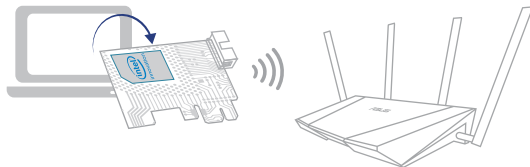


Advanced Wi-Fi Helper Tip

1 Check the driver/software for Wireless Adapters

If you are experiencing issues connecting to your 802.11ax router, please read the following information and ensure you update the driver/software for your wireless device!

Please check your manufacturers support page or contact them for further assistance in updating your wireless software.



Intel® Wireless Adapter

802.11ax router

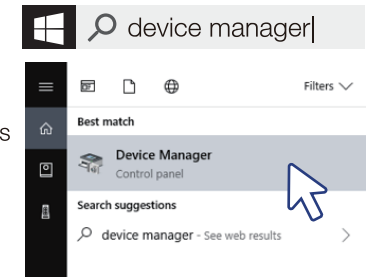
If you are currently using an Intel® wireless adapter listed below, please upgrade your driver to Intel® PROSet/Wireless WiFi Software version = 20.70.0 (or later version¹) to resolve connectivity issues to 802.11ax routers.

Intel® Wireless Adapter Products List

2x2 Wi-Fi	1x1 Wi-Fi
Intel® Dual Band Wireless-AC 7260	Intel® Dual Band Wireless-AC 3165
Intel® Dual Band Wireless-AC 7265	Intel® Dual Band Wireless-AC 3168
Intel® Dual Band Wireless-AC 8260	Intel® Wireless-AC 9461
Intel® Dual Band Wireless-AC 8265	Intel® Wireless-AC 9462
Intel® Wireless-AC 9260	
Intel® Wireless-AC 9560	

2 Check the Model of your Wireless Adapter

Search Device Manager in Windows

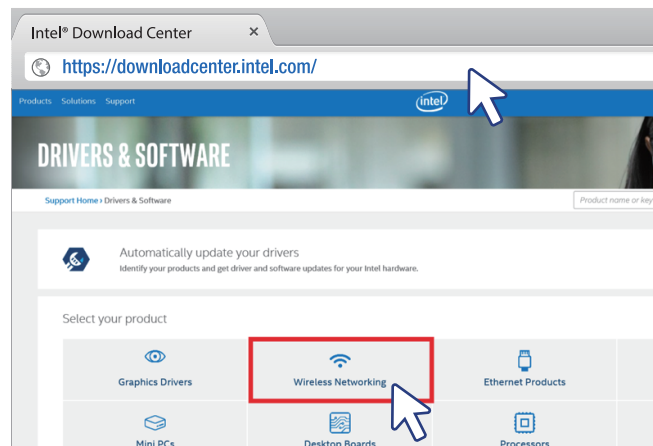


Click on Network Adapters, and you will see the model name of your Wireless Adapter.



3 Update driver version to 20.70.0 (or later version¹)

If your Wireless Adapter is listed in the chart above, please follow the steps below to update your Wireless Adapter driver for your PC/notebook.



- 01 Visit Intel® Download Center, and click on Wireless Networking in product category.
 - 02 Confirm your Windows Operating system first, and find the driver version 20.70.0 or later version.¹
 - 03 Download the corresponding driver* to your PC/notebook
 - 04 Follow the instructions to finish the installation.
- NOTES:**
*Check your operating system is 32-bit or 64-bit

More Information



For more information, please scan the QR code, which will navigate you to detailed FAQ.



<https://www.asus.com/support/FAQ/1037422/>

Official site with Detail Information

¹ Intel® releases the latest driver version for wireless adapters on Intel Download Center (<https://downloadcenter.intel.com/>), please visit the website regularly to keep your wireless device updated.