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UX391FA Mini Dock update FW SOP

UX391FA Mini Dock update FW SOP

UX391FA無法接上Mini Dock

1. 請務必接上Adapter再接上Mini Dock
2. 執行附件程式更新FW
3. 若更新成功則如右圖

FW Update Tool

VLI HUB FW Update Tool V1.3.4.9



Do you want to update the FW?

是(Y)

否(N)

Update success



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```
C:\Windows\system32\cmd.exe

FIRMWARE
UPDATER
V1.3.4.9

=====
Initializing Hub Information...
Start to Search for Hub...
1 device found:
(1)Device, Depth = 0, V/PID = 2109/0210, FW Version = 0773
Initialization() Success

Please wait while FW is updated...

-----
| DO NOT DISCONNECT THE AC ADAPTER OR USB CABLE |
-----

Device(1) Update VL210_0773_Luxshare_ASUS_3in1_20190227.bin In Progress...
Device(1): Update FW => SUCCESS

All Success, Firmware Update Completely
Please Power-Cycle your device for the update to take effect!

Press any key to continue . . .
```

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4. 若顯示如下圖示表示機台無須更新FW；若機台尚有問題請聯繫華碩申請RMA服務

C:\WINDOWS\system32\cmd.exe

```

=====
FIRMWARE
UPDATER
V1.3.4.9
=====
Initializing Hub Information...
Start to Search for Hub...
!!!No device found!
Initialization() Failed
請按任意鍵繼續 . . . _
```



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Customer Service Center