

E19746

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IN SEARCH OF INCREDIBLE



Service Manual



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Disclaimer

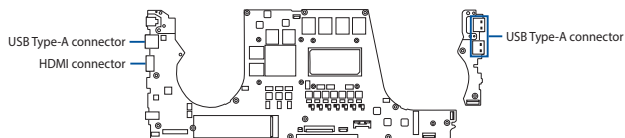
ASUS is not responsible for direct, indirect, intentional or unintentional damages resulting from improper installation and operation.

Safety precautions

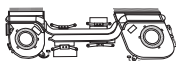
- Keep liquids or moisture away from your Notebook PC before installing or removing any components.
- Ensure to place your Notebook PC on a stable surface before installing or removing any components.
- Detach the clip or flap before removing the signal cables to prevent damage.
- Disconnect the power plug by pulling the plug evenly to avoid damage. Ensure to connect the signal cables in the correct orientation.
- Disconnect all power cables and remove the battery pack (if applicable) before cleaning your Notebook PC with liquid detergent to avoid risk of electric shock.
- Disconnect all power cables and remove the battery pack (if applicable) before installing or removing any components. Ensure to read and follow the instructions in the manual.

- Before handling components, use a grounded wrist strap or touch a safely grounded object to avoid damaging them due to static electricity.
- Keep liquids or moisture away from your Notebook PC to avoid short circuits.
- Hold components by the edges to avoid touching the ICs.
- Ensure to properly install all the components before connecting the AC power.
- Do not use power adapters or batteries from other devices to reduce the risk of injury to persons due to fire or explosion. Use only certified power adapters or batteries supplied by the manufacturer or authorized retailers.
- Ensure to install the correct screw models on your Notebook PC to prevent damage.

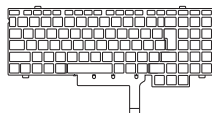
Major components



Motherboard with ports and connectors



Thermal module



Keyboard



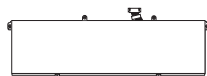
M.2 SSD module



LCD panel module



Power adapter



Battery and power connector

NOTE:

- The illustrations are for reference only.
 - The maintenance procedures described in this manual depend on the model configuration and may not reflect the entire servicing process. For servicing those components that are not covered in this manual, please visit an authorized service center for further assistance.
-

Installation tools



Screwdriver



Plastic blade

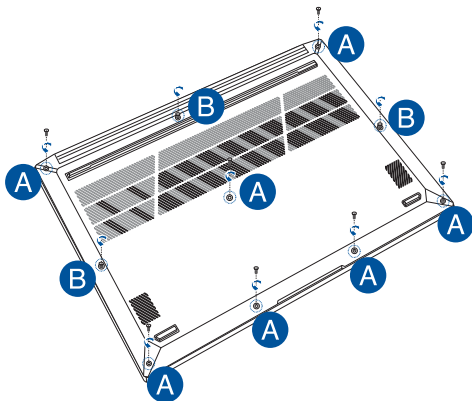


Tweezers

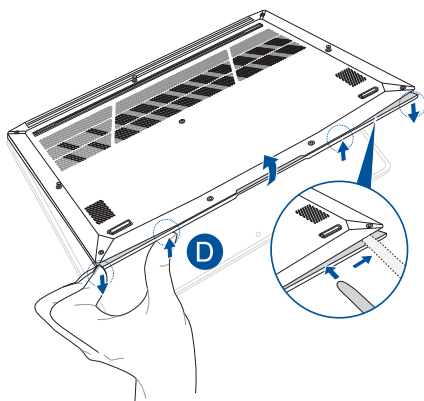
Removing the bottom cover

NOTE: The appearance of your Notebook PC's bottom view may vary per model.

- A. Remove the screw(s) from the Notebook PC's bottom cover.
- B. Loosen the pop-open screw(s).



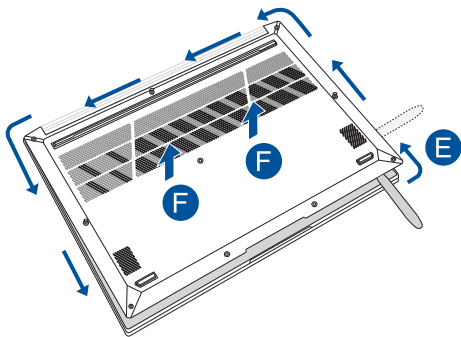
- C. Place your Notebook PC in the orientation as shown in the illustration below.
- D. Starting from the bottom edge, pry loose the bottom cover.



- E. In the orientation shown, use the plastic blade to pry open the indicated area of the bottom cover as shown in the illustration below.

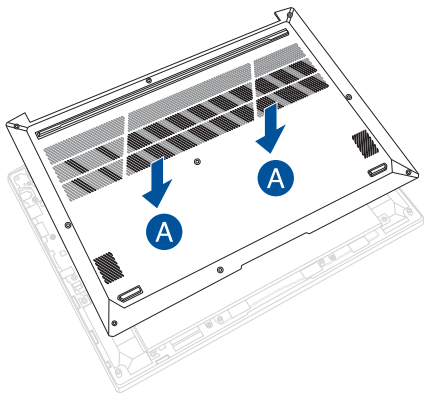
IMPORTANT! Avoid sliding the plastic blade along the side of your Notebook PC to prevent damage.

- F. Remove the bottom cover.

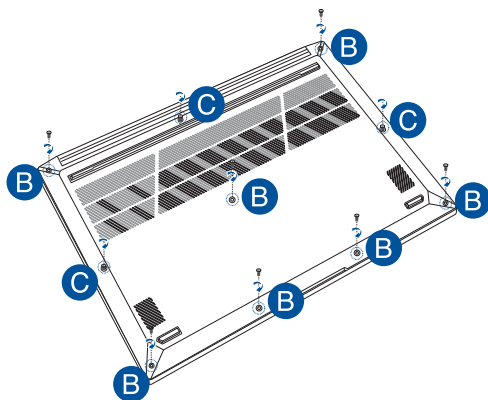


To reattach the bottom cover:

- A. Align and reattach the bottom cover.



- B. Secure the bottom cover using the screw(s) you removed earlier.
- C. Tighten the pop-open screw(s).

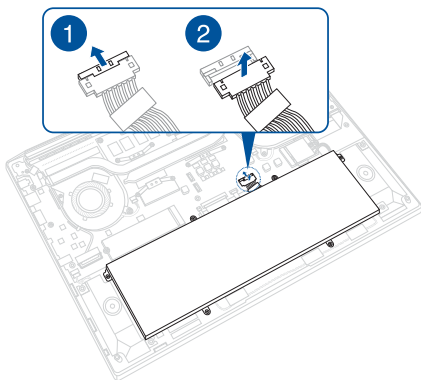


Disconnecting the battery

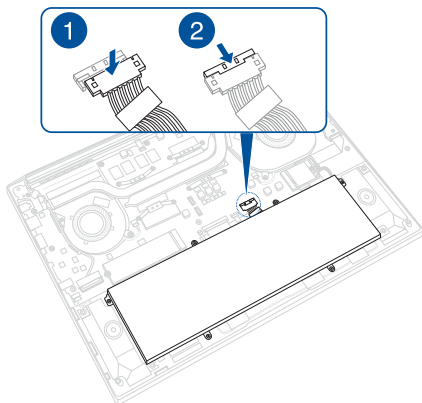
- A. Remove the bottom cover.

NOTE: For more details, refer to the *Removing the bottom cover* section in this manual.

- B. Locate and disconnect the battery power cable as shown in the illustration below.



To connect the battery, align and connect the cable to the battery connector before you reattach the bottom cover.



Replacing the battery

Refer to the following steps when installing a compatible battery in your Notebook PC:

IMPORTANT! Purchase your battery from authorized retailers of this Notebook PC to ensure maximum compatibility and reliability.

WARNING! Disconnect all the connected peripherals, any telephone or telecommunication lines and power connector (such as external power supply, battery pack, etc.) before removing the bottom cover.

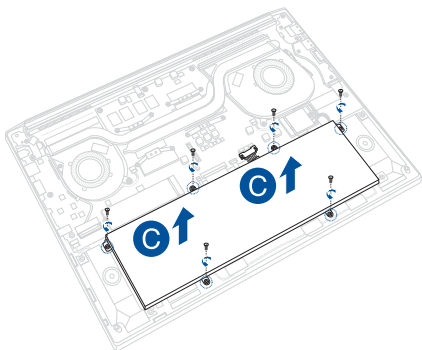
NOTE:

- The appearance of your Notebook PC's bottom view and battery may vary per model but the module installation remains the same.
 - It is recommended that you install the battery under professional supervision. You may also visit an authorized service center for further assistance.
-

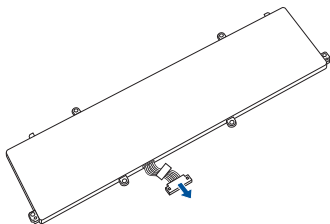
- A. Remove the bottom cover and disconnect the battery.

NOTE: For more details, refer to the *Removing the bottom cover* and *Disconnecting the battery* sections in this manual.

- B. Remove the screw(s) from the battery.
- C. Remove the battery.

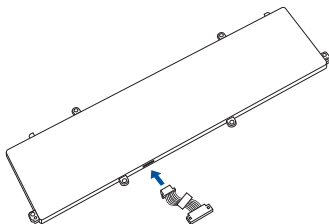


- D. Remove the battery power cable.

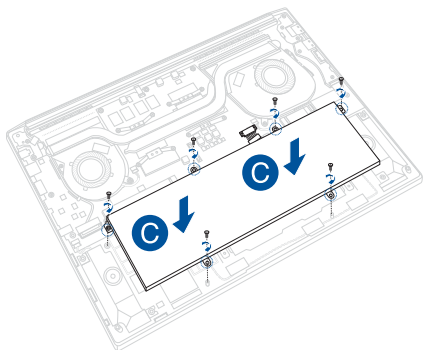


To install the new battery:

- A. Prepare the new battery.
- B. Connect the battery power cable to the battery.



- C. Reinstall the battery.
- D. Secure the battery using the screw(s) you removed earlier.



Replacing the M.2 SSD module

Refer to the following steps when installing a compatible M.2 SSD module in your Notebook PC:

IMPORTANT! Purchase your M.2 SSD module from authorized retailers of this Notebook PC to ensure maximum compatibility and reliability.

WARNING! Disconnect all the connected peripherals, any telephone or telecommunication lines and power connector (such as external power supply, battery pack, etc.) before removing the bottom cover.

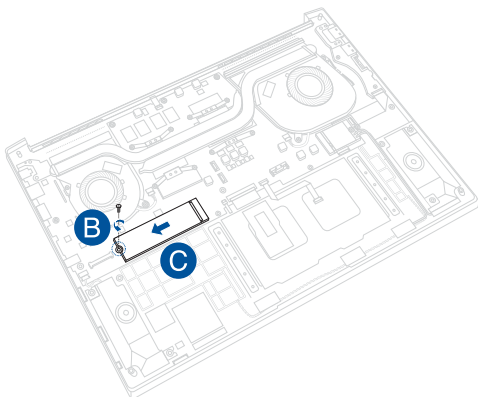
NOTE:

- The appearance of your Notebook PC's bottom view and M.2 SSD module may vary per model but the module installation remains the same.
 - It is recommended that you install the M.2 SSD module under professional supervision. You may also visit an authorized service center for further assistance.
-

- A. Remove the bottom cover and disconnect the battery.

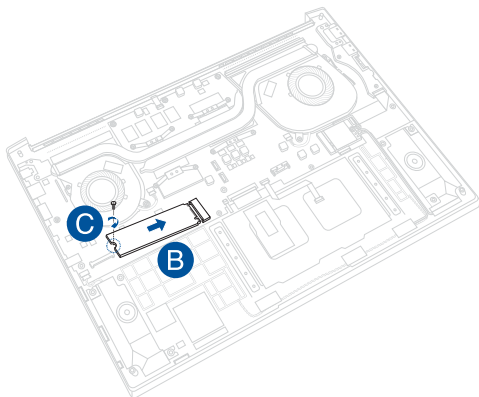
NOTE: For more details, refer to the *Removing the bottom cover* and *Disconnecting the battery* sections in this manual.

- B. Remove the screw from the M.2 SSD module.
- C. Remove the M.2 SSD module.



To install the new M.2 SSD module:

- A. Prepare the new M.2 SSD module.
- B. Align and insert the M.2 SSD module into the M.2 connector on the motherboard.
- C. Secure the M.2 SSD module in place using the screw you removed earlier.



Replacing the LCD module

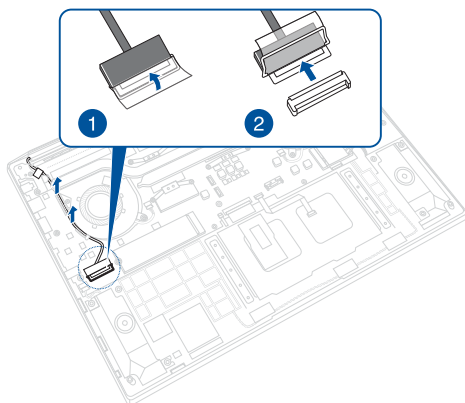
IMPORTANT! Do not bend the LCD panel in any ways to avoid risk of LCD panel leakage.

NOTE: The illustrations are for reference only.

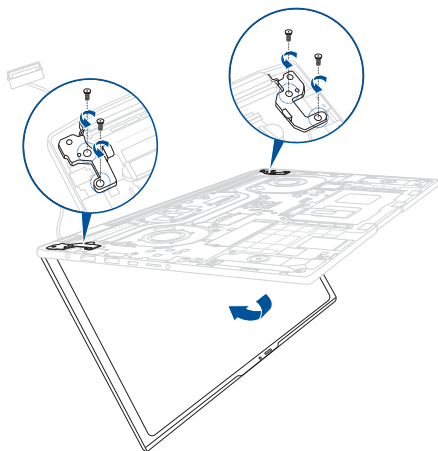
- A. Remove the bottom cover and disconnect the battery.

NOTE: For more details, refer to the *Removing the bottom cover* and *Disconnecting the battery* sections in this manual.

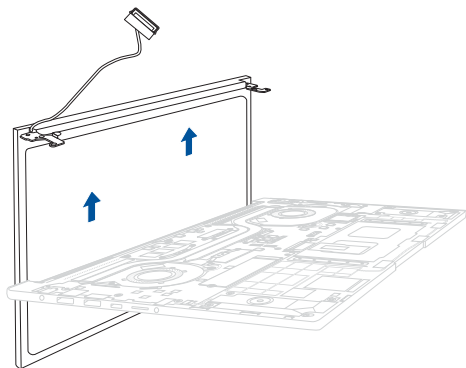
- B. Locate and remove the connector.



- C. In the orientation shown, remove the screw(s) from the hinge.

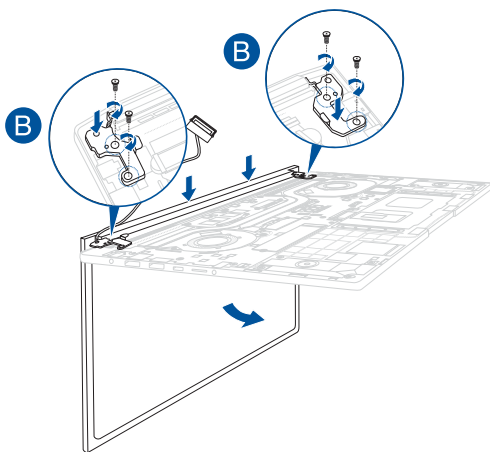


- D. Release the LCD panel module as shown in the illustration below.

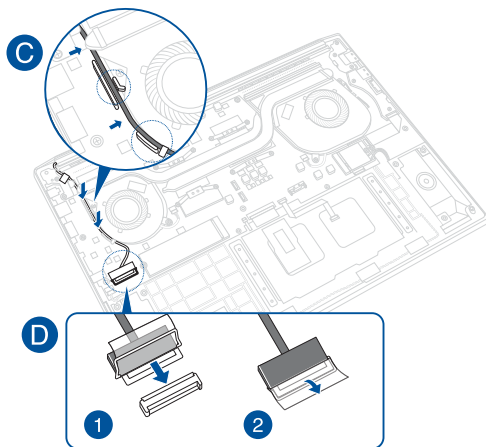


To install the new LCD panel module:

- A. Prepare the new LCD panel module.
- B. In the orientation shown, secure the hinge in place using the screw(s) you removed earlier.



- C. Route the cable through the cable guides as shown in the illustration below.
- D. Reconnect the connector.



Replacing the motherboard

Refer to the following steps when installing the motherboard to your Notebook PC:

IMPORTANT! Purchase your motherboard from authorized retailers of this Notebook PC to ensure maximum compatibility and reliability.

WARNING! Disconnect all the connected peripherals, any telephone or telecommunication lines and power connector (such as external power supply, battery pack, etc.) before removing the bottom cover.

NOTE:

- The appearance of your Notebook PC's bottom view and motherboard may vary per model but the module installation remains the same.
 - It is recommended that you install the motherboard under professional supervision. You may also visit an authorized service center for further assistance.
-

- A. Remove the bottom cover and disconnect the battery.

NOTE: For more details, refer to the *Removing the bottom cover* and *Disconnecting the battery* sections in this manual.

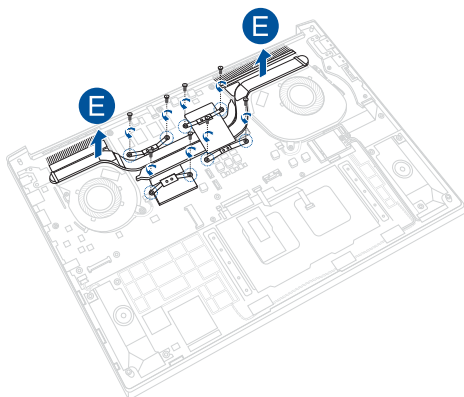
- B. Remove the M.2 SSD module.

NOTE: For more details, refer to the *Replacing the M.2 SSD module* section in this manual.

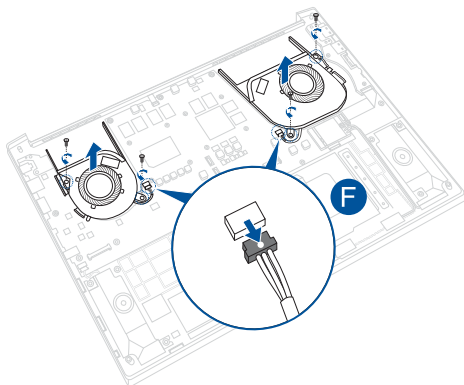
- C. Remove the LCD module.

NOTE: For more details, refer to the *Replacing the LCD module* section in this manual.

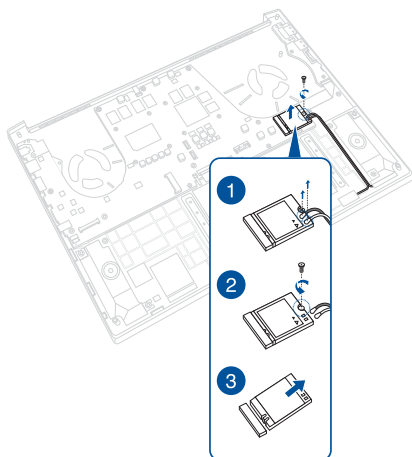
- D. Locate and remove the screw(s).
- E. Remove the cooling radiator from the motherboard.



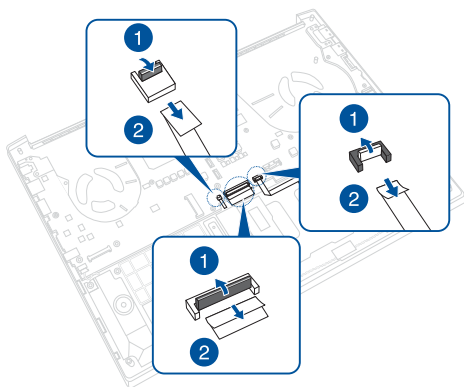
- F. Locate and remove the fan connector(s).
- G. Remove the screw(s) from the fan module(s) then remove the fan module(s).

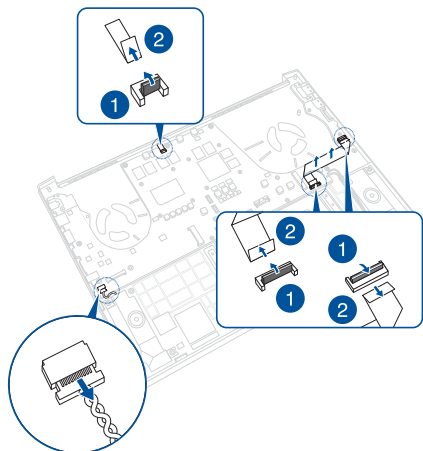


H. Remove the WLAN module as shown in the illustration below.

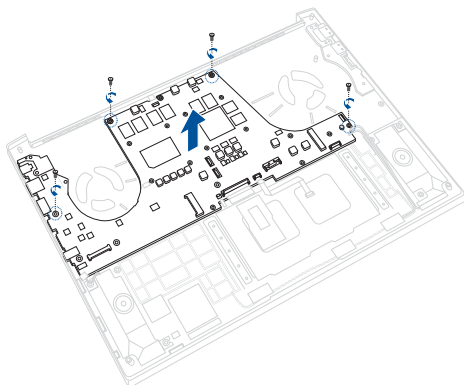


- I. Remove all the cable(s) and connector(s) as shown in the illustrations below.



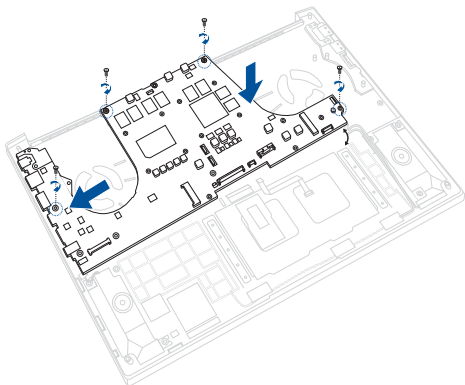


- J. Remove the screw(s) from the motherboard then remove the motherboard.

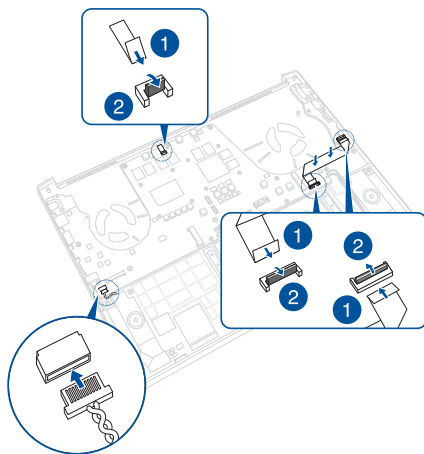


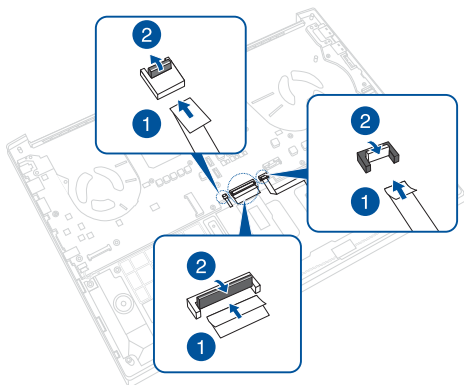
To install the new motherboard:

- A. Prepare the new motherboard.
- B. Align and place the motherboard in the chassis then secure the motherboard using the screw(s) you removed earlier.

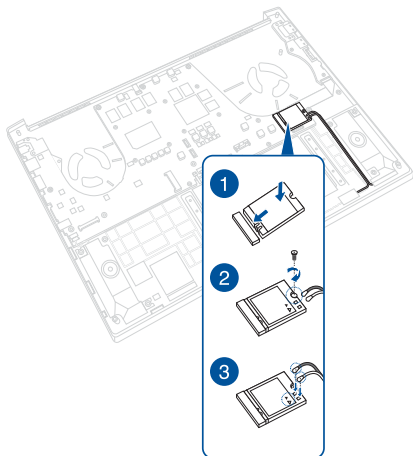


- C. Reconnect all the cable(s) and connector(s) as shown in the illustrations below.

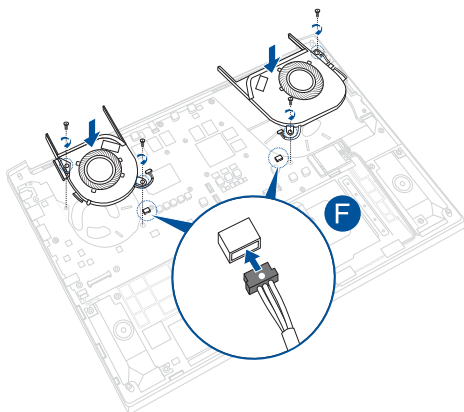




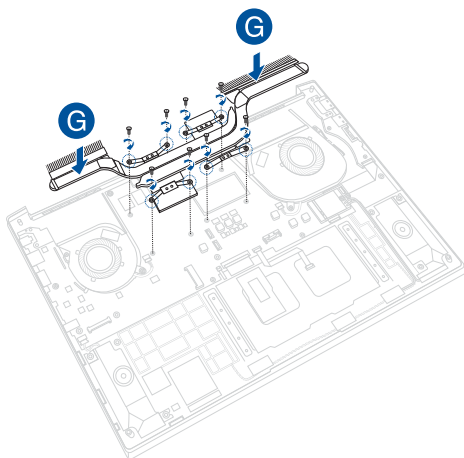
D. Reinstall the WLAN module.



- E Reinstall the fan module(s) then secure the fan module(s) using the screw(s) you removed earlier.
- F Reconnect the fan connector(s).



- G. Reinstall the cooling radiator.
- H. Secure the cooling radiator using the screw(s) you removed earlier.



- I. Reinstall the M.2 SSD module.

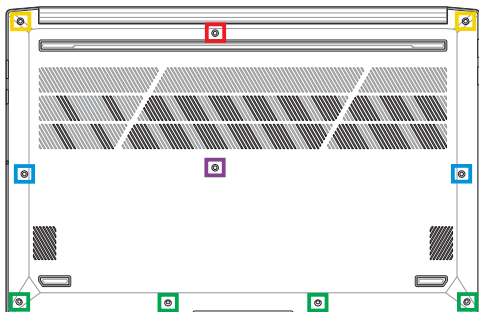
NOTE: For more details, refer to the *Replacing the M.2 SSD module* section in this manual.

- J. Reinstall the LCD module.

NOTE: For more details, refer to the *Replacing the LCD module* section in this manual.

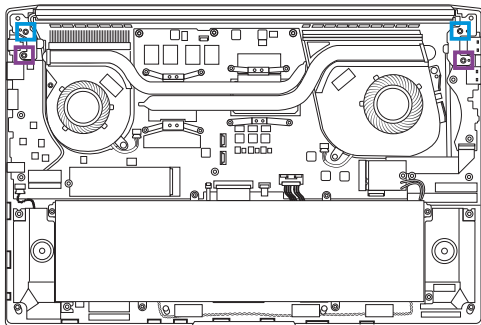
Screw map

Cover screw map



- M2.5 X 6.0L (2PCS)
- M2.0 X 10.0L (1PC/pop-open screw)
- M2.0 X 8.0L (2PCS/pop-open screw)
- M2.0 X 9.0L (1PC)
- M2.0 X 4.0L (4PCS)

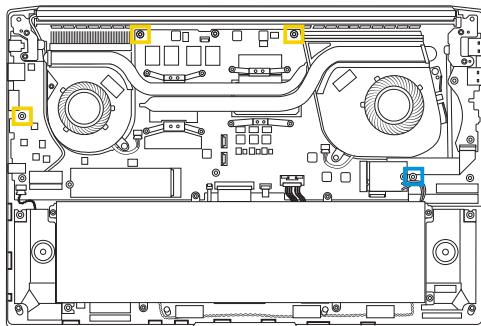
Hinge screw map



■ M2.5 X 5.0L (2PCS)

■ M2.0 X 5.0L (2PCS)

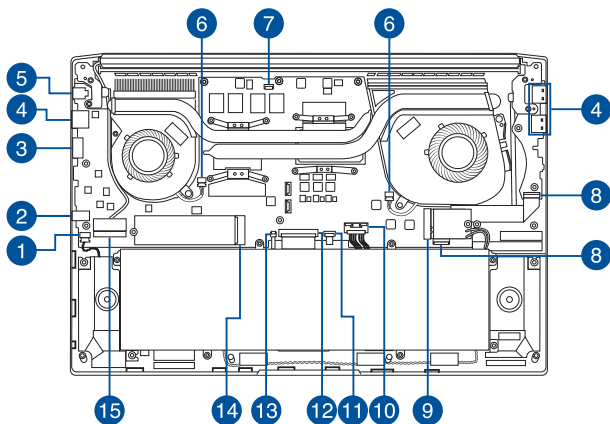
Motherboard screw map



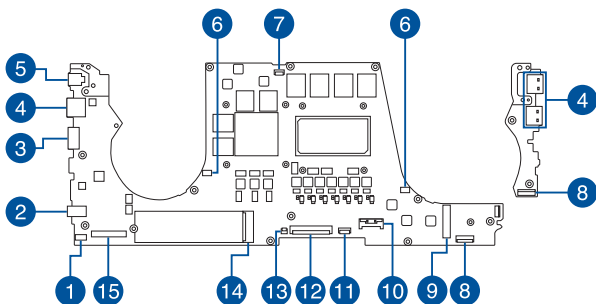
■ M2.0 X 4.0L (3PCS)

■ M2.0 X 2.5L (1PC)

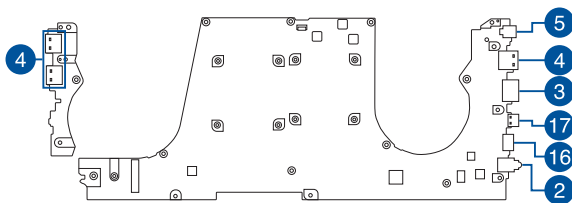
Wiring and connection diagrams



Top View



Bottom View



- | | |
|--|----------------------------|
| 1. Speaker connector | 10. Battery connector |
| 2. Headphone/Headset/
Microphone jack | 11. Touchpad connector |
| 3. HDMI connector | 12. Keyboard connector |
| 4. USB Type-A connector | 13. Backlight connector |
| 5. Power supply connector | 14. SSD connector |
| 6. Fan connector | 15. eDP connector |
| 7. Power button connector | 16. MicroSD card connector |
| 8. I/O FFC connector | 17. USB Type-C® connector |
| 9. WLAN connector | |