects on top of your Notebook PC.



Do not expose your Notebook PC to strong magnetic or electrical fields.



Do not use or expose your Notebook PC near liquids, rain, or moisture.



Do not expose your Notebook PC to dusty environments.



Do not use your Notebook PC near gas leaks.

# **Proper disposal**



Do not throw your Notebook PC in municipal waste. This product has been designed to enable proper reuse of parts and recycling. The symbol of the crossed out wheeled bin indicates that the product (electrical, electronic equipment and mercury-containing button cell battery) should not be placed in municipal waste. Check local regulations for disposal of electronic products.



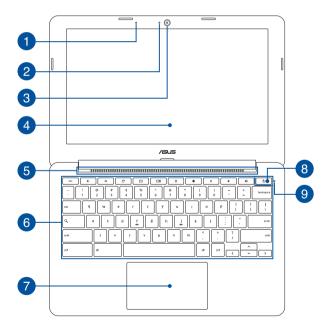
Do not throw the battery in municipal waste. The symbol of the crossed out wheeled bin indicates that the battery should not be placed in municipal waste.

# Chapter 1: Hardware Setup

# **Getting to know your Notebook PC**

# **Top View**

**NOTE:** The keyboard's layout may vary per region or country. The Notebook view may also vary in appearance depending on the Notebook PC model



Microphone

The built-in microphone can be used for video conferencing, voice narrations, or simple audio recording.

Camera indicator

The camera indicator lights up when the built-in camera is in use.

Camera

The built-in camera allows you to take pictures or record videos using your Notebook PC.

Display panel

This high-definition display panel provides excellent viewing features for photos, videos, and other multimedia files on your Notebook PC.

Air vents

The air vents allow cool air to enter and warm air to exit the Notebook PC.

**WARNING!** Ensure that paper, books, clothing, cables, or other objects do not block any of the air vents or else overheating may occur.

6 Keyboard

The keyboard provides full-sized QWERTY keys with a comfortable travel depth for typing. It also enables you to use the function keys, allows quick access to Chrome™ OS, and controls other multimedia functions.

**NOTE:** The keyboard layout differs by model or territory.

# Touchpad

The touchpad allows the use of multi-gestures to navigate onscreen, providing an intuitive user experience. It also simulates the functions of a regular mouse.

**NOTE:** For more details, refer to the *Using the touchpad* section in this manual.

Power button

Press the power button to turn your Notebook PC on or off. You can also use the power button to put your Notebook PC to sleep or hibernate mode and wake it up from sleep or hibernate mode.

In the event that your Notebook PC becomes unresponsive, press and hold the power button for at least four (4) seconds until your Notebook PC shuts down.

Power indicator

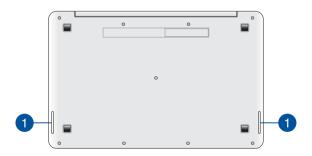
The power indicator lights up when the Notebook PC is turned on and blinks slowly when the Notebook PC is in sleep mode.

#### **Bottom**

**NOTE:** The bottom side may vary in appearance depending on model.

**WARNING!** The bottom of the Notebook PC can get warm to hot while in use or while charging the battery pack. When working on your Notebook PC, do not place it on surfaces that can block the vents.

**IMPORTANT!** Battery time varies by usage and by the specifications for this Notebook PC. The battery pack cannot be disassembled.



# Audio speakers

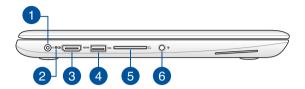
The built-in audio speakers allow you to hear audio straight from your Notebook PC. Audio features are software-controlled.

# **Right Side**



- USB 3.0 port
  - The USB 3.0 (Universal Serial Bus 3.0) port provides a transfer rate of up to 5 Gbit/s and is backward compatible to USB 2.0.
- Kensington® security slot
  The Kensington® security slot allows you to secure your
  Notebook PC using Kensington® compatible Notebook PC
  security products.

# **Left Side**



# Power (DC) input port

Insert the bundled power adapter into this port to charge the battery pack and supply power to your Notebook PC.

**WARNING!** The adapter may become warm to hot while in use. Do not cover the adapter and keep it away from your body while it is connected to a power source.

**IMPORTANT!** Use only the bundled power adapter to charge the battery pack and supply power to your Notebook PC.



The two-color LED provides a visual indication of the battery's charge status. Refer to the following table for details:

Color	Status
Solid Green	The Notebook PC is plugged to a power source and the battery power is between 95% and 100%.
Solid Orange	The Notebook PC is plugged to a power source, charging its battery, and the battery power is less than 95%.
Blinking Orange	The Notebook PC is running on battery mode and the battery power is less than 10%.
Lights off	The Notebook PC is running on battery mode and the battery power is between 10% to 100%.

# 3 HDMI port

This port is for the HDMI (High-Definition Multimedia Interface) connector and is HDCP compliant for HD DVD, Blu-ray, and other protected content playback.

- USB 3.0 port
  - The USB 3.0 (Universal Serial Bus 3.0) port provides a transfer rate of up to 5 Gbit/s and is backward compatible to USB 2.0.
- Memory card reader

  This built-in memory card reader supports SD, SDHC, and SDXC card formats
- 6 Headphone/Headset/Microphone jack
  This port allows you to connect amplified speakers or headphones. You can also use this port to connect your headset or an external microphone.



# Chapter 2: Using your Notebook PC

# **Getting started**

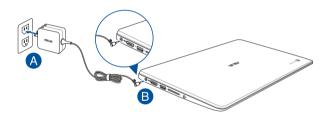
# **Charge your Notebook PC**

- A. Plug the AC power adapter into a 100V~240V power source.
- Connect the DC power connector into your Notebook PC's power (DC) input port.



Charge the Notebook PC for **3 hours** before using it in battery mode for the first time.

**NOTE:** The power adapter may vary in appearance, depending on models and your region.



#### IMPORTANT!

Power adapter information:

Input voltage: 100-240Vac

Input frequency: 50-60Hz

Rating output current: 1.75A (33W) / 2.1A (40W)

Rating output voltage: 19V

#### IMPORTANTI

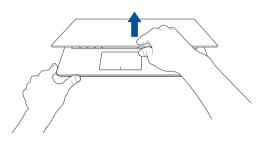
- Locate the input/output rating label on your Notebook PC and ensure that it matches the input/output rating information on your power adapter. Some Notebook PC models may have multiple rating output currents based on the available SKU.
- Ensure that your Notebook PC is connected to the power adapter before turning it on for the first time. We strongly recommend that you use a grounded wall socket while using your Notebook PC on power adapter mode.
- The socket outlet must be easily accessible and near your Notebook PC
- To disconnect your Notebook PC from its main power supply, unplug your Notebook PC from the power socket.

#### WARNING!

Read the following precautions for your Notebook PC's battery:

- Only ASUS-authorized technicians should remove the battery inside the device (for non-removable battery only).
- The battery used in this device may present a risk of fire or chemical burn if removed or disassembled.
- · Follow the warning labels for your personal safety.
- · Risk of explosion if battery is replaced by an incorrect type.
- Do not dispose of in fire.
- Never attempt to short-circuit your Notebook PC's battery.
- Never attempt to disassemble and reassemble the battery (for non-removable battery only).
- Discontinue usage if leakage is found.
- The battery and its components must be recycled or disposed of properly.
- Keep the battery and other small components away from children.

# Lift to open the display panel and your Notebook PC will turn on automatically



**NOTE:** You can also press the power button to turn your Notebook PC on or off.

# Using the touchpad

# Moving the pointer

You can tap anywhere on the touchpad to activate its pointer, then slide your finger on the touchpad to move the pointer onscreen.

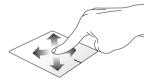
# Slide horizontally



# Slide vertically



# Slide diagonally



# **One-finger gestures**

#### Tap/Double-tap



- Tap an app to select it.
- Double-tap an app to launch it.
- Double-tap on an active screen to minimize or maximize it on your display panel.

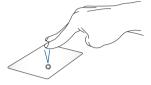
## Drag and drop



Tap on an active screen then slide the same finger without lifting it off the touchpad. To drop the screen to its new location, lift your finger from the touchpad.

# **Two-finger gestures**

# Тар



Tap two fingers on the touchpad to simulate the right-click function.

Two-finger scroll (up/down)



Slide two fingers to scroll up or down.

Two-finger scroll (left/right)



Slide two fingers to scroll left or right.

# Drag and drop



Select an item then press and hold the touchpad. Using your other finger, slide on the touchpad to drag the item, lift your finger off the button to drop the item.

# **Three-finger gestures**

# Swipe left/Swipe right



If you opened multiple tabs on your web browser, swipe three fingers left or right to switch between these tabs.

# Swipe down



Swipe down to see an overview of all the screens currently opened on  $\mathsf{Chrome}^{\mathsf{TM}}.$ 

# Using the keyboard

The following shortcut keys on your Notebook PC's keyboard can be used to launch programs and functions while using your Chrome™ operating system.

<b>+</b>	Goes back to the previous page
$\rightarrow$	Moves to the next page
C	Reloads your current web page
	Activates full-screen mode for the currently opened screen
	Switches to the next window
0	Increases display brightness
•	Decreases display brightness
*	Turns off the speaker volume
•	Turns down the speaker volume
•	Turns up the speaker volume
Q	Activates the search box

# Chapter 3: Working with Chrome™ OS

# Starting for the first time

When you start your Notebook PC for the first time, a series of screens appear to guide you in configuring your Chrome™ operating system.

To start your Notebook PC for the first time:

- Press the power button on your Notebook PC. Wait for a few minutes until the setup screen appears.
- From the setup screen, select your preferred option from the drop-down button beside the following items:
  - Select your language
  - Select your keyboard
  - Select a network

Once finished, click Continue.

- Carefully read the Google Chrome OS Terms then select Accept and continue.
- In the following sign-in screen, input the Email and Password of your Google account. If you don't have a Google account yet, you may create one by clicking on the create a Google Account link.
  - If you want to skip this sign-in process, you may also click **browse** as **Guest** to proceed.
- Once the setup process is complete, the web browser is launched and you may start working on Chrome™.

# Sign-in area

After turning on your Notebook PC, the sign-in screen appears so you can choose to work on Chrome $^{\text{TM}}$  OS using either of the following options.

**IMPORTANT!** Ensure you have Internet connection before choosing any of the following sign-in options.

## **Browse as Guest**

This option is recommended if you simply want to browse online or let others use your Notebook PC. Downloaded files, browser history, and cookies are not stored once you sign out as guest.

## **User account**

Use this option to access apps and other programs offered in Chrome  $^{\text{TM}}$  OS and save downloaded files, apps, and browser histories right into your user account.

# Signing in to your user account

Select the user account you want to use then type your password on the **enter password** field.

# Adding a user account

Refer to the following steps if you want to add a new user account:

- 1. Click **Add user** on the bottom part of the sign-in area.
- In the following screen, input the new Email and Password you
  would like to add as a user account. Your email account must be
  Gmail. To create a new Google account, click the create a Google
  Account link.
- 3. Click Sign in.

# **Using your desktop**

# **Apps list**

Start working on your Notebook PC by launching apps that can be accessed after signing in to your user account. These apps enable a variety of functions that can help you maximize the features of your Notebook PC.

To launch the apps list, click === on the launcher.

NOTE: When browsing as a guest, only the icon appears on your



# Adding apps on the launcher

To add more apps on the launcher:

- 1. Click **III**.
- Right-click on the apps you want to add on the launcher then select **Pin to shelf**.

# Deleting apps from the launcher

To delete any of the apps you currently have on the launcher:

- 1. Right-click on the apps you want to delete.
- Select Unpin.

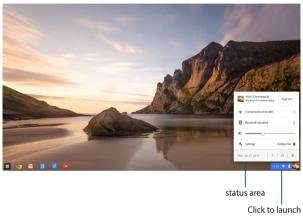
# **Configuring the apps settings**

To configure your apps' appearance once launched:

- 1. Right-click on the apps you want to configure.
- 2. Select any of the following options:
  - · Open as regular tab
  - Open as pinned tab
  - Open as window
  - Open maximized

#### Status area

At a glance, the status area displays an overview of your Google user account information. It also allows you to change the settings of your Notebook PC and your current user account.

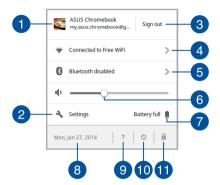


the status area

### Launching the status area

To launch the status area, click anywhere on the status area box on the lower right corner of your desktop screen.

#### Inside the status area



- User account
  This shows the currently used Google user account.
- Settings Click this option to access your Chrome™ OS settings.
- 3 Sign out
  Click this option to sign out from the current user account.
- Network Click this option to view your current network connection, available network connections, and the network settings.
- 6 Bluetooth
  Click this option to enable or disable your Bluetooth feature and manage other Bluetooth devices.

Volume

Drag the volume slider to the left or to the right to turn the volume up or down on your Notebook PC.

Battery status

This shows the current battery life percentage of your Notebook PC. It also calculates the remaining time before your battery becomes discharged or fully-charged again.

Date and time

Click this option if you want to adjust the date and time settings of your Notebook PC.

- Chromebook help
   Click this option to access the Chromebook help center.
- Olick this option to sign out of your current log in session and turn off your Notebook PC.
- Click this option to lock your current session and return to the sign in area.

# **Connecting to the Internet**

Internet connection is a must for you to work on Chrome™ OS via your Notebook PC. Connect to the Internet wirelessly using a Wi-Fi connection.

#### **Enabling your Wi-Fi connection**

To enable your Wi-Fi connection:

- 1. Launch the status area.
- Select No Network > Turn Wi-Fi on...

#### Switching to a new Wi-Fi network connection

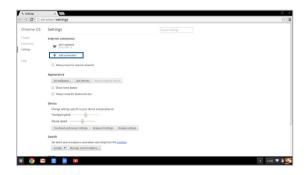
By default, your Notebook PC uses the Wi-Fi network you chose during the setup process when you used your device for the first time. In case you need to choose a new network connection, refer to the following steps:

- 1. Launch the status area.
- 2. Select your current Wi-Fi network connection.
- Select your new Wi-Fi network connection from the current list of networks then type in the corresponding password, if necessary.

#### Adding a network connection

To add a new network connection to your list of networks:

- Launch the status area.
- Click Settings.
- 3. Under Internet connection, select Add connection.



 Choose Add Wi-Fi... or Add private network... then input the necessary details to setup your new network connection.



 Click Connect to start connecting to the Internet using this new network connection.

#### Chrome browser

The Chrome browser is your main tool to go online. Aside from the Internet, this browser also displays most of the applications launched in the Chrome™ OS.

To launch the Chrome browser, click on the launcher.

#### Inside the Chrome browser



- Previous and next web page icons
  - Press these icons to go back to the previous page or go to the next web page.
- Reload
  Click this to reload the current web page.

3 Tab

The tab allows you to launch multiple sites or applications on your Chrome browser.

Close

Click this option to close the current tab.

New tab

Click this option to launch a new tab on your Chrome browser.

Address bar

The address bar displays the current file path or website address of the tab you are viewing. You may also use the address bar to search the web by typing down your search word then press

- Bookmark

  Click this to bookmark the current web page you are viewing.
- Minimize/maximize

  Click this to maximize or minimize your Chrome browser.
- 9 Close
  Click this to close your Chrome browser.
- Settings
  Click to customize the settings of your Chrome browser.
- Scroll bar

  Move this bar up or down to scroll up or down the web page.

# **Printing documents**

Using the print feature of your Notebook PC's Chrome™ OS, you can save files in PDF format or create hard copies via Google Cloud Print.

#### **Saving PDF files**

To save your file in PDF format:

- 1. Open the file you want to print then press (a) + P
- On the left side of your screen, select the settings you want to modify such as the Pages, Layout, Margins, and Options.



3. When finished, click Save.

 In the next screen that appears, select which location you want to save your file as a PDF then type in your preferred file name in the File name box.



5. Click **Save** to create the PDF file into the location and exit.

## **Google Cloud Print**

If you need to create file printouts from your Notebook PC, you may do so using the Google Cloud Print feature. Google Cloud Print allows you to create hard copies using these key ingredients: cloud-based technology, an active Internet connection, and a cloud print enabled printer.

Refer to the following information for details on how to use this feature.

#### **Using Cloud Ready printers**

If your printer already supports Google Cloud Print, refer to its user guide to start using it with your Notebook PC.

You may check your printer's compatibility with this feature via this link: http://www.google.com/cloudprint/learn

**NOTE:** If your printer does not appear on the list, you may refer to the *Connecting a classic printer to Google Cloud Print* section in this manual.

#### **Connecting a classic printer to Google Cloud Print**

Classic printers are printers that do not automatically support Google Cloud Print and needs to be manually setup for use with Google.

To use a classic printer with your Notebook PC, you need to connect the said printer to Google Cloud Print via a compatible Windows® computer.

#### IMPORTANT!

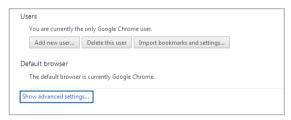
- Ensure that you are running a Windows® XP or higher on your computer. When using Windows® XP, ensure that the Windows XP Service Pack 3 (SP3) is already installed.
- You must install the printer to your compatible Windows® computer first before connecting it with Google Cloud Print.
- Ensure that your computer has an installed Google Chrome browser.

#### To connect classic printers to Google Cloud print:

 Connect your preferred printer to your computer then turn on both devices.

**IMPORTANT!** Ensure that your printer is already installed to your computer before proceeding with the next steps.

- Connect your computer to the Internet then open your Google Chrome browser.
- 3. Click **■** > **Settings**.
- 4. Click Show advanced settings...



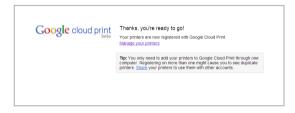
5. Scroll down to see **Google Cloud Print** then click **Manage**.



6. Under Classic printers click Add printers.



- 7. Sign in using your Google account.
- 8. In the next screen, click the printer that you want to connect to Google Cloud Print then click **Add printer(s)**.
- The following screen appears when you have successfully set up your printer with Google Cloud Print.



#### **Using Google Cloud Print to create printouts**

After successfully connecting your printer with Google Cloud Print, you can start printing files from your Notebook PC using the following procedures:

- 1. Open the file you want to print then press (at) + P.
- 2. Under the **Destination** option, click **Change...**



- 3. From the list of registered printers, click the printer you want to use.
- Configure any addition print options you may want to use then click **Print**.

# Managing your files

Manage and store files on your Notebook PC using the **Files** app and **Google Drive** app on the Chrome $^{\text{m}}$  OS.

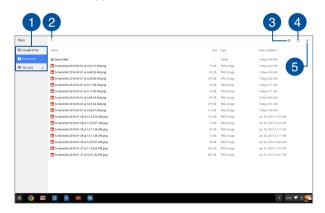
Using these apps, you can store and edit various files such as documents, images, audios, and videos while working on your Notebook PC. You may also save and access these files via Google Drive's cloud storage system.

### Files app

The Files app allows you to see all the files that have been downloaded to your Notebook PC and those that are stored on your Google Drive. It also shows all connected external devices to your Notebook PC.

To launch the Google Drive app, click == > = .

#### Inside the Files app



File locations

This column shows you the currently available file locations. This also shows all the external storage devices that are currently connected to your Notebook PC.

Search

Click on the search button to enable the search box. To use the search box, type the file name you want to locate then press

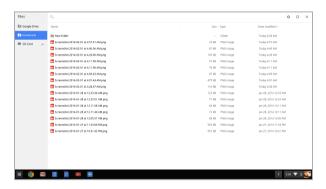
- Settings
  - Click this button to customize the settings of your currently active file location.
- Minimize/maximize

  Click this to maximize or minimize your Chrome browser.
- Close
  Click this to close your Chrome browser.

#### Accessing files stored on your Notebook PC

The Downloads folder inside the Files app is where your Notebook PC stores all types of files downloaded online or saved on your Notebook PC.

To access these files, simply launch the Files app then select the Downloads folder and click the file you want to open.



#### Moving files to another folder

If you want to move files from one location to another inside the Files app, refer to the following procedures:

- 1. Open the file location where the file is currently placed.
- Select the file(s) you want to move then drag and drop the file(s) into the new file location.

### **Unmounting devices**

To ensure that your devices are safely disconnected from your Notebook PC, unmount them first via Files app using the following steps:

- 1. Click **Ⅲ** > □.
- 2. Select the device you want to unmount then click \_ .



 Once the unmounted device no longer appears on the file locations column, you may remove the device from your Notebook PC.

#### Creating a new folder

If you want to create a new folder inside any of the current file locations of your Notebook PC, refer to the following steps:

- In the Files app screen, select the file location where you want to create a new folder.
- 2. Press (er) + (e) to create a new folder.

## **Google Drive**

Google Drive is a 15GB cloud storage system you can access on your Notebook PC via your Google account. It allows you to sync and access your files across other devices such as mobile phones, tablet PCs, and other Notebook PCs.

There are two ways in which you can access Google Drive on your Notebook PC: via the Files app or by launching the Google Drive app.

### Launching Google Drive via the Files app

Google Drive under the Files app allows you to see all the files that are currently stored in your Google Drive. It also allows you to quickly move files from the Downloads folder into your Google Drive.

To launch Google Drive via the Files app:

- 1. Click  **>** □.
- Select Google Drive to view all the files currently stored in it under the following categories:
  - Google Drive Lists all stored files.
  - Offline Lists all files that can be accessed offline.
  - Shared with me Lists all files that are shared from other Google accounts.
  - Recent Lists all recently opened files.

#### Moving your downloads to Google Drive

By default, all the files downloaded on your Notebook PC are stored inside the **Files** app. You can move these files to your Google Drive using the following procedures:

- 1. Click | > | |
- Click **Downloads** then select the Google docs, files, or folders that you want to move then drag and drop these selected items into **Google Drive**.

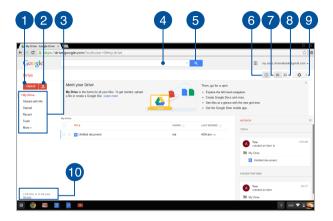
#### Launching the Google Drive app

By accessing the Google Drive app, you can customize its settings and maximize the use of Google Drive.

**IMPORTANT!** Ensure that you are connected to the Internet when launching the Google Drive app.

To launch the Google Drive app, click | > 600pt ble

#### Inside the Google Drive app



- Create
  - Click this option to create a new file that is automatically saved in your Google Drive.
- 2 Upload
  Click this option to upload files or folders from another location
- into your Google Drive.
  - This column shows you the currently available file locations inside your Google Drive.

Search box

Type the name of the file, folder, or Google document that you want to find inside Google Drive then press or click



Search

Click this button to start searching for the indicated file name.

- 6 Details and activity
  - Click this option to show the activity log of your Google Drive account and the details of your **My Drive** file location.
- Switch to list

  Click this option to rearrange your files to a list view.
- 8 Switch to grid
  Click this option to rearrange your files to a grid view.
- Settings
  Click this button to customize the settings of your Google Drive.
- Google Drive storage details

  Click this option to view and customize the storage system of your Google Drive.

# **Resetting your Notebook PC**

In case you need to reset your Chrome $^{\mathsf{m}}$  OS to its default settings, you may do so using Powerwash.

#### **Using Powerwash**

#### WARNING!

- Backup all your data before performing this option.
- All data stored locally in your Notebook PC are deleted when using Powerwash. However, your Google Drive accounts and other data synchronized with these accounts are not going to be affected.
- 1. Launch the status area then select **Settings**.
- 2. Scroll down then click on the Show advanced settings...



Click Powerwash.



4. When prompted, click **Restart**.



 In the Powerwash your Chrome device window, click Reset to proceed.

# **Turning your Notebook PC off**

You can turn off your Notebook PC by doing either of the following procedures:

#### **Using Chrome™ OS**

- Launch the status area.
- 2. Click 🖰 .

#### Using the power button on your Notebook PC

You can also use this option to turn off your Notebook PC in case it becomes unresponsive.

 $\label{lem:lemostrant:} \textbf{IMPORTANT!} \ \text{Save your files before performing this option to prevent loss of important data.}$ 

To do this, press the power button on your Notebook PC for at least four (4) seconds until your Notebook PC turns off.

# **Putting your Notebook PC to sleep**

To put your Notebook PC on Sleep mode, press the power button once.

# Tips and FAQs

# **Useful tips for your Notebook PC**

To help you maximize the use of your Notebook PC, maintain its system performance, and ensure all your data are kept secured, here are some useful tips that you can follow:

- Use an anti-virus software to protect your data and keep this updated too.
- Unless absolutely necessary, refrain from using force shutdown to turn off your Notebook PC.
- Always backup your data and make it a point to create a backup data in an external storage drive.
- Refrain from using the Notebook PC at extremely high temperatures. If you are not going to use your Notebook PC for a long period of time (at least a month), we recommend that you take out the battery if the battery is removable.
- Disconnect all external devices and ensure you have the following items prior to resetting your Notebook PC:
  - Backup data
  - Log in ID and password
  - Internet connection information

# **Hardware FAQs**

 A black dot, or sometimes a colored dot, appears onscreen when I turn on the Notebook PC. What should I do?

Although these dots normally appear onscreen, they will not affect your system. If the incident continues and subsequently affects system performance, consult an authorized ASUS service center.

2. My display panel has an uneven color and brightness. How can I fix this?

The color and brightness of your display panel may be affected by the angle and current position of your Notebook PC. The brightness and color tone of your Notebook PC may also vary per model. You may use the function keys or the display settings in your operating system to adjust the appearance of your display panel.

3. How can I maximize my Notebook PC's battery life?

You can try doing any of the following suggestions:

- Use the function keys to adjust the display brightness.
- Disconnect unused USB devices.
- Close unused applications, especially those that take up too much system memory.

#### 4. My battery charge indicator does not light up. What's wrong?

- Check whether the power adapter or battery pack is attached correctly. You may also disconnect the power adapter or battery pack, wait for a minute, then reconnect them again to the power outlet and Notebook PC.
- If the problem still exists, contact your local ASUS service center for assistance.

#### 5. When I play audio and video files, why can't I hear any sound from my Notebook PC's audio speakers?

You can try doing any of the following suggestions:

- Press to turn up the speaker volume.
- Check if your speakers were set to mute.
- Check if a headphone jack is connected to your Notebook PC and remove it.

#### 6. What should I do if my Notebook PC's power adapter gets lost or my battery stops working?

Contact your local ASUS service center for assistance.

# 7. My Notebook PC cannot do keystrokes correctly because my cursor keeps on moving. What should I do?

Make sure that nothing accidentally touches or presses on your touchpad while you type on the keyboard.

# **Software FAQs**

 When I turn on my Notebook PC, the power indicator lights up but nothing appears on my screen. What can I do to fix this?

You can try doing any of the following suggestions:

- Force shutdown your Notebook PC by pressing the power button for at least four (4) seconds. Check if the power adapter and battery pack are inserted correctly then turn on your Notebook PC.
- If the problem still exists, contact your local ASUS service center for assistance.
- What should I do when my screen displays this message: "Remove disks or other media. Press any key to restart."?

You can try doing any of the following suggestions:

- Remove all connected USB devices then restart your Notebook PC.
- Remove any optical discs that are left inside the optical drive then restart.
- If the problem still exists, your Notebook PC might have a memory storage problem. Contact your local ASUS service center for assistance.
- 3. My Notebook PC boots slower than usual and my operating system lags. How can I fix this?

Delete the applications you recently installed or were not included with your operating system package then restart your system.

## 4. My Notebook PC does not boot up. How can I fix this?

You can try doing any of the following suggestions:

- Remove all connected devices to your Notebook PC then restart your system.
- If the problem still exists, contact your local ASUS service center for assistance.

#### 5. Why can't my Notebook PC wake up from sleep mode?

- You need to press the power button to resume your last working state.
- Your system might have completely used up its battery power. Connect the power adapter to your Notebook PC and connect to a power outlet then press the power button.

# **Appendices**

## **Internal Modem Compliancy**

The Notebook PC with internal modem model complies with JATE (Japan), FCC (US, Canada, Korea, Taiwan), and CTR21. The internal modem has been approved in accordance with Council Decision 98/482/EC for pan-European single terminal connection to the public switched telephone network (PSTN). However due to differences between the individual PSTNs provided in different countries, the approval does not, of itself, give an unconditional assurance of successful operation on every PSTN network termination point. In the event of problems you should contact your equipment supplier in the first instance.

#### **Overview**

On 4th August 1998 the European Council Decision regarding the CTR 21 has been published in the Official Journal of the EC. The CTR 21 applies to all non voice terminal equipment with DTMF-dialling which is intended to be connected to the analogue PSTN (Public Switched Telephone Network).

CTR 21 (Common Technical Regulation) for the attachment requirements for connection to the analogue public switched telephone networks of terminal equipment (excluding terminal equipment supporting the voice telephony justified case service) in which network addressing, if provided, is by means of dual tone multi-frequency signalling.

## **Network Compatibility Declaration**

Statement to be made by the manufacturer to the Notified Body and the vendor: "This declaration will indicate the networks with which the equipment is designed to work and any notified networks with which the equipment may have interworking difficulties."

Statement to be made by the manufacturer to the user: "This declaration will indicate the networks with which the equipment is designed to work and any notified networks with which the equipment may have inter-working difficulties. The manufacturer shall also associate a statement to make it clear where network compatibility is dependent on physical and software switch settings. It will also advise the user to contact the vendor if it is desired to use the equipment on another network."

Up to now the Notified Body of CETECOM issued several pan-European approvals using CTR 21. The results are Europe's first modems which do not require regulatory approvals in each individual European country.

## **Non-Voice Equipment**

Answering machines and loud-speaking telephones can be eligible as well as modems, fax machines, auto-dialers and alarm systems. Equipment in which the end-to-end quality of speech is controlled by regulations (e.g. handset telephones and in some countries also cordless telephones) is excluded.

# This table shows the countries currently under the CTR21 standard.

Country	Applied	More Testing
Austria <sup>1</sup>	Yes	No
Belgium	Yes	No
Czech Republic	No	Not Applicable
Denmark <sup>1</sup>	Yes	Yes
Finland	Yes	No
France	Yes	No
Germany	Yes	No
Greece	Yes	No
Hungary	No	Not Applicable
Iceland	Yes	No
Ireland	Yes	No
		S. 111 S. 11
Italy	Still Pending	Still Pending
ltaly Israel	Still Pending No	Still Pending No
•	•	_
Israel	No	No
Israel Lichtenstein	No Yes	No No
Israel Lichtenstein Luxemburg	No Yes Yes	No No No
Israel Lichtenstein Luxemburg The Netherlands <sup>1</sup>	No Yes Yes	No No No Yes
Israel Lichtenstein Luxemburg The Netherlands <sup>1</sup> Norway	No Yes Yes Yes	No No No Yes No
Israel Lichtenstein Luxemburg The Netherlands¹ Norway Poland	No Yes Yes Yes No	No No No Yes No Not Applicable
Israel Lichtenstein Luxemburg The Netherlands <sup>1</sup> Norway Poland Portugal	No Yes Yes Yes No	No No No Yes No Not Applicable Not Applicable
Israel Lichtenstein Luxemburg The Netherlands¹ Norway Poland Portugal Spain	No Yes Yes Yes No No	No No Yes No Not Applicable Not Applicable Not Applicable

This information was copied from CETECOM and is supplied without liability. For updates to this table, you may visit <a href="http://www.cetecom.de/technologies/ctr\_21">http://www.cetecom.de/technologies/ctr\_21</a>. html.

1 National requirements will apply only if the equipment may use pulse dialling (manufacturers may state in the user guide that the equipment is only intended to support DTMF signalling, which would make any additional testing superfluous).

In The Netherlands additional testing is required for series connection and caller ID facilities.

## Federal Communications Commission Interference Statement

This device complies with FCC Rules Part 15. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the Federal Communications Commission (FCC) rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

**WARNING!** The use of a shielded-type power cord is required in order to meet FCC emission limits and to prevent interference to the nearby radio and television reception. It is esential that only the supplied power cord be used. Use only shielded cables to connect I/O devices to this equipment. You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

(Reprinted from the Code of Federal Regulations #47, part 15.193, 1993. Washington DC: Office of the Federal Register, National Archives and Records Administration, U.S. Government Printing Office.)

## FCC Radio Frequency (RF) Exposure Caution Statement

**WARNING!** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. "The manufacture declares that this device is limited to Channels 1 through 11 in the 2.4GHz frequency by specified firmware controlled in the USA."

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. To maintain compliance with FCC RF exposure compliance requirements, please avoid direct contact to the transmitting antenna during transmitting. End users must follow the specific operating instructions for satisfying RF exposure compliance.

## **CE Mark Warning**

This device complies with the R&TTE Directive 1999/5/EC (replaced in 2017 by RED 2014/53/EU), the EMC Directive 2004/108/EC (replaced in April 2016 by 2014/30/EU), and the Low Voltage Directive 2006/95/EC (replaced in April 2016 by 2014/35/EU) issued by the Commission of the European Community.

Countries where the device will be sold to:

AT	BE	BG	СН	CY	CZ	DE	DK
EE	ES	FI	FR	GB	GR	HU	IE
IT	IS	LI	LT	LU	LV	MT	NL
NO	PL	PT	RO	SE	SI	SK	TR



## **IC Radiation Exposure Statement for Canada**

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. To maintain compliance with IC RF exposure compliance requirements, please avoid direct contact to the transmitting antenna during transmitting. End users must follow the specific operating instructions for satisfying RF exposure compliance.

Operation is subject to the following two conditions:

- · This device may not cause interference and
- This device must accept any interference, including interference that may cause undesired operation of the device.

To prevent radio interference to the licensed service (i.e. co-channel Mobile Satellite systems) this device is intended to be operated indoors and away from windows to provide maximum shielding. Equipment (or its transmit antenna) that is installed outdoors is subject to licensing.

This device complies with Industry Canada licence-exempt RSS standard(s).

CAN ICES-3(B)/NMB-3(B)

# Déclaration d'Industrie Canada relative à l'exposition aux ondes radio

Cet appareil est conforme aux limites d'exposition aux radiations d'Industrie Canada définies pour un environnement non-contrôlé. Pour maintenir la conformité avec les exigences d'exposition RF d'IC, veuillez éviter tout contact direct avec l'antenne pendant l'émission. Les utilisateurs finaux doivent suivre les instructions de fonctionnement spécifiques pour satisfaire la conformité aux expositions RF.

Son utilisation est sujette aux deux conditions suivantes:

- Cet appareil ne peut pas causer d'interférence, et
- Cet appareil doit accepter toute interférence, y compris les interférences qui pourraient causer un fonctionnement non souhaité de l'appareil.

Pour éviter les interférences radio avec le service sous licence (c'est à-dire le partage de canal avec les systèmes de téléphonie satellite), cet appareil est destiné à être utilisé en intérieur et loin des fenêtres pour fournir un blindage maximal. Tout appareil (ou son antenne d'émission) qui est installé en extérieur est sujet à cette licence.

Le present appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence.

CAN ICES-3(B)/NMB-3(B)

## Wireless Operation Channel for Different Domains

N. America	2.412-2.462 GHz	Ch01 through CH11
Japan	2.412-2.484 GHz	Ch01 through Ch14
Europe ETSI	2.412-2.472 GHz	Ch01 through Ch13

## **France Restricted Wireless Frequency Bands**

Some areas of France have a restricted frequency band. The worst case maximum authorized power indoors are:

- 10mW for the entire 2.4 GHz band (2400 MHz–2483.5 MHz)
- 100mW for frequencies between 2446.5 MHz and 2483.5 MHz

 $\mbox{NOTE:}$  Channels 10 through 13 inclusive operate in the band 2446.6 MHz to 2483.5 MHz.

There are few possibilities for outdoor use: on private property or on the private property of public persons, use is subject to a preliminary authorization procedure by the Ministry of Defense, with maximum authorized power of 100mW in the 2446.5–2483.5 MHz band. Use outdoors on public property is not permitted.

In the departments listed below, for the entire 2.4 GHz band:

- Maximum authorized power indoors is 100mW
- Maximum authorized power outdoors is 10mW

Departments in which the use of the 2400–2483.5 MHz band is permitted with an EIRP of less than 100mW indoors and less than 10mW outdoors:

01 Ain	02 Aisne	03 Allier
05 Hautes Alpes	08 Ardennes	09 Ariège
11 Aude	12 Aveyron	16 Charente
24 Dordogne	25 Doubs	26 Drôme
32 Gers	36 Indre	37 Indre et Loire
41 Loir et Cher	45 Loiret	50 Manche
55 Meuse	58 Nièvre	59 Nord
60 Oise	61 Orne	63 Puy du Dôme
64 Pyrénées Atlantique	66 Pyrénées Orientales	67 Bas Rhin
68 Haut Rhin	70 Haute Saône	71 Saône et Loire
75 Paris	82 Tarn et Garonne	84 Vaucluse
88 Vosges	89 Yonne	90 Territoire de Belfort
94 Val de Marne		

This requirement is likely to change over time, allowing you to use your wireless LAN card in more areas within France. Please check with ART for the latest information (www.arcep.fr).

NOTE: Your WLAN Card transmits less than 100mW, but more than 10mW.

## **UL Safety Notices**

Required for UL 1459 covering telecommunications (telephone) equipment intended to be electrically connected to a telecommunication network that has an operating voltage to ground that does not exceed 200V peak, 300V peak-to-peak, and 105V rms, and installed or used in accordance with the National Electrical Code (NFPA 70).

When using the Notebook PC modem, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- DO NOT use the Notebook PC near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- DO NOT use the Notebook PC during an electrical storm. There may be a remote risk of electric shock from lightning.
- DO NOT use the Notebook PC in the vicinity of a gas leak.

Required for UL 1642 covering primary (non-rechargeable) and secondary (rechargeable) lithium batteries for use as power sources in products. These batteries contain metallic lithium, or a lithium alloy, or a lithium ion, and may consist of a single electrochemical cell or two or more cells connected in series, parallel, or both, that convert chemical energy into electrical energy by an irreversible or reversible chemical reaction.

- DO NOT dispose the Notebook PC battery pack in a fire, as they may explode. Check with local codes for possible special disposal instructions to reduce the risk of injury to persons due to fire or explosion.
- DO NOT use power adapters or batteries from other devices to reduce the risk of injury to persons due to fire or explosion. Use only UL certified power adapters or batteries supplied by the manufacturer or authorized retailers.

## **Power Safety Requirement**

Products with electrical current ratings up to 6A and weighing more than 3Kg must use approved power cords greater than or equal to: H05VV-F, 3G, 0.75mm<sup>2</sup> or H05VV-F. 2G. 0.75mm<sup>2</sup>.

### **TV Notices**

Note to CATV System Installer—Cable distribution system should be grounded (earthed) in accordance with ANSI/NFPA 70, the National Electrical Code (NEC), in particular Section 820.93, Grounding of Outer Conductive Shield of a Coaxial Cable – installation should include bonding the screen of the coaxial cable to the earth at the building entrance.

### **REACH**

Complying with the REACH (Registration, Evaluation, Authorization, and Restriction of Chemicals) regulatory framework, we publish the chemical substances in our products at ASUS REACH website at http://csr.asus.com/english/REACH.htm.

## **Macrovision Corporation Product Notice**

This product incorporates copyright protection technology that is protected by method claims of certain U.S.A. patents and other intellectual property rights owned by Macrovision Corporation and other rights owners. Use of this copyright protection technology must be authorized by Macrovision Corporation, and is intended for home and other limited viewing uses only unless otherwise authorized by Macrovision Corporation. Reverse engineering or disassembly is prohibited.

## **Prevention of Hearing Loss**

To prevent possible hearing damage, do not listen at high volume levels for long periods.



## Nordic Lithium Cautions (for lithium-ion batteries)

CAUTION! Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions. (English)

ATTENZIONE! Rischio di esplosione della batteria se sostituita in modo errato. Sostituire la batteria con un una di tipo uguale o equivalente consigliata dalla fabbrica. Non disperdere le batterie nell'ambiente. (Italian)

VORSICHT! Explosionsgefahr bei unsachgemäßen Austausch der Batterie. Ersatz nur durch denselben oder einem vom Hersteller empfohlenem ähnlichen Typ. Entsorgung gebrauchter Batterien nach Angaben des Herstellers. (German)

ADVARSEL!! Lithiumbatteri - Eksplosionsfare ved fejlagtig håndtering. Udskiftning må kun ske med batteri af samme fabrikat og type. Levér det brugte batteri tilbage til leverandøren. (Danish)

VARNING! Explosionsfara vid felaktigt batteribyte. Använd samma batterityp eller en ekvivalent typ som rekommenderas av apparattillverkaren. Kassera använt batteri enligt fabrikantens instruktion. (Swedish)

VAROITUS! Paristo voi räjähtää, jos se on virheellisesti asennettu. Vaihda paristo ainoastaan laitevalmistajan sousittelemaan tyyppiin. Hävitä käytetty paristo valmistagan ohjeiden mukaisesti. (Finnish)

ATTENTION! Il y a danger d'explosion s'îl y a remplacement incorrect de la batterie. Remplacer uniquement avec une batterie du mêre type ou d'un type équivalent recommandé par le constructeur. Mettre au rebut les batteries usagées conformément aux instructions du fabricant. (French)

ADVARSEL! Eksplosjonsfare ved feilaktig skifte av batteri. Benytt samme batteritype eller en tilsvarende type anbefalt av apparatfabrikanten. Brukte batterier kasseres i henhold til fabrikantens instruksjoner. (Norwegian)

標準品以外の使用は、危険の元になります。交換品を使用する場合、製造者 に指定されるものを使って下さい。製造者の指示に従って処理して下さい。 (Japanese)

ВНИМАНИЕ! При замене аккумулятора на аккумулятор иного типа возможно его возгорание. Утилизируйте аккумулятор в соответствии с инструкциями производителя. (Russian)

## **Optical Drive Safety Information**

### **Laser Safety Information**

## **CD-ROM Drive Safety Warning**

### **CLASS 1 LASER PRODUCT**

**WARNING!** To prevent exposure to the optical drive's laser, do not attempt to disassemble or repair the optical drive by yourself. For your safety, contact a professional technician for assistance.

### Service warning label

**WARNING!** INVISIBLE LASER RADIATION WHEN OPEN. DO NOT STARE INTO BEAM OR VIEW DIRECTLY WITH OPTICAL INSTRUMENTS.

## **CDRH Regulations**

The Center for Devices and Radiological Health (CDRH) of the U.S. Food and Drug Administration implemented regulations for laser products on August 2, 1976. These regulations apply to laser products manufactured from August 1, 1976. Compliance is manufactory for products marketed in the United States.

**WARNING!** Use of controls or adjustments or performance of procedures other than those specified herein or in the laser product installation guide may result in hazardous radiation exposure.

### **Coating Notice**

**IMPORTANT!** To provide electrical insulation and maintain electrical safety, a coating is applied to insulate the device except on the areas where the I/O ports are located.

## CTR 21 Approval (for Notebook PC with built-in Modem)

#### Danish

-Udstyret er i henhold til Rådets beslutning 98/482/EF EU-godkendt til at blive opkoblet på de offentlige telefonnet som enkeltforbundet terminal. På grund af forskelle mellem de offentlige telefonnet i de forskellige lande giver godkendelsen dog ikke i sig selv ubetinget garanti for, at udstyret kan fungere korrekt på samtlige nettermineringspunkter på de offentlige telefonnet.

I tilfælde af problemer bør De i første omgang henvende Dem til leverandøren af udstyret.«

#### Dutch

"Dit apparaat is goedgekeurd volgens Beschikking 98/482/EG van de Raad voor de pan-Europese aansluiting van enkelvoudige eindapparatuur op het openbare geschakelde telefoonnetwerk (PSTN). Gezien de verschillen tussen de individuele PSTN's in de verschillende landen, biedt deze goedkeuring op zichzelf geen onvoorwaardelijke garantie voor een succesvolle werking op elk PSTN-netwekaansluituunt.

Neem bij problemen in eerste instantie contact op met de leverancier van het apparaat.".

#### English

The equipment has been approved in accordance with Council Decision 98/482/EC for pan-European single terminal connection to the public switched telephone network (PSTN). However, due to differences between the individual PSTNs provided in different countries, the approval does not, of itself, give an unconditional assurance of successful operation on every PSTN network termination point.

In the event of problems, you should contact your equipment supplier in the first instance.'

#### Finnish

"Tämä laite on hyväksytty neuvoston päätöksen 98/482/EY mukaisesti liitettäväksi yksittäisenä laitteena yleiseen kytkentäiseen puhelinverkkoon (PSTN) EUn jäsenvaltioissa. Eri maiden yleisten kytkentäisten puhelinverkkojen välillä on kuitenkin eroja, joten hyväksyntä ei sellaisenaan takaa häiriötöntä toimintaa kaikkien yleisten kytkentäisten puhelinverkkojen liityntäpisteissä.

Ongelmien ilmetessä ottakaa viipymättä yhteyttä laitteen toimittajaan."

#### French

«Cet équipement a reçu l'agrément, conformément à la décision 98/482/CE du Conseil, concernant la connexion paneuropéenne de terminal unique aux réseaux téléphoniques publics commutés (RTPC). Toutefois, comme il existe des différences d'un pays à l'autre entre les RTPC, l'agrément en soi ne constitue pas une garantie absolue de fonctionnement optimal à chaque point de terminaison du réseau RTPC.

En cas de problème, vous devez contacter en premier lieu votre fournisseur.»

#### German

"Dieses Gerät wurde gemäß der Entscheidung 98/482/EG des Rates europaweit zur Anschaltung als einzelne Endeinrichtung an das öffentliche Fernsprechnetz zugelassen. Aufgrund der zwischen den öffentlichen Fernsprechnetzen verschiedener Staaten bestehenden Unterschiede stellt diese Zulassung an sich jedoch keine unbedingte Gewähr für einen erfolgreichen Betrieb des Geräts an jedem Netzabschlußpunkt dar.

Falls beim Betrieb Probleme auftreten, sollten Sie sich zunächst an ihren Fachhändler wenden."

#### Greek

«Ο εξοπλισμός έχει εγκριβεί για παντυρωπαϊκή σύνδεση μεμονομέου τερματικού με το δημόσιο πιβεφονικό δίκτιο μεταγωγής (PSTN), σύμφωνα με την απόφαση 98/482/ΕΚ του Συμβουλίου φωστόςο, επειδή υπάγχουν διαφορές μεταξύ των επιμέρους PSTN που παρέχονται σε διάφορες χώρες, η έγκριση παρέχει αφ' επιντής ανεπιφίλακτη εξασφάλιση επιτιχούς λειτουργίας σε κάθε σημείο απόληξης του δικτίου PSTN.

Εάν ανακύψουν προβλήματα, θα πρέπει κατ' αρχάς να απευθύνεστε στον προμηθευτή του εξοπλισμού σας.»

#### Italian

•La presente apparecchiatura terminale è stata approvata in conformità della decisione 98/482/CE del Consiglio per la connessione paneuropea come terminale singolo ad una rete analogica PSTN. A causa delle differenze tra le reti dei differenti paesi, l'approvazione non garantisce però di per sé il funzionamento corretto in tutti i punti di terminazione di rete PSTN.

In caso di problemi contattare in primo luogo il fornitore del prodotto.»

#### **Portuguese**

«Este equipamento foi aprovado para ligação pan-europeia de um único terminal à rede telefónica pública comutada (RTPC) nos termos da Decisão 98/482/CE. No entanto, devido às diferenças existentes entre as RTPC dos diversos países, a aprovação não garante incondicionalmente, por si só, um funcionamento correcto em todos os pontos terminais da rede da RTPC.

Em caso de problemas, deve entrar-se em contacto, em primeiro lugar, com o fornecedor do equipamento.

#### Spanish

Este equipo ha sido homologado de conformidad con la Decisión 98/482/CE del Consejo para la conexión paneuropea de un terminal simple a la red telefónica pública conmutada (RTPC). No obstante, a la vista de las diferencias que existen entre las RTPC que se ofrecen en diferentes países, la homologación no constituye por si sola una garantía incondicional de funcionamiento satisfactorio en todos los puntos de terminación de la red de una RTPC.

En caso de surgir algún problema, procede ponerse en contacto en primer lugar con el proveedor del equipo.».

#### Swedish

"Utrustningen har godkänts i enlighet med rådets beslut 98/482/EG för alleuropeisk anslutning som enskild terminal till det allmänt tillgångliga kopplade telenätet (PSTN). På grund av de skillnader som finns mellan telenätet i olika länder utgör godkännandet emellertid inte i sig självt en absolut granti för att utrustningen kommer att fungera tillfredsstållande vid varje telenätsanslutningspunkt.

Om problem uppstår bör ni i första hand kontakta leverantören av utrustningen."

## **ENERGY STAR complied product**



ENERGY STAR is a joint program of the U.S. Environmental Protection Agency and the U.S. Department of Energy helping us all save money and protect the environment through energy efficient products and practices.

All ASUS products with the ENERGY STAR logo comply with the ENERGY STAR standard, and the power management feature is enabled by default. The monitor and computer are automatically set to sleep within 10 and 30 minutes of user inactivity. Users could wake your computer through click the mouse, press any key on the keyboard, or press the power button.

Please visit <a href="http://www.energystar.gov/powermanagement">http://www.energystar.gov/powermanagement</a> for detail information on power management and its benefits to the environment. In addition, please visit <a href="http://www.energystar.gov">http://www.energystar.gov</a> for detail information on the ENERGY STAR joint program.

**NOTE:** Energy Star is NOT supported on FreeDOS and Linux-based products without power management.

## Global Environmental Regulation Compliance and Declaration

ASUS follows the green design concept to design and manufacture our products, and makes sure that each stage of the product life cycle of ASUS product is in line with global environmental regulations. In addition, ASUS disclose the relevant information based on regulation requirements.

Please refer to <a href="http://csr.asus.com/english/Compliance.htm">http://csr.asus.com/english/Compliance.htm</a> for information disclosure based on regulation requirements ASUS is complied with:

Japan JIS-C-0950 Material Declarations

**EU REACH SVHC** 

Korea RoHS

## **ASUS Recycling/Takeback Services**

ASUS recycling and takeback programs come from our commitment to the highest standards for protecting our environment. We believe in providing solutions for you to be able to responsibly recycle our products, batteries, other components as well as the packaging materials. Please go to <a href="http://csr.asus.com/english/Takeback.htm">http://csr.asus.com/english/Takeback.htm</a> for detailed recycling information in different regions.

## Rechargeable Battery Recycling Service in North America



For US and Canada customers, you can call 1-800-822-8837 (toll-free) for recycling information of your ASUS products' rechargeable batteries.

## **Regional notice for California**

**WARNING!** This product may contain chemicals known to the State of California to cause cancer, birth defects or other reproductive harm. Wash hands after handling.

## **Regional notice for Singapore**

Complies with IDA Standards DB103778

This ASUS product complies with IDA Standards.

## **Regional notice for India**

This product complies with the "India E-waste (Management and Handling) Rule 2011" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls (PBBs) and polybrominated diphenyl ethers (PBDEs) in concentrations exceeding 0.1% by weight in homogenous materials and 0.01% by weight in homogenous materials for cadmium, except for the exemptions listed in Schedule-II of the Rule.

### **Notices for removable batteries**

- Risk of explosion if battery is replaced by an incorrect type.
- The battery and its component must be recycled or disposed of properly.

## Avis concernant les batteries remplaçables

- La batterie de l'ordinateur portable peut présenter un risque d'incendie ou de brûlure si celle-ci est retirée ou désassemblée.
- La batterie et ses composants doivent être recyclés de façon appropriée.

### **EU Declaration of Conformity**



Ver. 160217

We, the undersigned

Manufacturer:	ASUSTeK COMPUTER INC.		
Address:	4F, No. 150, LI-TE Rd., PEITOU, TAIPEI 112, TAIWAN		
Authorized representative in Europe:	ASUS COMPUTER GmbH		
Address, City:	HARKORT STR. 21-23, 40880 RATINGEN		
Country:	GERMANY		

#### declare the following apparatus:

Product name :	Notebook PC
Model name :	C300S,C301S

The object of the declaration described above is in conformity with the relevant Union harmonisation legislation:

#### M EMC - Directive 2004/108/EC (until April 19th, 2016) and Directive 2014/30/EU (from April 20th, 2016)

☑ EN 55022:2010+AC:2011			
☑ EN 61000-3-2:2014	☑ EN 61000-3-3:2013		
■ EN 55013:2001+A1:2003+A2:2006	☐ EN 55020:2007+A11:2011		

K&ITE - Directive 1999/5/EC	
⊠ EN 300 328 V1.8.1(2012-06)     □ EN 300 440-1 V1.6.1(2010-08)	⊠ EN 301 489-1 V1.9.2(2011-09)     □ EN 301 489-3 V1.6.1(2013-12)
□ EN 300 440-2 V1.4.1(2010-08) □ EN 301 511 V9.0.2(2003-03)	☐ EN 301 489-4 V2.1.1(2013-12) ☐ EN 301 489-7 V1.3.1(2005-11)
☐ EN 301 908-1 V6.2.1(2013-04) ☐ EN 301 908-2 V6.2.1(2013-10)	☐ EN 301 489-9 V1.4.1(2007-11)  図 EN 301 489-17 V2.2.1(2012-09)
EN 301 908-13 V6.2.1(2014-02)	EN 301 489-24 V1.5.1(2010-09)
⊠ EN 301 893 V1.7.1(2012-06)     □ EN 300 330-2 V1.5.1(2010-02)	☐ EN 301 357-2 V1.4.1(2008-11) ☐ EN 302 291-2 V1.1.1(2005-07)
☐ EN 50360:2001/A1:2012 ☐ EN 62479:2010	☐ EN 302 623 V1.1.1(2009-01) ☐ EN 50566:2013/AC:2014
☑ EN 62311:2008	☐ EN 50385:2002

#### X LVD - Directive 2006/95/EC (until April 19th, 2016) and Directive 2014/35/EU (from April 20th, 2016)

☐ EN 60950-1: 2006 / A12: 2011 ☐ EN 60950-1: 2006 / A2: 2013 ☐ EN 60065:2002 / A12: 2011

#### M Ecodesian - Directive 2009/125/EC

Regulation (EC) No. 1275/2008 Regulation (EC) No. 642/2009	<ul> <li>         ⊠ Regulation (EC) No. 278/2009     </li> <li>         ⊠ Regulation (EU) No. 617/2013     </li> </ul>		

RoHS - Directive 2011/65/EU

 □ CE marking
 □ Equipment Class 2



Signature

Jerry Shen Printed Name

CEO

Position

Taipei, Taiwan

Place of issue

5/4/2016

Date of issue

2016

Year CE marking was first affixed

