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UX391FA Mini Dock update FW SOP

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UX391FA cannot contact with Mini Dock

1. Please contact with adapter at first and then contact with Mini Dock.
2. Update attached file for update FW.
3. If update success, it will show as below right picture.

FW Update Tool

VLI HUB FW Update Tool V1.3.4.9



Do you want to update the FW?

是(Y)

否(N)

Update success

```
C:\Windows\system32\cmd.exe

FIRMWARE
UPDATER
V1.3.4.9

=====
Initializing Hub Information...
Start to Search for Hub...
1 device found:
(1)Device, Depth = 0, V/PID = 2109/0210, FW Version = 0773
Initialization() Success

Please wait while FW is updated...

-----
| DO NOT DISCONNECT THE AC ADAPTER OR USB CABLE |
-----

Device(1) Update VL210_0773_Luxshare_ASUS_3in1_20190227.bin In Progress...
Device(1): Update FW => SUCCESS

All Success, Firmware Update Completely
Please Power-Cycle your device for the update to take effect!

Press any key to continue . . .
```



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Customer Service Center

UX391FA Mini Dock update FW SOP

UX391FA cannot contact with Mini Dock

4. If screen shows as below right picture means unit doesn't need to update, if unit still have problem please contact with Asus for RMA service.

C:\WINDOWS\system32\cmd.exe

```
FIRMWARE
UPDATER V1.3.4.9
=====
Initializing Hub Information...
Start to Search for Hub...
!!!No device found!
Initialization() Failed
請按任意鍵繼續 . . . .
```



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