

UX425JA、UX425IA、UX425EA Update Audio Dongle FW

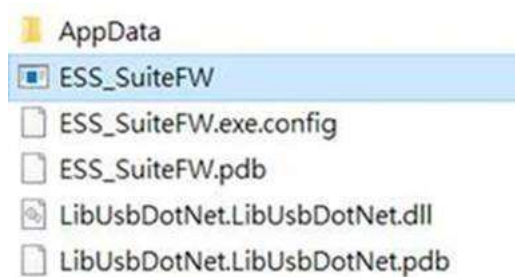
1. 請將 Asus Audio Dongle 插入 Type C 孔位，並插上耳機 or 耳麥 or 麥克風

請更新完 FW 之後，再做 Dongle&外接裝置的插拔

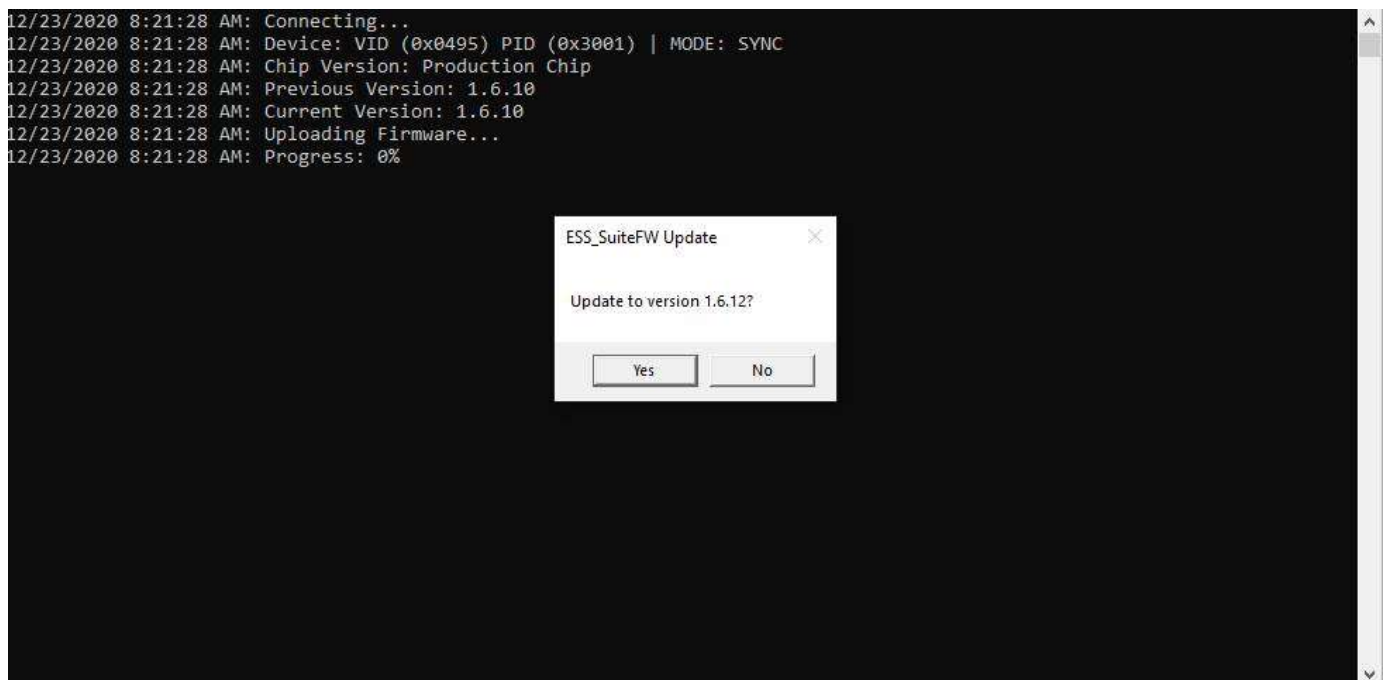
2. 至官方網站下載 ESS 更新版本壓縮檔



3. 解壓縮完成後，執行 ESS_SuiteFW.exe

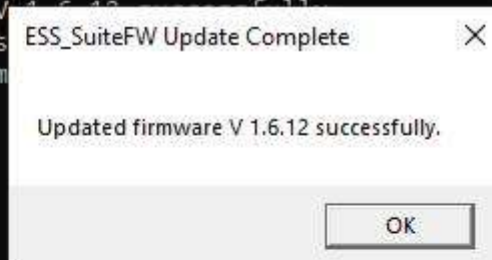


4. 執行程式後會跳出視窗，確認是否更新 FW，選 YES



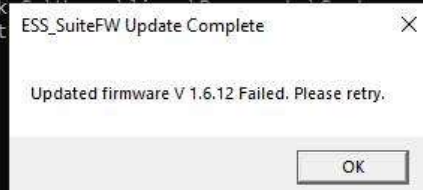
5. 更新成功，跳出更新成功訊息

```
12/23/2020 8:32:28 AM: Connecting...
12/23/2020 8:32:28 AM: Device: VID (0x0495) PID (0x3001) | MODE: SYNC
12/23/2020 8:32:28 AM: Chip Version: Production Chip
12/23/2020 8:32:28 AM: Previous Version: 1.6.12
12/23/2020 8:32:28 AM: Current Version: 1.6.12
12/23/2020 8:32:28 AM: Uploading Firmware...
12/23/2020 8:32:28 AM: Progress: 0%
12/23/2020 8:34:07 AM: Progress: 30%
12/23/2020 8:34:09 AM: Progress: 60%
12/23/2020 8:34:09 AM: Verifying Firmware...
12/23/2020 8:34:10 AM: Progress: 70%
12/23/2020 8:34:10 AM: Progress: 80%
12/23/2020 8:34:10 AM: Progress: 100%
12/23/2020 8:34:10 AM: Updated firmware V 1.6.12 successfully.
12/23/2020 8:34:10 AM: Please check C:\Users\user\AppData\Local\Asus\Zenbook\UX-Dongle\FW\2020\ESS_SuiteFW_1.0.0.0\ESS_SuiteFW\AppData\Results.txt for more details.
```



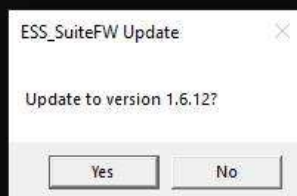
PS：如果更新到一半移除裝置，會跳出訊息請重試，點選 OK

```
12/23/2020 8:21:28 AM: Connecting...
12/23/2020 8:21:28 AM: Device: VID (0x0495) PID (0x3001) | MODE: SYNC
12/23/2020 8:21:28 AM: Chip Version: Production Chip
12/23/2020 8:21:28 AM: Previous Version: 1.6.10
12/23/2020 8:21:28 AM: Current Version: 1.6.10
12/23/2020 8:21:28 AM: Uploading Firmware...
12/23/2020 8:21:28 AM: Progress: 0%
12/23/2020 8:31:11 AM: Progress: 30%
12/23/2020 8:31:12 AM: ERROR - USB Transaction Failed-> Op1: 0x17, Op2: 0xD, Add: 92, Len: 60
12/23/2020 8:31:12 AM: ERROR - Failed to write EEPROM
12/23/2020 8:31:12 AM: ERROR - Could not write to memory.
12/23/2020 8:31:12 AM: Updated firmware V 1.6.12 Failed. Please retry.
12/23/2020 8:31:12 AM: Please check C:\Users\user\AppData\Local\Asus\Zenbook\UX-Dongle\FW\2020\ESS_SuiteFW_1.0.0.0\ESS_SuiteFW\AppData\Results.txt for more details.
```



再次執行時會發現 PID 不正確，跳出詢問是否更新的視窗，點 Yes

```
12/23/2020 8:32:28 AM: Connecting...
12/23/2020 8:32:28 AM: Device: VID (0x0495) PID (0x3001) | MODE: SYNC
12/23/2020 8:32:28 AM: Chip Version: Production Chip
12/23/2020 8:32:28 AM: Previous Version: 1.6.12
12/23/2020 8:32:28 AM: Current Version: 1.6.12
12/23/2020 8:32:28 AM: Uploading Firmware...
12/23/2020 8:32:28 AM: Progress: 0%
```



如果沒有 Dongle 狀態下執行程式，跳出視窗提醒“裝置未連接，請重試”，點選 OK

```
12/23/2020 8:35:38 AM: Connecting...
12/23/2020 8:35:40 AM: Failed to connect! No USB device found
12/23/2020 8:35:40 AM: Failed to connect
12/23/2020 8:35:40 AM: Please check C:\Users\liang\Documents\Customers\Asus\Zenbook\UX-Dongle\FW\2020\ESS_SuiteFW_1.0.0.
10\ESS_SuiteFW\AppData\Results.txt for more information.
```

