

## **USER MANUAL**

TUF Gaming AX5400 Wireless Router



E22790 First Edition November 2023

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# 1 Getting to know your wireless router

#### 1.1 Welcome!

Thank you for purchasing TUF Gaming Wireless Router!

The stylish router features 2.4GHz and 5GHz dual bands for an unmatched concurrent wireless HD streaming; SMB server, UPnP AV server, and FTP server for 24/7 file sharing; a capability to handle 300,000 sessions; and the ASUS Green Network Technology, which provides up to 70% power-saving solution.

## 1.2 Package contents

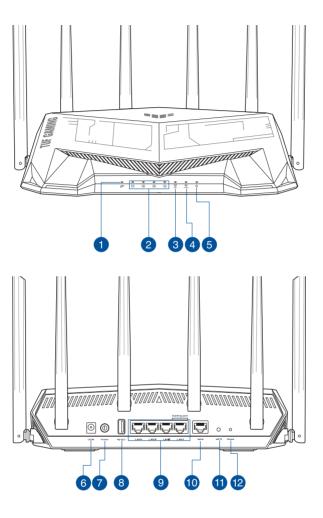
☑ TUF Gaming Wireless Router ☑ AC adapter

☑ Network cable (RJ-45) ☑ Quick Start Guide

#### **NOTES:**

- If any of the items is damaged or missing, contact ASUS for technical inquiries and support, Refer to the ASUS Support Hotline list at the back of this user manual.
- Keep the original packaging material in case you would need future warranty services such as repair or replacement.

### 1.3 Your wireless router



WAN (Internet) LED

Red: No IP or no physical connection.

On: Has physical connection to WAN port.

2 LAN 1~4 LEDs

**Off**: No power or no physical connection.

On: Has physical connection to a local area network (LAN).

3 5GHz LED

Off: No 5GHz signal.

On: Wireless system is ready.

**Flashing:** Transmitting or receiving data via wireless connection.

2.4GHz LED

Off: No 2.4GHz signal.

On: Wireless system is ready.

**Flashing:** Transmitting or receiving data via wireless connection.

6 Power LED

Off: No power.

On: Device is ready.

Flashing slow: Rescue mode.

6 Power (DCIN) port

Insert the bundled AC adapter into this port and connect your router to a power source.

Power button

Press this button to power on or off the system.

8 USB 3.2 Gen 1 port

Insert a USB3.2 Gen 1 compatible device such as USB hard disk or USB flash drive into this port.

Quantum LAN 1~4 ports

Connect network cables into these ports to establish LAN connection.

WAN (Internet)port

Connect a network cable into this port to establish WAN connection.

WPS button

Long press the button to launch the WPS Wizard.

Reset button

This button resets or restores the system to its factory default settings.

#### **NOTES:**

 Use only the adapter that came with your package. Using other adapters may damage the device.

#### Specifications:

| DC Power adapter      | DC Output: +12V with max 2.5A current |         |        |
|-----------------------|---------------------------------------|---------|--------|
| Operating Temperature | 0~40°C                                | Storage | 0~70°C |
| Operating Humidity    | 50~90%                                | Storage | 20~90% |

## 1.4 Positioning your router

For the best wireless signal transmission between the wireless router and the network devices connected to it, ensure that you:

- Place the wireless router in a centralized area for a maximum wireless coverage for the network devices.
- Keep the device away from metal obstructions and away from direct sunlight.
- Keep the device away from 802.11g or 20MHz only Wi-Fi devices, 2.4GHz computer peripherals, Bluetooth devices, cordless phones, transformers, heavy-duty motors, fluorescent lights, microwave ovens, refrigerators, and other industrial equipment to prevent signal interference or loss.
- Always update to the latest firmware. Visit the ASUS website at <a href="http://www.asus.com">http://www.asus.com</a> to get the latest firmware updates.
- To ensure the best wireless signal, orient the six nondetachable antennas as shown in the drawing below.



## 1.5 Setup Requirements

To set up your wireless network, you need a computer that meets the following system requirements:

- Ethernet RJ-45 (LAN) port (10Base-T/100Base-TX/1000BaseTX)
- IEEE 802.11a/b/g/n/ac/ax wireless capability
- An installed TCP/IP service
- Web browser such as Internet Explorer, Firefox, Safari, or Google Chrome

#### NOTES:

- If your computer does not have built-in wireless capabilities, you
  may install an IEEE 802.11a/b/g/n/ac/ax WLAN adapter to your
  computer to connect to the network.
- With its dual band technology, your wireless router supports 2.4GHz and 5GHz wireless signals simultaneously. This allows you to do Internet-related activities such as Internet surfing or reading/writing e-mail messages using the 2.4GHz band while simultaneously streaming high-definition audio/video files such as movies or music using the 5GHz band.
- Some IEEE 802.11n devices that you want to connect to your network may or may not support 5GHz band. Refer to the device's manual for specifications.
- The Ethernet RJ-45 cables that will be used to connect the network devices should not exceed 100 meters.

#### **IMPORTANT!**

- Some wireless adapters might have connectivity issues to 802.11ax WiFi APs.
- If you're experiencing such issue, please ensure you update the driver to the latest version. Check your manufacturer's official support site where software drivers, updates, and other related information can be obtained.
  - Realtek: <a href="https://www.realtek.com/en/downloads">https://www.realtek.com/en/downloads</a>
  - Mediatek: <a href="https://www.mediatek.com/products/connectivity-and-networking/broadband-wifi">https://www.mediatek.com/products/connectivity-and-networking/broadband-wifi</a>
  - Intel: https://downloadcenter.intel.com/

## 2 Getting started

## 2.1 Router Setup

#### IMPORTANT!

- Use a wired connection when setting up your wireless router to avoid possible setup problems.
- Before setting up your ASUS wireless router, do the following:
- If you are replacing an existing router, disconnect it from your network.
- Disconnect the cables/wires from your existing modem setup. If your modem has a backup battery, remove it as well.
- Reboot your cable modem and computer (recommended).



#### **WARNING!**

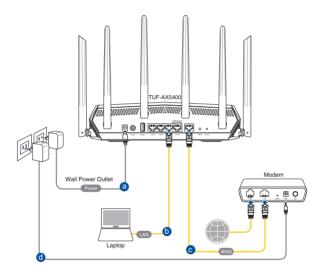
- The power supply cord(s) must be plugged into socket-outlet(s) that is /are provided with a suitable earth ground. Connect the equipment only to a nearby socket outlet that is easily accessible.
- If the Adapter is broken, do not try to fix it by yourself. Contact a qualified service technician or your retailer.
- DO NOT use damaged power cords, accessories, or other peripherals.
- DO NOT mount this equipment higher than 2 meters.
- Use this product in environments with ambient temperatures between 0°C (32°F) and 40°C (104°F).

#### A. Wired connection

**NOTE:** You can use either a straight-through cable or a crossover cable for wired connection.

#### To set up your wireless router via wired connection:

1. Plug your router into a power outlet and power it on. Connect the network cable from your computer to a LAN port on your router.



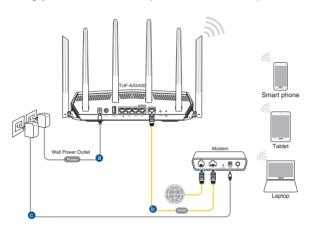
- 2. The web GUI launches automatically when you open a web browser. If it does not auto-launch, enter <a href="http://www.asusrouter.com">http://www.asusrouter.com</a>
- 3. Set up a password for your router to prevent unauthorized access.



#### **B.** Wireless connection

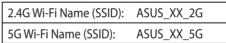
#### To set up your wireless router via wireless connection:

1. Plug your router into a power outlet and power it on.



2. Connect to the network name(SSID) shown on the product label on the back side of the router. For better network security, change to a unique SSID and assign a password.





\* XX refers to the last two digits of 2.4GHz MAC address. You can find it on the label on the back of your ASUS router.

- 3. Once connected, the web GUI launches automatically when you open a web browser. If it does not auto-launch, enter <a href="http://www.asusrouter.com">http://www.asusrouter.com</a>.
- 4. Set up a password for your router to prevent unauthorized access.

#### **NOTES:**

- For details on connecting to a wireless network, refer to the WLAN adapter's user manual.
- To set up the security settings for your network, refer to the section Setting up the wireless security settings in Chapter 3 of this user manual.



## 2.2 Quick Internet Setup (QIS) with Autodetection

The Quick Internet Setup (QIS) function guides you in quickly setting up your Internet connection.

**NOTE:** When setting the Internet connection for the first time, press the Reset button on your wireless router to reset it to its factory default settings.

#### To use QIS with auto-detection:

 Launch a web browser. You will be redirected to the ASUS Setup Wizard (Quick Internet Setup). If not, key in <a href="http://www.asusrouter.com">http://www.asusrouter.com</a> manually.



2. The wireless router automatically detects if your ISP connection type is **Dynamic IP**, **PPPoE**, **PPTP** and **L2TP**. Key in the necessary information for your ISP connection type.

**IMPORTANT!** Obtain the necessary information from your ISP about the Internet connection type.

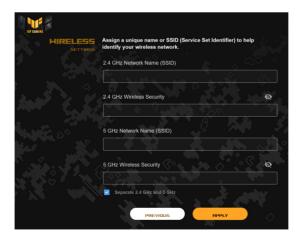
#### **NOTES:**

- The auto-detection of your ISP connection type takes place when you configure the wireless router for the first time or when your wireless router is reset to its default settings.
- If QIS failed to detect your Internet connection type, click Skip to manual setting and manually configure your connection settings.

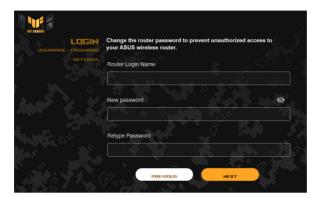




3. Assign the wireless network name (SSID) and security key for your 2.4GHz and 5GHz wireless connection. Click **APPLY** when done.



4. On the **Login Information Setup** page, change the router's login password to prevent unauthorized access to your wireless router.



**NOTE:** The wireless router's login username and password is different from the 2.4GHz/5GHz network name (SSID) and security key. The wireless router's login username and password allows you to log into your wireless router's Web GUI to configure your wireless router's settings. The 2.4GHz/5GHz network name (SSID) and security key allows Wi-Fi devices to log in and connect to your 2.4GHz/5GHz network.

## 2.3 Connecting to your wireless network

After setting up your wireless router via QIS, you can connect your computer or other smart devices to your wireless network.

#### To connect to your network:

- 1. On your computer, click the network icon in the notification area to display the available wireless networks.
- 2. Select the wireless network that you want to connect to, then click **Connect**.
- 3. You may need to key in the network security key for a secured wireless network, then click **OK**.
- 4. Wait while your computer establishes connection to the wireless network successfully. The connection status is displayed and the network icon displays the connected status.

#### NOTES:

- Refer to the next chapters for more details on configuring your wireless network's settings.
- Refer to your device's user manual for more details on connecting it to your wireless network.

## 3 Configuring the General and Advanced Settings

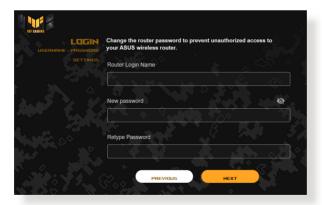
## 3.1 Logging into the Web GUI

Your TUF Gaming Wireless Router comes with an intuitive web graphical user interface (GUI) - TUF Gaming Center, which gives you total network control, with need-to-know information such as connected device status and worldwide game-server ping values, and instant access to all the amazing gaming features.

**NOTE:** The features may vary with different firmware versions.

#### To log into the web GUI:

- 1. On your web browser, manually key in the wireless router's default IP address: <a href="http://www.asusrouter.com">http://www.asusrouter.com</a>.
- 2. On the login page, key in the default user name (admin) and the password that you have set in 2.2 Quick Internet Setup (QIS) with Auto-dection.



3. You can now use the Web GUI to configure various settings of your ASUS Wireless Router.

#### **Top command buttons**



\* The image is for reference only.

**NOTE:** If you are logging into the Web GUI for the first time, you will be directed to the Quick Internet Setup (QIS) page automatically.

## 3.2 Adaptive QoS

This feature ensures bandwidth for prioritized tasks and apps.



#### To configure Adaptive QoS:

- From the navigation panel, go to General > Adaptive QoS > QoS.
- 2. From the **Enable QoS** pane, click **ON**.
- 3. Select the QoS Type (Adaptive QoS, Traditional QoS or Bandwidth limiter) for your configuration.

**NOTE:** Refer to the QoS tab for the definition of the QoS Type.

4. Click **Automatic Setting** for optimal bandwidth automatically or **Manual Setting** to set the upload and download bandwidth manually.

**NOTE:** Get the bandwidth information from your ISP. You can also go to <a href="http://speedtest.net">http://speedtest.net</a> to check and get your bandwidth.

5. Click **Apply**.

### 3.3 Administration

#### 3.3.1 Operation Mode

The Operation Mode page allows you to select the appropriate mode for your network.



#### To set up the operating mode:

- From the navigation panel, go to Advanced Settings > Administration > Operation Mode.
- 2. Select any of these operation modes:
  - Wireless router mode / AiMesh Router mode (Default):
     In wireless router mode, the wireless router connects to the Internet and provides Internet access to available devices on its own local network.
  - Access Point(AP) mode / AiMesh Router in AP mode: In this mode, the router creates a new wireless network on an existing network.
  - Repeater mode: In Repeater mode, TUF-AX5400 wirelessly connects to an existing wireless network to extend the wireless coverage. In this mode, the firewall, IP sharing, and NAT functions are disabled.
  - Media Bridge: This setup requires two wireless routers.
     The second router serves as a media bridge where multiple devices such as Smart TVs and gaming consoles can be connected via ethernet.

 AiMesh Node: This setup requires at least two ASUS routers which support AiMesh. Enable AiMesh node, and log in AiMesh router web UI to search for available AiMesh nodes nearby to join your AiMesh system. AiMesh system provides whole-home coverage and centralized management.

#### 3. Click Apply.

**NOTE:** The router will reboot when you change the modes.

#### **3.3.2 System**

The **System** page allows you to configure your wireless router settings.

#### To set up the System settings:

- From the navigation panel, go to Advanced Settings > Administration > System.
- 2. You can configure the following settings:
  - Change router login password: You can change the password and login name for the wireless router by entering a new name and password.
  - Time Zone: Select the time zone for your network.
  - **NTP Server**: The wireless router can access a NTP (Network time Protocol) server in order to synchronize the time.
  - Enable Telnet: Click Yes to enable Telnet services on the network. Click No to disable Telnet.
  - Authentication Method: You can select HTTP, HTTPS, or both protocols to secure router access.
  - Enable Web Access from WAN: Select Yes to allow devices outside the network to access the wireless router GUI settings. Select No to prevent access.
  - Allow only specified IP address: Click Yes if you want to specify the IP addresses of devices that are allowed access to the wireless router GUI settings from WAN.
  - Client List: Enter the WAN IP addresses of networking devices allowed to access the wireless router settings. This list will be used if you clicked Yes in the Only allow specific IP item.
- 3. Click **Apply**.

#### 3.3.3 Firmware Upgrade

**NOTE:** Download the latest firmware from the ASUS website at **http://www.asus.com** 

#### To upgrade the firmware:

- From the navigation panel, go to Advanced Settings > Administration > Firmware Upgrade.
- In the New Firmware File field, click Browse to locate the downloaded file.
- 3. Click **Upload**.

#### **NOTES:**

- When the upgrade process is complete, wait for some time for the system to reboot.
- If the upgrade process fails, the wireless router automatically enters rescue mode and the power LED indicator on the front panel starts flashing slowly. To recover or restore the system, refer to section 4.2 Firmware Restoration.

### 3.3.4 Restore/Save/Upload Setting

#### To restore/save/upload wireless router settings:

- From the navigation panel, go to Advanced Settings > Administration > Restore/Save/Upload Setting.
- 2. Select the tasks that you want to do:
  - To restore to the default factory settings, click **Restore**, and click **OK** in the confirmation message.
  - To save the current system settings, click Save, navigate to the folder where you intend to save the file and click Save.
  - To restore from a saved system settings file, click **Browse** to locate your file, then click **Upload**.

**IMPORTANT!** If issues occur, upload the latest firmware version and configure new settings. Do not restore the router to its default settings.

#### 3.4 AiCloud 2.0

AiCloud 2.0 is a cloud service application that allows you to save, sync, share, and access your files.



#### To use AiCloud:

- 1. From Google Play Store or Apple Store, download and install the ASUS AiCloud app to your smart device.
- 2. Connect your smart device to your network. Follow the instructions to complete the AiCloud setup process.

#### 3.4.1 Cloud Disk

#### To create a cloud disk:

- 1. Insert a USB storage device into the wireless router.
- 2. Turn on Cloud Disk.



3. Go to <a href="http://www.asusrouter.com">http://www.asusrouter.com</a> and enter the router login account and password. For better user experience, we recommend that you use **Google Chrome** or **Firefox**.



4. You can now start accessing Cloud Disk files on devices connected to the network.

**NOTE:** When accessing the devices that are connected to the network, you need to enter the device's user name and password manually, which will not be saved by AiCloud for security reason.



#### 3.4.2 Smart Access

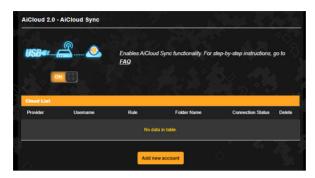
The Smart Access function allows you to easily access your home network via your router's domain name.



#### **NOTES:**

- You can create a domain name for your router with ASUS DDNS.
   For more details, refer to section 3.19.6 DDNS.
- By default, AiCloud provides a secure HTTPS connection. Key in <a href="https://[yourASUSDDNSname].asuscomm.com">https://[yourASUSDDNSname].asuscomm.com</a> for a very secure Cloud Disk and Smart Access usage.

### 3.4.3 AiCloud Sync



## To use AiCloud Sync:

- 1. Launch AiCloud, click **AiCloud Sync** > **Go**.
- 2. Select **ON** to enable AiCloud Sync.
- 3. Click Add new account.
- 4. Enter your ASUS WebStorage account password and select the directory that you want to sync with WebStorage.
- 5. Click Apply.

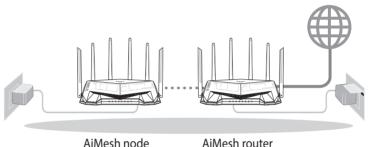
#### 3.5 AiMesh

## 3.5.1 Before setting

Preparing to setup an AiMesh Wi-Fi system

- 1. Two (2) ASUS routers (models supporting AiMesh: https://www.asus.com/AiMesh/).
- 2. Assign one as AiMesh router, and another one as AiMesh node.

**NOTE**: If you have multiple AiMesh routers, we recommend using the router with the highest specifications as your AiMesh router and the others as AiMesh nodes



AiMesh router

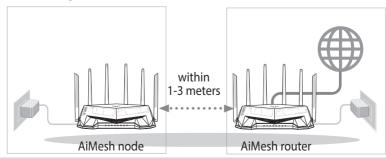
#### 3.5.2 AiMesh Setup steps

#### **Prepare**

Place your AiMesh router and node within 1-3 meters of each other during the setup process.

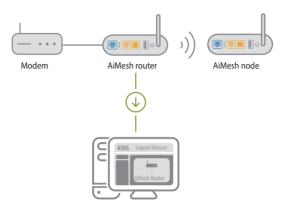
#### AiMesh node

Factory default status. Keep power on and standby for AiMesh system settings.



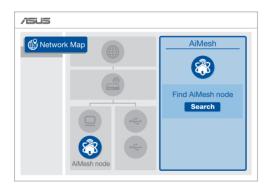
#### AiMesh router

 Refer to the other router **Quick Start Guide** to connect your AiMesh router to your PC and modem, and then log in into the web GUI.



2) Go to Network Map page, click AiMesh icon and then Search for your extending AiMesh node.

**NOTE:** If you cannot find the AiMesh icon here, click on firmware version and update the firmware.



3) Click **Search**, it will automatically search for your AiMesh node. When the AiMesh node shows on this page, click it to add it into the AiMesh system.

**NOTE:** If you cannot find any AiMesh node, please go to **TROUBLE SHOOTING**.





4) A message is displayed when synchronization is completed.



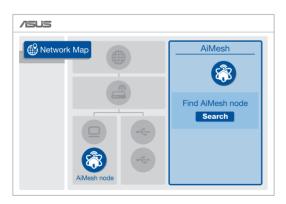
5) Congratulations! You will find the pages below show up when an AiMesh node has been successfully added to the AiMesh network.



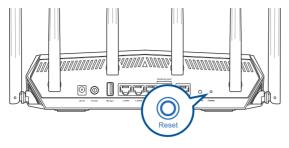
### 3.5.3 Troubleshooting

If your AiMesh router cannot find any AiMesh node nearby or synchronization fails, please check followings and try again.

- 1) Move your AiMesh node closer to the AiMesh router ideally. Ensure it is within 1-3 meters.
- 2) Your AiMesh node is powered on.
- 3) Your AiMesh node is upgraded to AiMesh supported firmware.
  - i. Download AiMesh supported fireware at: https://www.asus.com/AiMesh/
  - ii. Power on your AiMesh node and connect it to your PC via a network cable.
  - iii. Launch a web GUI. You will be redirected to the ASUS Setup Wizard. If not, navigate to <a href="http://www.asusrouter.com">http://www.asusrouter.com</a>.
  - iv. Go to **Administration** > **Firmware Upgrade**. Click on **Choose File**, and upload the AiMesh-supported firmware.
  - v. After firmware uploaded, please go to Network Map page to confirm whether AiMesh icon showed up.



vi. Press the reset button on your AiMesh node for at least 5 seconds. Release the reset button when the power LED is flashing slowly.



#### 3.5.4 Relocation

#### The best performance:

Locate your AiMesh node and router at the best place.

#### **NOTES:**

- To minimize interference, keep the routers away from devices like cordless phones, Bluetooth devices and microwave ovens.
- We recommend that you place the routers in an open or spacious location.



#### 3.5.5 FAQs (Frequently Asked Questions)

#### Q1: Does the AiMesh router support Access Point mode?

A: Yes. You can choose to set the AiMesh router as router mode or access point mode. Please go to web GUI (<a href="http://www.asusrouter.com">http://www.asusrouter.com</a>), and go to the page Administration > Operation Mode.

## Q2: Could I setup wired connection between AiMesh routers (Ethernet backhaul)?

- **A:** Yes. AiMesh system supports both wireless and wired connection between AiMesh router and node to maximize throughput and stability. AiMesh analyzes the wireless signal strength for each frequency band available, and then determines automatically whether a wireless or wired connection is best to serve as the inter-router connection backbone.
- 1) Follow the setup steps to establish a connection between the AiMesh router and node via Wi-Fi first.
- 2) Place the node in the ideal locations for best coverage. Run an Ethernet cable from the LAN port of the AiMesh router to the WAN port of AiMesh node.



3) AiMesh system will auto-select the best path for data transmission, whether wired or wireless.

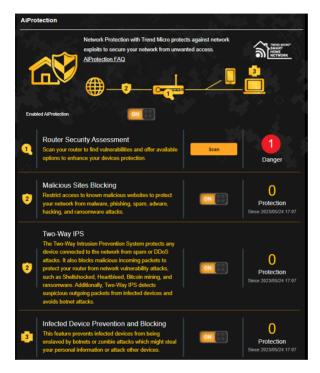
# 3.6 AiProtection

AiProtection provides real-time monitoring that detects malware, spyware, and unwanted access. It also filters unwanted websites and apps and allows you to schedule Internet access time for a connected device.



## 3.6.1 Configuring AiProtection

AiProtection prevents network exploits and secures your network from unwanted access.



# **To Configure AiProtection:**

- 1. From the navigation panel, go to **General** > **AiProtection**.
- 2. From the AiProtection main page, click **Network Protection**.
- 3. From the Network Protection tab, click **Scan**.

The search results are displayed on the **Router Security Assessment** page.



**IMPORTANT!** Items marked with **Yes** on the **Router Security Assessment** page are considered to be safe.

- (Optional) From the Router Security Assessment page, manually configure the items marked as No, Weak, or Very Weak. To do this:
  - a. Click an item to go to the item's setting page.
  - b. From the item's security settings page, configure and make the necessary changes and click **Apply** when done.
  - Go back to the Router Security Assessment page and click Close to exit the page.
- 5. Click **OK** on the confirmation message.

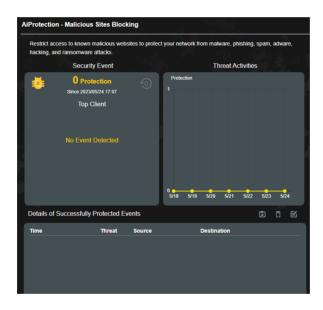
## 3.6.2 Malicious Sites Blocking

This feature restricts access to known malicious websites in the cloud database for an always-up-to-date protection.

**NOTE:** This function is automatically enabled if you run the Router Weakness Scan.

#### To enable Malicious Sites Blocking:

- 1. From the navigation panel, go to **General** > **AiProtection**.
- 2. From the AiProtection main page, click **Malicious Sites Blocking**.



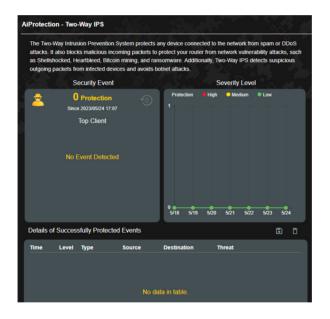
## 3.6.3 Two-Way IPS

This feature resolves common exploits within the router configuration.

**NOTE:** This function is automatically enabled if you run the Router Weakness Scan.

#### To enable Two-Way IPS:

- 1. From the navigation panel, go to **General** > **AiProtection**.
- 2. From the AiProtection main page, click **Two-Way IPS**.



# 3.6.4 Infected Device Prevention and Blocking

This feature prevents infected devices from communicating personal information or infected status to external parties.

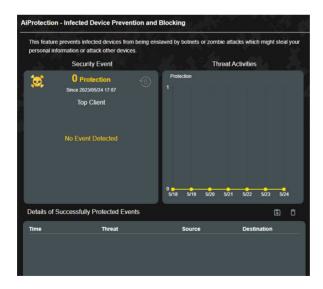
**NOTE:** This function is automatically enabled if you run the Router Weakness Scan

#### To enable infected device prevention and blocking:

- 1. From the navigation panel, go to **General** > **AiProtection**.
- 2. From the AiProtection main page, click **Infected Device Prevention and Blocking**.

#### **To configure Alert Preference:**

- 1. From the Infected Device Prevention and Blocking pane, click **Alert Preference**.
- 2. Select or key in the e-mail provider, e-mail account, and password then click **Apply**.



#### 3.7 Firewall

The wireless router can serve as a hardware firewall for your network.

**NOTE:** The Firewall feature is enabled by default.

#### 3.7.1 General

#### To set up basic Firewall settings:

- From the navigation panel, go to Advanced Settings > Firewall > General.
- 2. On the **Enable Firewall** field, select **Yes.**
- 3. On the **Enable DoS protection**, select **Yes** to protect your network from DoS (Denial of Service) attacks though this may affect your router's performance.
- 4. You can also monitor packets exchanged between the LAN and WAN connection. On the Logged packets type, select **Dropped**, **Accepted**, or **Both**.
- 5. Click **Apply**.

#### 3.7.2 URL Filter

You can specify keywords or web addresses to prevent access to specific URLs.

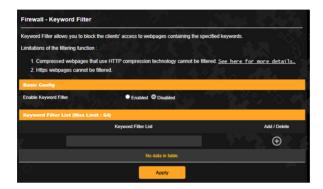
**NOTE:** The URL Filter is based on a DNS query. If a network client has already accessed a website such as http://www.abcxxx.com, then the website will not be blocked (a DNS cache in the system stores previously visited websites). To resolve this issue, clear the DNS cache before setting up the URL Filter.

#### To set up a URL filter:

- From the navigation panel, go to Advanced Settings > Firewall > URL Filter.
- 2. On the **Enable URL Filter** field, select **Enabled**.
- 3. Enter a URL and click the button.
- 4. Click Apply.

# 3.7.3 Keyword filter

Keyword filter blocks access to webpages containing specified keywords.



#### To set up a keyword filter:

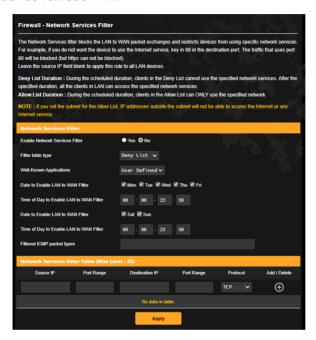
- From the navigation panel, go to Advanced Settings > Firewall > Keyword Filter.
- 2. On the **Enable Keyword Filter** field, select **Enabled**.
- 3. Enter a word or phrase and click the ① button.
- 4. Click Apply.

#### NOTES:

- The Keyword Filter is based on a DNS query. If a network client
  has already accessed a website such as http://www.abcxxx.com,
  then the website will not be blocked (a DNS cache in the system
  stores previously visited websites). To resolve this issue, clear the
  DNS cache before setting up the Keyword Filter.
- Web pages compressed using HTTP compression cannot be filtered. HTTPS pages also cannot be blocked using a keyword filter.

#### 3.7.4 Network Services Filter

The Network Services Filter blocks LAN to WAN packet exchanges and restricts network clients from accessing specific web services such as Telnet or FTP.



#### To set up a Network Service filter:

- From the navigation panel, go to Advanced Settings > Firewall > Network Service Filter.
- 2. On the **Enable Network Services Filter** field, select **Yes**.
- Select the Filter table type. Black List blocks the specified network services. White List limits access to only the specified network services.
- 4. Specify the day and time when the filters will be active.
- 5. To specify a Network Service to filter, enter the Source IP, Destination IP, Port Range, and Protocol. Click the button.
- 6. Click **Apply**.

#### **3.8 Game**

This feature allows you to enable Game Boost with one click. When Game Boost is enabled, TUF Gaming Wireless Router puts the gaming packet as the top priority to provide you with the best gaming experience.



#### **To configure Game Boost:**

From the navigation panel, go to **General** > **Game**.

#### 3.8.1 Gear Accelerator

Gear Accelerator allows you to prioritize game devices wirelessly via online control panel for the best gaming experience.



# **To configure Gear Accelerator:**

- 1. From the navigation panel, go to **General > Game**.
- 2. From the **Gear Accelerator** pane, click **ON**.
- 3. After applying setting, click **Add** to choose the client name.
- 4. Click (1) to add the client's profile.
- 5. Click **Apply** to save the settings.

**NOTE:** If you want delete the client profile, click **O**.

#### 3.8.2 Open NAT

Open NAT offers a hassle-free way to create port forwarding rules for online games and optimizes the routing packets from your game console to the modem with an optimized gaming experience.

When playing PC or console games, there may be some connection issues due to the ISP or router settings in your environment such as NAT and port blocks. Game Profile helps ensure that TUF Gaming Wireless Router is not blocking the game connection.



## To configure Open NAT:

- 1. From the navigation panel, go to **General** > **Open NAT**.
- 2. Slide on **Enable Port Forwarding**.
- 3. From the **Game Profile**, click **Add** to select a game and complete basic settings.
- 4. Click OK.

#### 3.9 Guest Network

The Guest Network provides temporary visitors with Internet connectivity via access to separate SSIDs or networks without providing access to your private network.

**NOTE:** TUF-AX5400 supports up to six SSIDs (three 2.4GHz and three 5GHz).

#### To create a guest network:

- 1. From the navigation panel, go to **General** > **Guest Network**.
- 2. On the Guest Network screen, select 2.4GHz or 5GHz frequency band for the guest network that you want to create.
- 3. Click Enable.



- 4. To change a guest's settings, click the guest settings you want to modify. Click **Remove** to delete the guest's settings.
- 5. Assign a wireless name for your temporary network on the Network Name (SSID) field.
- 6. Select an Authentication Method.
- 7. If you select a WPA authentication method, select a WPA Encryption.
- 8. Specify the Access time or choose **Limitless**.
- 9. Select **Disable** or **Enable** on the Access Intranet item.
- 10. When done, click **Apply**.

#### 3.10 IPv6

This wireless router supports IPv6 addressing, a system that supports more IP addresses. This standard is not yet widely available. Contact your ISP if your Internet service supports IPv6.



#### To set up IPv6:

- 1. From the navigation panel, go to **Advanced Settings** > **IPv6**.
- 2. Select your **Connection type**. The configuration options vary depending on your selected connection type.
- 3. Enter your IPv6 LAN and DNS settings.
- 4. Click Apply.

**NOTE:** Please refer to your ISP regarding specific IPv6 information for your Internet service.

#### 3.11 LAN

#### 3.11.1 LAN IP

The LAN IP screen allows you to modify the LAN IP settings of your wireless router.

**NOTE:** Any changes to the LAN IP address will be reflected on your DHCP settings.

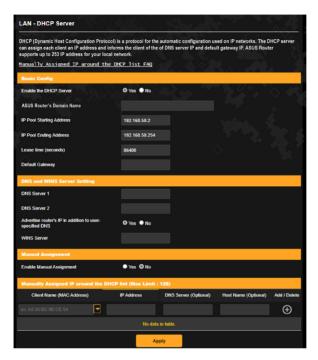


#### To modify the LAN IP settings:

- From the navigation panel, go to Advanced Settings > LAN > LAN IP.
- 2. Modify the IP address and Subnet Mask.
- 3. When done, click **Apply**.

#### 3.11.2 DHCP Server

Your wireless router uses DHCP to assign IP addresses automatically on your network. You can specify the IP address range and lease time for the clients on your network.



# To configure the DHCP server:

- From the navigation panel, go to Advanced Settings > LAN > DHCP Server.
- 2. In the **Enable the DHCP Server** field, tick **Yes**.
- 3. In the **ASUS Router's Domain Name** text box, enter a domain name for the wireless router.
- 4. In the **IP Pool Starting Address** field, key in the starting IP address.
- In the IP Pool Ending Address field, key in the ending IP address.

6. In the **Lease Time (seconds)** field, specify in seconds when an assigned IP address will expire. Once it reaches this time limit, the DHCP server will then assign a new IP address.

#### **NOTES:**

- We recommend that you use an IP address format of 192.168.1.xxx (where xxx can be any number between 2 and 254) when specifying an IP address range.
- An IP Pool Starting Address should not be greater than the IP Pool Ending Address.
- 7. In the **DNS and WINS Server Settings** section, key in your DNS Server and WINS Server IP address if needed.
- 8. Your wireless router can also manually assign IP addresses to devices on the network. On the **Enable Manual Assignment** field, choose **Yes** to assign an IP address to specific MAC addresses on the network. Up to 32 MAC Addresses can be added to the DHCP list for manual assignment.

#### 3.11.3 Route

If your network makes use of more than one wireless router, you can configure a routing table to share the same Internet service.

**NOTE:** We recommend that you do not change the default route settings unless you have advanced knowledge of routing tables.

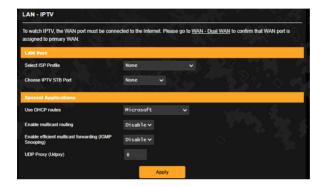


#### To configure the LAN Routing table:

- From the navigation panel, go to Advanced Settings > LAN > Route.
- 2. On the **Enable static routes** field, choose **Yes**.
- 3. On the **Static Route List**, enter the network information of other access points or nodes. Click the **Add ⊕** or **Delete ⊙** button to add or remove a device on the list.
- 4. Click Apply.

#### 3.11.4 IPTV

The wireless router supports connection to IPTV services through an ISP or a LAN. The IPTV tab provides the configuration settings needed to set up IPTV, VoIP, multicasting, and UDP for your service. Contact your ISP for specific information regarding your service.

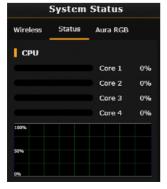


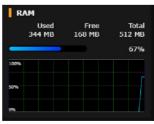
# 3.12 Network Map

Network Map allows you to configure your network's security settings, manage your network clients, and monitor your USB device.



You can monitor the CPU status of each core, the RAM usage status and the Ethernet ports status. The following is an example of the CPU, RAM and Ethernet ports usage status.





#### 3.12.1 Setting up the wireless security settings

To protect your wireless network from unauthorized access, you need to configure its security settings.

#### To set up the wireless security settings:

- 1. From the navigation panel, go to **General** > **Network Map**.
- 2. On the Network Map screen and under **System Status**, you can configure the wireless security settings such as SSID, security level, and encryption settings.

**NOTE**: You can set up different wireless security settings for 2.4GHz and 5GHz bands.

# 2.4GHz security settings



# **5GHz security settings**



- 3. On the **Network Name (SSID)** field, key in a unique name for your wireless network.
- 4. From the **Authentication Method** dropdown list, select the authentication method for your wireless network.

If you select WPA-Personal or WPA-2 Personal as the authentication method, key in the WPA-PSK key or security passkey.

**IMPORTANT!** The IEEE 802.11n/ac standard prohibits using High Throughput with WEP or WPA-TKIP as the unicast cipher. If you use these encryption methods, your data rate will drop to IEEE 802.11g 54Mbps connection.

5 Click **Apply** when done.

## 3.12.2 Managing your network clients



#### To manage your network clients:

- 1. From the navigation panel, go to **General** > **Network Map**.
- 2. On the **Network Map** screen, select the **Clients** icon to display your network client's information.
- 3. Click **View List** below the **Clients** icon to display all the clients.
- 4. To block a client's access to your network, select the client and click the open lock icon.



#### 3.12.3 Monitoring your USB device

The ASUS wireless router provides two USB ports for connecting USB devices or USB printer to allow you to share files and printer with clients in your network.



#### **NOTES:**

- To use this feature, you need to plug a USB storage device, such as a USB hard disk or USB flash drive, to the USB 3.0/2.0 ports on the rear panel of your wireless router. Ensure that the USB storage device is formatted and partitioned properly. Refer to the Plugn-Share Disk Support List at <a href="http://event.asus.com/networks/disksupport">http://event.asus.com/networks/disksupport</a>.
- The USB ports support two USB drives or one printer and one USB drive at the same time.

**IMPORTANT!** You first need to create a share account and its permission /access rights to allow other network clients to access the USB device via an FTP site/third-party FTP client utility, Servers Center, Samba, or AiCloud. For more details, refer to the section **3.17 USB Application** and **3.4 AiCloud 2.0** in this user manual.

#### To monitor your USB device:

- 1. From the navigation panel, go to **General** > **Network Map**.
- 2. On the Network Map screen, select the **USB Disk Status** icon to display your USB device's information.
- 3. On the AiDisk Wizard field, click **GO** to set up an FTP server for Internet file sharing.

#### **NOTES:**

- For more details, refer to the section **3.17.2 Using Servers Center** in this user manual.
- The wireless router works with most USB HDDs/Flash disks (up to 4TB size) and supports read-write access for FAT16, FAT32, NTFS, and HFS+.

### Safely removing the USB disk

**IMPORTANT!** Incorrect removal of the USB disk may cause data corruption.

### To safely remove the USB disk:

- 1. From the navigation panel, go to **General** > **Network Map**.
- 2. In the upper right corner, click > **Eject USB disk**. When the USB disk is ejected successfully, the USB status shows **Unmounted**.

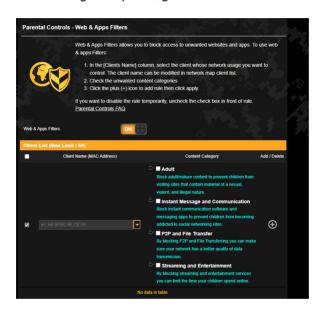


# 3.13 Parental Controls

Parental Controls allows you to control the Internet access time or set the time limit for a client's network usage.

#### **To configure Parental Controls:**

From the navigation panel, go to **General** > **Parental Controls**.



#### **Web & Apps Filters**

Web & Apps Filters is a feature of Parental Controls that allows you to block access to unwanted web sites or applications.

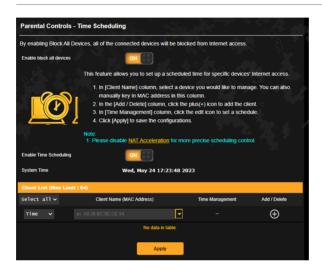
## To configure Web & Apps Filters:

- From the navigation panel, go to General > Parental Controls
   Web & Apps Filters.
- 2. From the **Web & Apps Filters** pane, click **ON**.
- 3. When the End Users License Agreement (EULA) message prompt appears, click **I agree** to continue.
- 4. From the **Client List** column, select or key in the client's name from the dropdown list box.
- 5. From the **Content Category** column, select the filters from the four main categories: **Adult**, **Instant Message and Communication**, **P2P and File Transfer**, and **Streaming and Entertainment**.
- 6. Click ( to add the client's profile.
- 7. Click **Apply** to save the settings.

#### **Time Scheduling**

Time Scheduling allows you to set the time limit for a client's network usage.

**NOTE:** Ensure that your system time is synchronized with the NTP server.



#### To configure Time Scheduling:

- 1. From the navigation panel, go to **General** > **Parental Controls** > **Time Scheduling**.
- 2. From the **Enable Time Scheduling** pane, click **ON**.
- 3. From the **Client Name** column, select or key in the client's name from the dropdown list box.

**NOTE:** You may also key in the client's MAC address in the Client MAC Address column. Ensure that the client name does not contain special characters or spaces as these may cause the router to function abnormally.

- 4. Click to add the client's profile.
- 5. Click **Apply** to save the settings.

#### 3.14 Smart Connect

Smart Connect is designed to automatically steer clients to one of three radios (2.4GHz and 5GHz) to maximize total wireless throughput use.

#### 3.14.1 Setting up Smart Connect

You can enable Smart Connect from the Web GUI through the following two ways:

#### Via the Wireless screen

- 1. On your web browser, manually key in the wireless router's default IP address: <a href="http://www.asusrouter.com">http://www.asusrouter.com</a>.
- 2. On the login page, key in the default user name (**admin**) and password (**admin**) and click **OK**. The QIS page launches automatically.
- From the navigation panel, go to Advanced Settings > Wireless > General.
- 4. Move the slider to **ON** in the **Enable Smart Connect** field. This function automatically connect the clients in your network to the appropriate band for optimal speed.



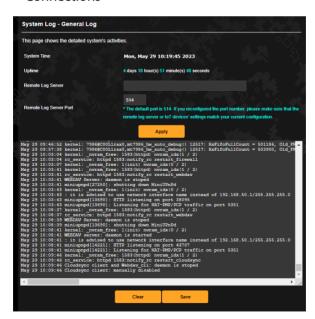
# 3.15 System Log

System Log contains your recorded network activities.

**NOTE:** System log resets when the router is rebooted or powered off.

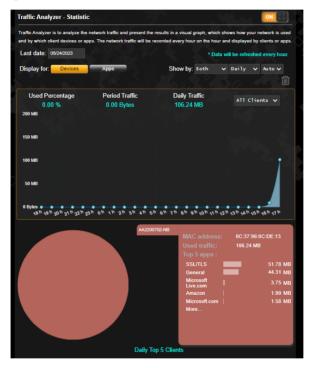
#### To view your system log:

- From the navigation panel, go to Advanced Settings > System Log.
- 2. You can view your network activities in any of these tabs:
  - General Log
  - · Wireless Log
  - DHCP Leases
  - IPv6
  - Routing Table
  - · Port Forwarding
  - Connections



# 3.16 Traffic Analyzer

Traffic Analyzer gives you an at-a-glance view of what's happening on your network on a daily, weekly, or monthly basis. It lets you to quickly see each user's bandwidth usage or the device or app used, helping you reduce the bottlenecks in your Internet connection. It's also a great way to monitor the users' Internet usage or activities.



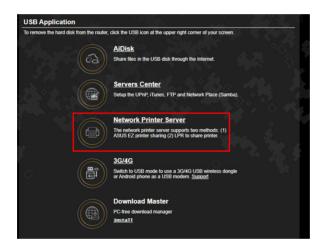
#### To configure the Traffic analyzer:

- 1. From the navigation panel, go to **General** > **Traffic Analyzer**.
- 2. From the **Traffic Analyzer** main page, turn on traffic analyzer statistic.
- 3. Select the date whose chart you want to display.
- 4. On the **Display for** field, select Router or Apps to display the traffic information.
- 5. On the Show by field, select how you want to display the traffic information.

# 3.17 USB Application

The USB Applications function provides AiDisk, Servers Center, Network Printer Server and Download Master submenus.

**IMPORTANT!** To use the server functions, you need to insert a USB storage device, such as a USB hard disk or USB flash drive, in the USB 3.0 port on the rear panel of your wireless router. Ensure that the USB storage device is formatted and partitioned properly. Refer to the ASUS website at <a href="http://event.asus.com/2009/networks/disksupport/">http://event.asus.com/2009/networks/disksupport/</a> for the file system support table.



# 3.17.1 Using AiDisk

AiDisk allows you to share files stored on a connected USB device through the Internet. AiDisk also assists you with setting up ASUS DDNS and an FTP server.

#### To use AiDisk:

- 1. From the navigation panel, go to **General** > **USB Application**, then click the **AiDisk** icon.
- 2. From the Welcome to AiDisk wizard screen, click Go.



3. Select the access rights that you want to assign to the clients accessing your shared data.



 Create your domain name via the ASUS DDNS services, read the Terms of Service and then select I will use the service and accept the Terms of service and key in your domain name. When done, click Next.



You can also select **Skip ASUS DDNS settings** then click **Next** to skip the DDNS setting.

- 5. Click **Finish** to complete the setting.
- To access the FTP site that you created, launch a web browser or a third-party FTP client utility and key in the ftp link (ftp://<domain name>.asuscomm.com) you have previously created.

#### 3.17.2 Using Servers Center

Servers Center allows you to share the media files from the USB disk via a Media Server directory, Samba share service, or FTP share service. You can also configure other settings for the USB disk in the Servers Center.

### **Using Media Server**

Your wireless router allows UPnP-supported devices to access multimedia files from the USB disk connected to your wireless router.

**NOTE:** Before using the UPnP Media Server function, connect your device to the router's network.

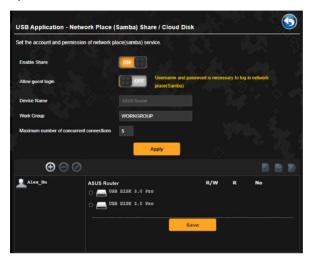


To launch the Media Server setting page, go to **General** > **USB Application** > **Media Server**. Refer to the following for the descriptions of the fields:

- Enable iTunes Server: Select ON/OFF to enable/disable the iTunes Server.
- Enable UPnP Media Server: Select ON/OFF to enable/ disable the UPnP Media Server.
- Media Server Status: Displays the status of the media server.
- Media Server Path Setting: Select All Disks Shared or Manual Media Server Path.

### **Using Network Place (Samba) Share service**

Network Place (Samba) Share allows you to set up the accounts and permissions for the Samba service.



#### To use Samba share:

1. From the navigation panel, go to **General** > **USB Application** > **Network Place (Samba) Share / Cloud Disk**.

NOTE: Network Place (Samba) Share is enabled by default.

2. Follow the steps below to add, delete, or modify an account.

#### To create a new account:

- a) Click to add new account.
- b) In the **Account** and **Password** fields, key in the name and password of your network client. Retype the password to confirm. Click **Add** to add the account to the list.

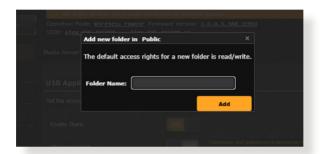


# To delete an existing account:

- a) Select the account that you want to delete.
- b)Click .
- c) When prompted, click **Delete** to confirm the account deletion.

## To add a folder:

- a) Click 🖳
- b) Enter the folder name, and click **Add**. The folder that you created will be added to the folder list.



- 3. From the list of folders, select the type of access permission that you want to assign for specific folders:
  - **R/W**: Select this option to assign read/write access.
  - **R**: Select this option to assign read-only access.
  - **No**: Select this option if you do not want to share a specific file folder.
- 4. Click **Apply** to apply the changes.

# **Using the FTP Share service**

FTP share enables an FTP server to share files from USB disk to other devices via your local area network or via the Internet.

#### IMPORTANT!

- Ensure that you safely remove the USB disk. Incorrect removal of the USB disk may cause data corruption.
- To safely remove the USB disk, refer to the section Safely removing the USB disk under 3.12.3 Monitoring your USB device.



### To use FTP Share service:

**NOTE:** Ensure that you have set up your FTP server through AiDisk. For more details, refer to the section **3.17.1 Using AiDisk**.

- From the navigation panel, click General > USB Application > FTP Share.
- 2. From the list of folders, select the type of access rights that you want to assign for specific folders:
  - **R/W**: Select to assign read/write access for a specific folder.
  - W: Select to assign write only access for a specific folder.
  - R: Select to assign read only access for a specific folder.
  - **No**: Select this option if you do not want to share a specific folder.

- 3. If you prefer, you can set the **Allow anonymous login** field to **ON**.
- 4. In the **Maximum number of concurrent connections** field, key in the number of devices that can simultaneously connect to the FTP share server.
- 5. Click **Apply** to confirm the changes.
- 6. To access the FTP server, key in the ftp link **ftp://<hostname>.asuscomm.com** and your user name and password on a web browser or a third-party FTP utility.

#### 3.17.3 3G/4G

3G/4G USB modems can be connected to the router to allow Internet access.

**NOTE:** For a list of verified USB modems, please visit: <a href="http://event.asus.com/2009/networks/3gsupport/">http://event.asus.com/2009/networks/3gsupport/</a>

## To set up 3G/4G internet access:

- From the navigation panel, click General > USB application > 3G/4G.
- 2. In the **Enable USB Modem** field, select **Yes**.
- 3. Set up the following:
  - **Location**: Select your 3G/4G service provider's location from the dropdown list.
  - **ISP**: Select your Internet Service Provider (ISP) from the dropdown list.
  - APN (Access Point Name) service (optional): Contact your 3G/4G service provider for detailed information.
  - **Dial Number and PIN code**: The 3G/4G provider's access number and PIN code for connection.

**NOTE:** PIN code may vary from different providers.

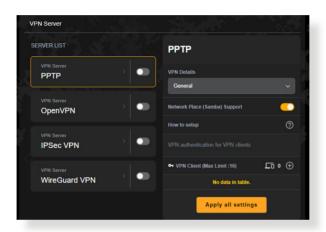
- **Username / Password:** The username and password will be provided by the 3G/4G network carrier.
- **USB Adapter**: Choose your USB 3G / 4G adapter from the dropdown list. If you are not sure of your USB adapter's model or the model is not listed in the options, select **Auto**.
- 4. Click Apply.

**NOTE:** The router will reboot for the settings to take effect.

## 3.18 VPN

A virtual private network (VPN) provides a secure communication with a remote computer or network over a public network such as the Internet.

**NOTE:** Before setting up a VPN connection, you would need the IP address or domain name of the VPN server.



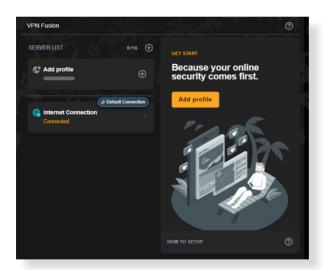
#### 3.18.1 VPN Server

## To set up access to a VPN server:

- 1. From the navigation panel, go to **Advanced Settings** > **VPN**.
- 2. On the **PPTP** field, click **ON**.
- 3. On the **VPN Details** dropdown list, select **Advanced Settings** to configure the advanced VPN settings such as broadcast support, authentication, MPPE Encryption, and Client IP address range.
- 4. On the Network Place (Samba) Support field, click ON.
- 5. Enter the user name and password for accessing the VPN server. Click .
- 6. Click Apply all settings.

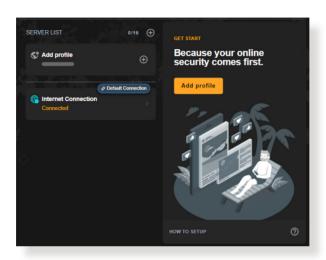
#### 3.18.2 VPN Fusion

VPN Fusion allows you to connect to multiple VPN servers simultaneously and assign your client devices to connect to different VPN tunnels. Some devices like set-top boxes, smart TVs and Blu-ray players do not support VPN software. This feature provides VPN access to such devices in a home network without having to install VPN software, while your smartphone remains connected to Internet not VPN. For Gamer, VPN connection counteracts DDoS attacks to prevent your PC game or your stream from disconnecting with game servers. Building a VPN connection also can simply change your IP address to the region where the game server is located, to improve your ping time to game servers.



# To start, please follow the steps below:

- 1. Click beside **SERVER LIST** or **Add profile** to add a new VPN tunnel.
- 2. Activate the VPN connection you created in Server List.



## 3.18.3 Instant Guard

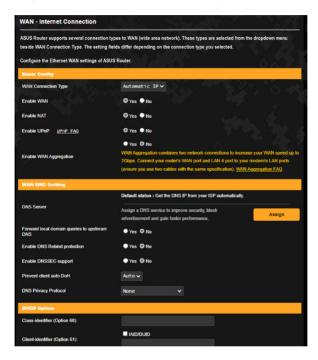
Instant Guard runs your own private VPN server on your own router. When you use a VPN tunnel, all your data passes through the server. With Instant Guard, you're in total control of your own server, making it the safest possible solution.



# 3.19 WAN

## 3.19.1 Internet Connection

The Internet Connection screen allows you to configure the settings of various WAN connection types.



# To configure the WAN connection settings:

- 1. From the navigation panel, go to **Advanced Settings** > **WAN** > **Internet Connection**.
- Configure the following settings below. When done, click Apply.
  - WAN Connection Type: Choose your Internet Service
    Provider type. The choices are Automatic IP, PPPoE, PPTP,
    L2TP or static IP. Consult your ISP if the router is unable
    to obtain a valid IP address or if you are unsure the WAN
    connection type.

- Enable WAN: Select Yes to allow the router Internet access.
   Select No to disable Internet access.
- Enable NAT: NAT (Network Address Translation) is a system
  where one public IP (WAN IP) is used to provide Internet
  access to network clients with a private IP address in a LAN.
  The private IP address of each network client is saved in a NAT
  table and is used to route incoming data packets.
- Enable UPnP: UPnP (Universal Plug and Play) allows several devices (such as routers, televisions, stereo systems, game consoles, and cellular phone), to be controlled via an IP-based network with or without a central control through a gateway. UPnP connects PCs of all form factors, providing a seamless network for remote configuration and data transfer. Using UPnP, a new network device is discovered automatically. Once connected to the network, devices can be remotely configured to support P2P applications, interactive gaming, video conferencing, and web or proxy servers. Unlike Port forwarding, which involves manually configuring port settings, UPnP automatically configures the router to accept incoming connections and direct requests to a specific PC on the local network.
- Connect to DNS Server automatically: Allows this router to get the DNS IP address from the ISP automatically. A DNS is a host on the Internet that translates Internet names to numeric IP addresses.
- Authentication: This item may be specified by some ISPs.
   Check with your ISP and fill them in if required.
- Host Name: This field allows you to provide a host name for your router. It is usually a special requirement from your ISP.
   If your ISP assigned a host name to your computer, enter the host name here.

- MAC Address: MAC (Media Access Control) address is a
  unique identifier for your networking device. Some ISPs
  monitor the MAC address of networking devices that connect
  to their service and reject any unrecognized device that
  attempt to connect. To avoid connection issues due to an
  unregistered MAC address, you can:
  - Contact your ISP and update the MAC address associated with your ISP service.
  - Clone or change the MAC address of the ASUS wireless router to match the MAC address of the previous networking device recognized by the ISP.
- DHCP query frequency: Changes the DHCP Discovery interval settings to avoid overloading the DHCP server.

## 3.19.2 **Dual WAN**

Your ASUS wireless router provides dual WAN support. You can set the dual WAN feature to any of these two modes:

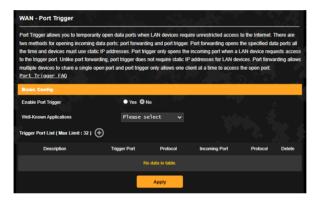
- **Failover Mode**: Select this mode to use the secondary WAN as the backup network access.
- Load Balance Mode: Select this mode to optimize bandwidth, minimize response time and prevent data overload for both primary and secondary WAN connections.



# 3.19.3 Port Trigger

Port range triggering opens a predetermined incoming port for a limited period of time whenever a client on the local area network makes an outgoing connection to a specified port. Port triggering is used in the following scenarios:

- More than one local client needs port forwarding for the same application at a different time.
- An application requires specific incoming ports that are different from the outgoing ports.



# To set up Port Trigger:

- From the navigation panel, go to Advanced Settings > WAN > Port Trigger.
- 2. On the **Enable Port Trigger** field, tick **Yes**.
- 3. On the **Well-Known Applications** field, select the popular games and web services to add to the Port Trigger List.
- 4. On the **Trigger Port List** table, key in the following information:
  - Description: Enter a short name or description for the service.
  - **Trigger Port**: Specify a trigger port to open the incoming port.

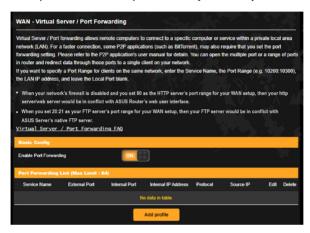
- **Protocol**: Select the protocol, TCP, or UDP.
- **Incoming Port**: Specify an incoming port to receive inbound data from the Internet.
- Protocol: Select the protocol, TCP, or UDP.
- 5. Click the **Add** to enter the port trigger information to the list. Click the **Delete** button to remove a port trigger entry from the list.
- 6. When done, click Apply.

#### **NOTES:**

- When connecting to an IRC server, a client PC makes an outgoing connection using the trigger port range 66660-7000. The IRC server responds by verifying the username and creating a new connection to the client PC using an incoming port.
- If Port Trigger is disabled, the router drops the connection because it is unable to determine which PC is requesting for IRC access. When Port Trigger is enabled, the router assigns an incoming port to receive the inbound data. This incoming port closes once a specific time period has elapsed because the router is unsure when the application has been terminated.
- Port triggering only allows one client in the network to use a particular service and a specific incoming port at the same time.
- You cannot use the same application to trigger a port in more than one PC at the same time. The router will only forward the port back to the last computer to send the router a request/ trigger.

# 3.19.4 Virtual Server/Port Forwarding

Port forwarding is a method to direct network traffic from the Internet to a specific port or a specific range of ports to a device or number of devices on your local network. Setting up Port Forwarding on your router allows PCs outside the network to access specific services provided by a PC in your network.



## To set up Port Forwarding:

- From the navigation panel, go to Advanced Settings > WAN > Virtual Server / Port Forwarding.
- 2. On the **Enable Port Forwarding** field, tick **Yes**.
- 3. Click **Add profile** and key in the following information on the **Port Forwarding List** table:
  - Service Name: Enter a service name.
  - **Protocol**: Select the protocol. If you are unsure, select **BOTH**.
  - **External Port**: The External Port accepts the following formats:
    - 1) Port ranges using a colon "" between the starting and ending port, such as 300:350.
    - 2) Single ports using a comma "," between individual ports, such as 566, 789.
    - 3) A Mix of port ranges and single ports, using colons "" and commas "" such as 1015:1024, 3021.

• Internet IP Address: Key in the client's LAN IP address.

**NOTE:** Use a static IP address for the local client to make port forwarding work properly. Refer to section **3.11 LAN** for information.

- **Internet Port**: Enter a specific port to receive forwarded packets. Leave this field blank if you want the incoming packets to be redirected to the specified port range.
- Source IP: If you want to open your port to a specific IP address from the internet, input the IP address you want to specify in the source IP field.
- 4. Click the **Add ⊕** to enter the port trigger information to the list. Click the **Delete ⊚** button to remove a port trigger entry from the list.
- 5. When done, click **Apply**.

## To check if Port Forwarding has been configured successfully:

- Ensure that your server or application is set up and running.
- You will need a client outside your LAN but has Internet access (referred to as "Internet client"). This client should not be connected to the ASUS router.
- On the Internet client, use the router's WAN IP to access the server. If port forwarding has been successful, you should be able to access the files or applications.

# Differences between port trigger and port forwarding:

 Port triggering will work even without setting up a specific LAN IP address. Unlike port forwarding, which requires a static LAN IP address, port triggering allows dynamic port forwarding using the router. Predetermined port ranges are configured to accept incoming connections for a limited period of time. Port triggering allows multiple computers to run applications that would normally require manually forwarding the same ports to each PC on the network.  Port triggering is more secure than port forwarding since the incoming ports are not open all the time. They are opened only when an application is making an outgoing connection through the trigger port.

#### 3.19.5 DMZ

Virtual DMZ exposes one client to the Internet, allowing this client to receive all inbound packets directed to your Local Area Network.

Inbound traffic from the Internet is usually discarded and routed to a specific client only if port forwarding or a port trigger has been configured on the network. In a DMZ configuration, one network client receives all inbound packets.

Setting up DMZ on a network is useful when you need incoming ports open or you want to host a domain, web, or e-mail server.

**CAUTION:** Opening all the ports on a client to the Internet makes the network vulnerable to outside attacks. Please be aware of the security risks involved in using DMZ.

## To set up DMZ:

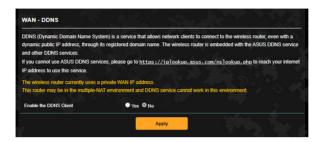
- From the navigation panel, go to Advanced Settings > WAN > DMZ.
- 2. Configure the setting below. When done, click **Apply**.
  - IP address of Exposed Station: Key in the client's LAN IP address that will provide the DMZ service and be exposed on the Internet. Ensure that the server client has a static IP address.

#### To remove DMZ:

- 1. Delete the client's LAN IP address from the **IP Address of Exposed Station** text box.
- 2. When done, click Apply.

#### 3.19.6 DDNS

Setting up DDNS (Dynamic DNS) allows you to access the router from outside your network through the provided ASUS DDNS Service or another DDNS service.



## To set up DDNS:

- From the navigation panel, go to Advanced Settings > WAN > DDNS.
- 2. Configure the following settings below. When done, click **Apply**.
  - Enable the DDNS Client: Enable DDNS to access the ASUS router via the DNS name rather than WAN IP address.
  - **Server and Host Name**: Choose ASUS DDNS or other DDNS. If you want to use ASUS DDNS, fill in the Host Name in the format of xxx.asuscomm.com (xxx is your host name).
  - If you want to use a different DDNS service, click FREE TRIAL and register online first. Fill in the User Name or E-mail Address and Password or DDNS Key fields.
  - Enable wildcard: Enable wildcard if your DDNS service requires one.

#### NOTES:

DDNS service will not work under these conditions:

- When the wireless router is using a private WAN IP address (192.168.x.x, 10.x.x.x, or 172.16.x.x), as indicated by a yellow text.
- The router may be on a network that uses multiple NAT tables.

# 3.19.7 NAT Passthrough

NAT Passthrough allows a Virtual Private Network (VPN) connection to pass through the router to the network clients. PPTP Passthrough, L2TP Passthrough, IPsec Passthrough and RTSP Passthrough are enabled by default.

To enable / disable the NAT Passthrough settings, go to the **Advanced Settings** > **WAN** > **NAT Passthrough**. When done, click **Apply**.



## 3.20 Wireless

#### 3.20.1 **General**

The General tab allows you to configure the basic wireless settings.



# To configure the basic wireless settings:

- From the navigation panel, go to Advanced Settings > Wireless > General.
- 2. Select 2.4GHz or 5GHz as the frequency band for your wireless network.
- 3. If you want to use the Smart Connect function, move the slider to **ON** in the **Enable Smart Connect** field. This function automatically connect the clients in your network to the appropriate band 2.4GHz or 5GHz for optimal speed.

4. Assign a unique name containing up to 32 characters for your SSID (Service Set Identifier) or network name to identify your wireless network. Wi-Fi devices can identify and connect to the wireless network via your assigned SSID. The SSIDs on the information banner are updated once new SSIDs are saved to the settings.

**NOTE:** You can assign unique SSIDs for the 2.4 GHz and 5GHz frequency bands.

- 5. In the **Hide SSID** field, select **Yes** to prevent wireless devices from detecting your SSID. When this function is enabled, you would need to enter the SSID manually on the wireless device to access the wireless network.
- 6. Select any of these wireless mode options to determine the types of wireless devices that can connect to your wireless router:
  - **Auto**: Select Auto to allow 802.11ac, 802.11n, 802.11g, and 802.11b devices to connect to the wireless router.
  - N only: Select N only to maximize wireless N performance.
     This setting prevents 802.11g and 802.11b devices from connecting to the wireless router.
  - **Legacy**: Select **Legacy** to allow 802.11b/g/n devices to connect to the wireless router. Hardware that supports 802.11n natively, however, will only run at a maximum speed of 54Mbps.
- 7. Select the operating/control channel for your wireless router. Select **Auto** to allow the wireless router to automatically select the channel that has the least amount of interference.
- 8. Select the channel bandwidth to accommodate higher transmission speeds.
- 9. Select the authentication method.
- 10. When done, click Apply.

#### 3.20.2 WPS

WPS (WiFi Protected Setup) is a wireless security standard that allows you to easily connect devices to a wireless network. You can configure the WPS function via the PIN code or WPS button.

**NOTE:** Ensure that the devices support WPS.



## To enable WPS on your wireless network:

- From the navigation panel, go to Advanced Settings > Wireless > WPS.
- 2. In the **Enable WPS** field, move the slider to **ON**.
- WPS uses 2.4GHz by default. If you want to change the frequency to 5GHz, turn OFF the WPS function, click Switch Frequency in the Current Frequency field, and turn WPS ON again.

**NOTE:** WPS supports authentication using Open System, WPA/WPA2/WPA3-Personal. WPS does not support a wireless network that uses a Shared Key, WPA-Enterprise, WPA2-Enterprise, and RADIUS encryption method.

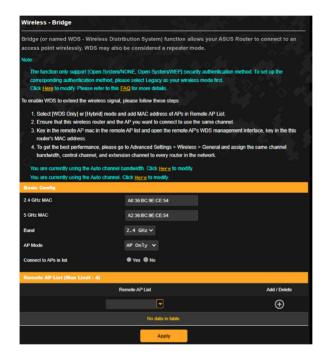
- In the WPS Method field, select Push button or Client PIN Code. If you select Push button, go to step 5. If you select Client PIN Code, go to step 6.
- 5. To set up WPS using the router's WPS button, follow these steps:
  - a. Click **Start** or press the WPS button found at the rear of the wireless router.
  - b. Press the WPS button on your wireless device. This is normally identified by the WPS logo.

**NOTE:** Check your wireless device or its user manual for the location of the WPS button.

- c. The wireless router will scan for any available WPS devices. If the wireless router does not find any WPS devices, it will switch to standby mode.
- 6. To set up WPS using the Client's PIN code, follow these steps:
  - a. Locate the WPS PIN code on your wireless device's user manual or on the device itself.
  - b. Key in the Client PIN code on the text box.
  - c. Click **Start** to put your wireless router into WPS survey mode. The router's LED indicators quickly flash three times until the WPS setup is completed.

# **3.20.3 Bridge**

Bridge or WDS (Wireless Distribution System) allows your ASUS wireless router to connect to another wireless access point exclusively, preventing other wireless devices or stations to access your ASUS wireless router. It can also be considered as a wireless repeater where your ASUS wireless router communicates with another access point and other wireless devices.



To set up the wireless bridge:

- From the navigation panel, go to Advanced Settings > Wireless > WDS.
- 2. Select the frequency band for the wireless bridge.

- 3. In the **AP Mode** field, select any of these options:
  - AP Only: Disables the Wireless Bridge function.
  - WDS Only: Enables the Wireless Bridge feature but prevents other wireless devices/stations from connecting to the router.
  - HYBRID: Enables the Wireless Bridge feature and allows other wireless devices/stations to connect to the router.

**NOTE:** In Hybrid mode, wireless devices connected to the ASUS wireless router will only receive half the connection speed of the Access Point.

- 4. In the **Connect to APs in list** field, click **Yes** if you want to connect to an Access Point listed in the Remote AP List.
- 5. By default, the operating/control channel for the wireless bridge is set to **Auto** to allow the router to automatically select the channel with the least amount of interference.

You can modify the **Control Channel** from **Advanced Settings** > **Wireless** > **General**.

**NOTE:** Channel availability varies per country or region.

6. On the Remote AP List, key in a MAC address and click the **Add** button to enter the MAC address of other available Access Points.

**NOTE:** Any Access Point added to the list should be on the same Control Channel as the ASUS wireless router.

7. Click **Apply**.

#### 3.20.4 Wireless MAC Filter

Wireless MAC filter provides control over packets transmitted to a specified MAC (Media Access Control) address on your wireless network.



## To set up the Wireless MAC filter:

- From the navigation panel, go to Advanced Settings > Wireless > Wireless MAC Filter.
- 2. Select the frequency band.
- 3. Tick Yes in the Enable MAC Filter field.
- 4. In the **MAC Filter Mode** dropdown list, select either **Accept** or **Reject**.
  - Select Accept to allow devices in the MAC filter list to access to the wireless network.
  - Select Reject to prevent devices in the MAC filter list to access to the wireless network.
- 5. On the MAC filter list, click the **Add** button and key in the MAC address of the wireless device.
- 6. Click Apply.

# 3.20.5 RADIUS Setting

RADIUS (Remote Authentication Dial In User Service) Setting provides an extra layer of security when you choose WPA-Enterprise, WPA2-Enterprise, or Radius with 802.1x as your Authentication Mode.



## To set up wireless RADIUS settings:

1. Ensure that the wireless router's authentication mode is set to WPA-Enterprise or WPA2-Enterprise.

**NOTE:** Please refer to section **3.20.1 General** for configuring your wireless router's Authentication Mode.

- 2. From the navigation panel, go to **Advanced Settings** > **Wireless** > **RADIUS Setting**.
- 3. Select the frequency band.
- 4. In the **Server IP Address** field, key in your RADIUS server's IP Address.
- 5. In the **Server Port** field, key in the server port.
- 6. In the **Connection Secret** field, assign the password to access your RADIUS server.
- 7. Click Apply.

#### 3.20.6 Professional

The Professional screen provides advanced configuration options.

**NOTE:** We recommend that you use the default values on this page.



In the **Professional** settings screen, you can configure the following:

- **Band**: Select the frequency band that the professional settings will be applied to.
- **Enable Radio**: Select **Yes** to enable wireless networking. Select **No** to disable wireless networking.
- Enable wireless scheduler: Select Yes to enable and configure wireless scheduler. Select No to disable wireless scheduler.
  - Date to Enable Radio (weekdays): You can specify which days of the week wireless networking is enabled.

- **Time of Day to Enable Radio**: You can specify a time range when wireless networking is enabled during the week.
- Date to Enable Radio (weekend): You can specify which days of the weekend wireless networking is enabled.
- **Time of Day to Enable Radio**: You can specify a time range when wireless networking is enabled during the weekend.
- **Set AP Isolated**: The Set AP isolated item prevents wireless devices on your network from communicating with each other. This feature is useful if many guests frequently join or leave your network. Select **Yes** to enable this feature or select **No** to disable.
- Roaming assistant: In network configurations that involve multiple Access, Points or wireless repeater, wireless clients sometimes cannot connect automatically to thefts available AP because they are still connected to the main wireless router. Enable this setting so that the client will disconnect from the main wireless router if the signal strength is under a specific threshold and connect to a stronger signal.
- **Enable IGMP Snooping**: Enable this function allows the IGMP (Internet Group Management Protocol) to be monitored among devices and optimizes wireless multicast traffic.
- Multicast Rate (Mbps): Select the multicast transmission rate or click Disable to switch off simultaneous single transmission.
- Preamble Type: Preamble Type defines the length of time that the router spent for CRC (Cyclic Redundancy Check). CRC is a method of detecting errors during data transmission.
   Select Short for a busy wireless network with high network traffic. Select Long if your wireless network is composed of older or legacy wireless devices.
- AMPDU RTS: Enable this function allows to build a group of frames before they are transmitted and use RTS for every AMPDU for communication among 802.11g and 802.11b devices.
- **RTS Threshold**: Select a lower value for RTS (Request to Send) Threshold to improve wireless communication in a busy or noisy wireless network with high network traffic and numerous wireless devices.

- **DTIM Interval**: DTIM (Delivery Traffic Indication Message) Interval or Data Beacon Rate is the time interval before a signal is sent to a wireless device in sleep mode indicating that a data packet is awaiting delivery. The default value is three milliseconds.
- **Beacon Interval**: Beacon Interval is the time between one DTIM and the next. The default value is 100 milliseconds. Lower the Beacon Interval value for an unstable wireless connection or for roaming devices.
- **Enable TX Bursting**: Enable TX Bursting improves transmission speed between the wireless router and 802.11g devices.
- Enable WMM APSD: Enable WMM APSD (Wi-Fi Multimedia Automatic Power Save Delivery) to improve power management between wireless devices. Select **Disable** to switch off WMM APSD.
- Optimize AMPDU aggregation: Optimize the max number of MPDUs in an AMPDU and avoid packets get lost or corrupted during transmission in error-prone wireless channels
- Turbo QAM: Enable this function allows to support 256-QAM (MCS 8/9) on the 2.4GHz band to achieve better range and throughput on that frequency.
- **Airtime Fairness**: With airtime fairness, the speed of the network is not determined by the slowest traffic. By allocating time equally among clients, Airtime Fairness allows every transmission to move at its highest potential speed.
- **Explicit Beamforming**: The client's WLAN adapter and router both support beam forming technology. This technology allows these device to communicate the channel estimation and steering direction to each other to improve download and uplink speed.
- **Universal Beamforming**: For legacy wireless network adapter that do not support beam forming, the router estimates the channel and determines the steering direction to improve the downlink speed.

# 4 Utilities

#### NOTES:

- Download and install the wireless router's utilities from the ASUS website.
- Device Discovery v1.4.8.3 at <a href="https://www.asus.com/networking-iot-servers/wifi-routers/asus-gaming-routers/tuf-gaming-ax5400/helpdesk\_download/?model2Name=TUF-Gaming-AX5400">https://www.asus.com/networking-iot-servers/wifi-routers/asus-gaming-routers/tuf-gaming-ax5400/helpdesk\_download/?model2Name=TUF-Gaming-AX5400</a>
- Firmware Restoration v2.1.0.3 at <a href="https://www.asus.com/networking-iot-servers/wifi-routers/asus-gaming-routers/tuf-gaming-ax5400/helpdesk\_download/?model2Name=TUF-Gaming-AX5400">https://www.asus.com/networking-iot-servers/wifi-routers/asus-gaming-routers/tuf-gaming-ax5400/helpdesk\_download/?model2Name=TUF-Gaming-AX5400</a>
- Windows Printer Utility v2.1.0.3 at <a href="https://www.asus.com/networking-iot-servers/wifi-routers/asus-gaming-routers/tuf-gaming-ax5400/helpdesk\_download/?model2Name=TUF-Gaming-AX5400">https://www.asus.com/networking-iot-servers/wifi-routers/asus-gaming-routers/tuf-gaming-ax5400/helpdesk\_download/?model2Name=TUF-Gaming-AX5400</a>
- The utilities are not supported on MAC OS.

# 4.1 Device Discovery

Device Discovery is an ASUS WLAN utility that detects an ASUS wireless router device, and allows you to configure the wireless networking settings.

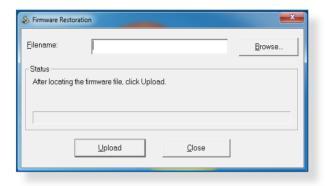
## To launch the Device Discovery utility:

From your computer's desktop, click
 Start > All Programs > ASUS Utility > ASUS Wireless Router
 > Device Discovery.

**NOTE:** When you set the router to Access Point mode, you need to use Device Discovery to get the router's IP address.

# 4.2 Firmware Restoration

Firmware Restoration is used on an ASUS Wireless Router that failed during its firmware upgrading process. It uploads the firmware that you specify. The process takes about three to four minutes.



**IMPORTANT!** Launch the rescue mode on the router before using the Firmware Restoration utility.

**NOTE:** This feature is not supported on MAC OS.

# To launch the rescue mode and use the Firmware Restoration utility:

- 1. Unplug the wireless router from the power source.
- 2. Hold the Reset button at the rear panel and simultaneously replug the wireless router into the power source. Release the Reset button when the Power LED at the front panel flashes slowly, which indicates that the wireless router is in the rescue mode.
- 3. Set a static IP on your computer and use the following to set up your TCP/IP settings:

IP address: 192.168.1.x

**Subnet mask**: 255.255.255.0

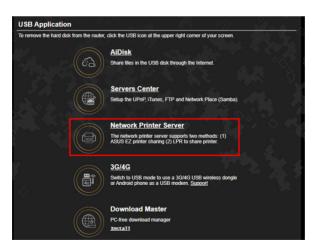
- From your computer's desktop, click
   Start > All Programs > ASUS Utility TUF-AX5400 Wireless
   Router > Firmware Restoration.
- 5. Specify a firmware file, then click **Upload**.

**NOTE:** This is not a firmware upgrade utility and cannot be used on a working ASUS Wireless Router. Normal firmware upgrades must be done through the web interface. Refer to **Chapter 3: Configuring the General and Advanced Settings** for more details.

# 4.3 Setting up your printer server

# 4.3.1 ASUS EZ Printer Sharing

ASUS EZ Printing Sharing utility allows you to connect a USB printer to your wireless router's USB port and set up the print server. This allows your network clients to print and scan files wirelessly.



**NOTE:** The print server function is supported on Windows® 7/8/8.1/10/11.

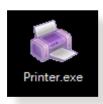
## To set up the EZ Printer sharing mode:

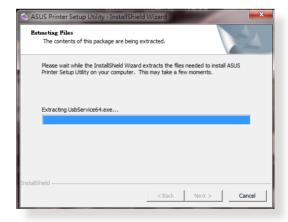
- 1. From the navigation panel, go to **General** > **USB Application** > **Network Printer Server**.
- 2. Click **Download Now!** to download the network printer utility.



**NOTE:** Network printer utility is supported on Windows® 7/8/8.1/10/11. To install the utility on Mac OS, select **Use LPR protocol for sharing printer**.

3. Unzip the downloaded file and click the Printer icon to run the network printer setup program.





4. Follow the onscreen instructions to set up your hardware, then click **Next**.

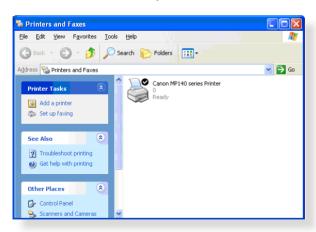


- 5. Wait a few minutes for the initial setup to finish. Click **Next**.
- 6. Click **Finish** to complete the installation.

7. Follow the Windows® OS instructions to install the printer driver.



8. After the printer's driver installation is complete, network clients can now use the printer.



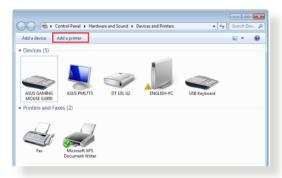
# 4.3.2 Using LPR to Share Printer

You can share your printer with computers running on Windows® and MAC operating system using LPR/LPD (Line Printer Remote/ Line Printer Daemon).

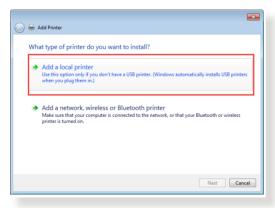
# **Sharing your LPR printer**

# To share your LPR printer:

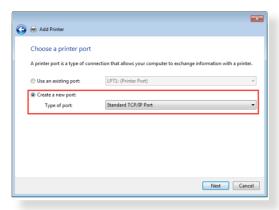
1. From the Windows® desktop, click **Start** > **Devices and Printers** > **Add a printer** to run the **Add Printer Wizard**.



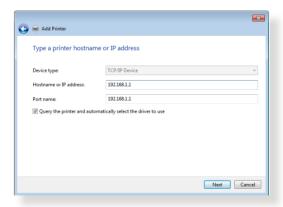
2. Select **Add a local printer** and then click **Next**.



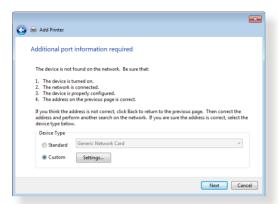
3. Select Create a new port then set Type of Port to Standard TCP/IP Port. Click Next.



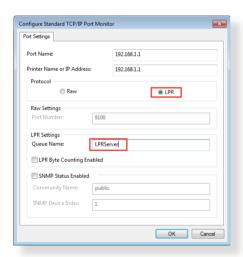
4. In the **Hostname or IP address** field, key in the IP address of the wireless router then click **Next**.



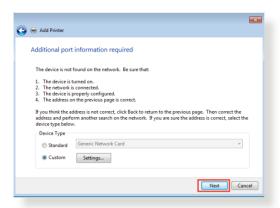
5. Select **Custom** then click **Settings**.



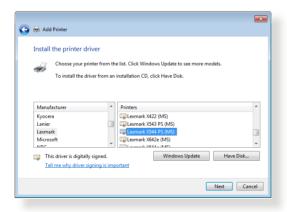
6. Set **Protocol** to **LPR**. In the **Queue Name** field, key in **LPRServer** then click **OK** to continue.



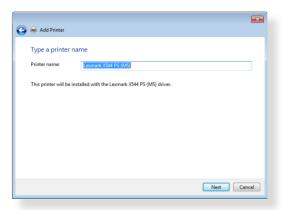
7. Click Next to finish setting up the standard TCP/IP port.



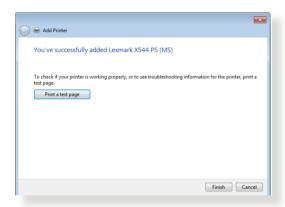
8. Install the printer driver from the vendor-model list. If your printer is not in the list, click **Have Disk** to manually install the printer drivers from a CD-ROM or file.



9. Click **Next** to accept the default name for the printer.



10. Click **Finish** to complete the installation.



#### 4.4 Download Master

Download Master is a utility that helps you download files even while your laptops or other devices are switched off.

**NOTE:** You need a USB device connected to the wireless router to use Download Master

#### To use Download Master:

 Click General > USB Application > Download Master to download and install the utility automatically.

**NOTE:** If you have more than one USB drive, select the USB device you want to download the files to.

- 2. After the download process is finished, click the Download Master icon to start using the utility.
- 3. Click **Add** to add a download task.



4. Select a download type such as BitTorrent, HTTP, or FTP. Provide a torrent file or a URL to begin downloading.

**NOTE:** For details on Bit Torrent, refer to section **4.4.1 Configuring the Bit Torrent download settings**.

5. Use the navigation panel to configure the advanced settings.



#### 4.4.1 Configuring Bit Torrent download settings



# To configure BitTorrent download settings:

- 1. From Download Master's navigation panel, click **Bit Torrent** to launch the **Bit Torrent Setting** page.
- 2. Select a specific port for your download task.
- 3. To prevent network congestion, you can limit the maximum upload and download speeds under **Speed Limits**.
- 4. You can limit the maximum number of allowed peers and enable or disable file encryption during downloads.

# 4.4.2 NZB settings

You can set up a USENET server to download NZB files. After entering USENET settings, **Apply**.



# 5 Troubleshooting

This chapter provides solutions for issues you may encounter with your router. If you encounter problems that are not mentioned in this chapter, visit the ASUS support site at:

https://www.asus.com/support for more product information and contact details of ASUS Technical Support.

# 5.1 Basic Troubleshooting

If you are having problems with your router, try these basic steps in this section before looking for further solutions.

## Upgrade Firmware to the latest version.

- Launch the Web GUI. Go to Advanced Settings >
   Administration > Firmware Upgrade. Click Check to verify if
   the latest firmware is available.
- 2. If the latest firmware is available, visit the ASUS global website at <a href="https://www.asus.com/networking-iot-servers/wifi-routers/asus-gaming-routers/tuf-gaming-ax5400/helpdesk\_bios/?model2Name=TUF-Gaming-AX5400">https://www.asus.com/networking-iot-servers/wifi-routers/asus-gaming-routers/tuf-gaming-ax5400/helpdesk\_bios/?model2Name=TUF-Gaming-AX5400</a> to download the latest firmware.
- From the Firmware Upgrade page, click Browse to locate the firmware file.
- 4. Click **Upload** to upgrade the firmware.

## Restart your network in the following sequence:

- 1. Turn off the modem.
- 2. Unplug the modem.
- 3. Turn off the router and computers.
- 4. Plug in the modem.
- 5. Turn on the modem and then wait for 2 minutes.
- 6. Turn on the router and then wait for 2 minutes.
- 7. Turn on computers.

#### Check if your Ethernet cables are plugged properly.

- When the Ethernet cable connecting the router with the modem is plugged in properly, the WAN LED will be on.
- When the Ethernet cable connecting your poweredon computer with the router is plugged in properly, the corresponding LAN LED will be on.

# Check if the wireless setting on your computer matches that of your router.

 When you connect your computer to the router wirelessly, ensure that the SSID (wireless network name), encryption method, and password are correct.

#### Check if your network settings are correct.

- Each client on the network should have a valid IP address.
   ASUS recommends that you use the wireless router's DHCP server to assign IP addresses to computers on your network.
- Some cable modem service providers require you to use the MAC address of the computer initially registered on the account. You can view the MAC address in the web GUI, Network Map > Clients page, and hover the mouse pointer over your device in Client status.



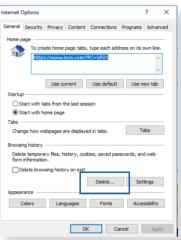
# 5.2 Frequently Asked Questions (FAQs)

# I cannot access the router GUI using a web browser

- If your computer is wired, check the Ethernet cable connection and LED status as described in the previous section.
- Ensure that you are using the correct login information. The default factory login name and password is "admin/admin".
   Ensure that the Caps Lock key is disabled when you enter the login information.

 Delete the cookies and files in your web browser. For Internet Explorer, follow these steps:

- Launch Internet Explorer, then click Tools > Internet Options.
- In the General tab, under Browsing history, click Delete..., select Temporary Internet files and website files and Cookies and website data then click Delete.



#### **NOTES:**

- The commands for deleting cookies and files vary with web browsers.
- Disable proxy server settings, cancel the dial-up connection, and set the TCP/IP settings to obtain IP addresses automatically. For more details, refer to Chapter 1 of this user manual.
- Ensure that you use CAT5e or CAT6 ethernet cables.

# The client cannot establish a wireless connection with the router.

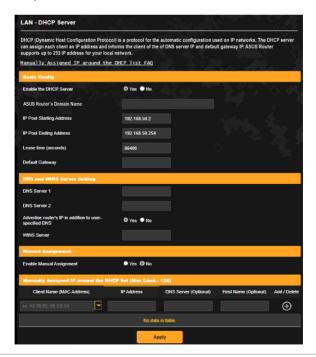
**NOTE:** If you are having issues connecting to 5GHz network, make sure that your wireless device supports 5GHz or features dual band capabilities.

### Out of Range:

- Move the router closer to the wireless client.
- Try to adjust antennas of the router to the best direction as described in section 1.4 Positioning your router.

#### DHCP server has been disabled:

- Launch the web GUI. Go to General > Network Map> Clients and search for the device that you want to connect to the router.
- If you cannot find the device in the Network Map, go to Advanced Settings > LAN > DHCP Server, Basic Config list, select Yes on the Enable the DHCP Server.



 SSID has been hidden. If your device can find SSIDs from other routers but cannot find your router's SSID, go to Advanced Settings > Wireless > General, select No on Hide SSID, and select Auto on Control Channel.



- If you are using a wireless LAN adapter, check if the wireless channel in use conforms to the channels available in your country/area. If not, adjust the channel, channel bandwidth, and wireless mode.
- If you still cannot connect to the router wirelessly, you can reset your router to factory default settings. In the router GUI, click Administration > Restore/Save/Upload Setting and click Restore.



#### Internet is not accessible.

- Check if your router can connect to your ISP's WAN IP address.
   To do this, launch the web GUI and go to General > Network Map, and check the Internet status.
- If your router cannot connect to your ISP's WAN IP address, try restarting your network as described in the section Restart your network in following sequence under Basic Troubleshooting.



- The device has been blocked via the Parental Control function. Go to General > Parental Controls and see if the device is in the list. If the device is listed under Client Name, remove the device using the Delete button or adjust the Time Management Settings.
- If there is still no Internet access, try to reboot your computer and verify the network's IP address and gateway address.
- Check the status indicators on the ADSL modem and the wireless router. If the WAN LED on the wireless router is not ON, check if all cables are plugged properly.

## You forgot the SSID (network name) or network password

- Setup a new SSID and encryption key via a wired connection (Ethernet cable). Launch the web GUI, go to **Network Map**, click the router icon, enter a new SSID and encryption key, and then click **Apply**.
- Reset your router to the default settings. Launch the web GUI, go to Administration > Restore/Save/Upload Setting, and click Restore. The default login account and password are both "admin".

# How to restore the system to its default settings?

 Go to Administration > Restore/Save/Upload Setting, and click Restore.

The following are the factory default settings:

**User Name:** admin **Password:** admin

**Enable DHCP:** Yes (if WAN cable is plugged in) **IP address:** http://www.asusrouter.com (or

192.168.50.1)

**Domain Name:** (Blank)

**Subnet Mask:** 255.255.255.0 **DNS Server 1:** 192.168.50.1

**DNS Server 2:** (Blank)

SSID (2.4GHz): ASUS\_XX\_2G SSID (5GHz): ASUS\_XX\_5G

## Firmware upgrade failed.

Launch the rescue mode and run the Firmware Restoration utility. Refer to section **4.2 Firmware Restoration** on how to use the Firmware Restoration utility.

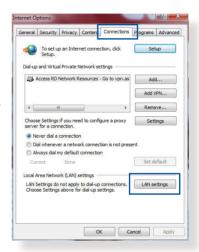
#### **Cannot access Web GUI**

Before configuring your wireless router, do the steps described in this section for your host computer and network clients.

## A. Disable the proxy server, if enabled.

#### Windows®

- Click Start > Internet Explorer to launch the browser.
- 2. Click Tools > Internet options > Connections > LAN settings.

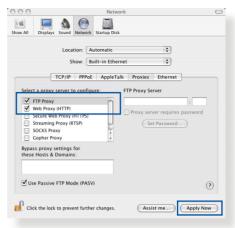


- From the Local Area Network (LAN) Settings screen, untick Use a proxy server for your LAN.
- 4. Click **OK** when done.



#### **MAC OS**

- From your Safari browser, click Safari > Preferences > Advanced > Change Settings...
- From the Network screen, deselect FTP Proxy and Web Proxy (HTTP).
- 3. Click **Apply Now** when done.



**NOTE:** Refer to your browser's help feature for details on disabling the proxy server.

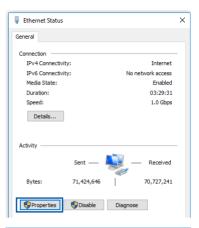
B. Set the TCP/IP settings to automatically obtain an IP address.

#### Windows®

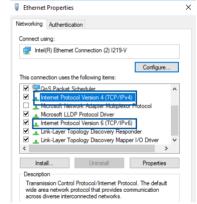
 Click Start > Control Panel > Network and Sharing Center, then click the network connection to display its status window.



Click **Properties** to display the Ethernet Properties window.



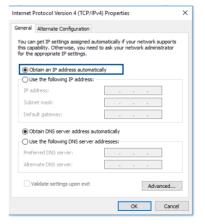
 Select Internet Protocol Version 4 (TCP/IPv4) or Internet Protocol Version 6 (TCP/IPv6), then click Properties.



4. To obtain the IPv4 IP settings automatically, tick **Obtain an IP address automatically**.

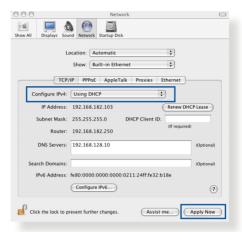
To obtain the IPv6 IP settings automatically, tick **Obtain an IPv6 address automatically**.

5. Click **OK** when done.



#### **MAC OS**

- Click the Apple icon located on the top left of your screen.
- Click System
   Preferences > Network
   Configure...
- From the TCP/IP tab, select Using DHCP in the Configure IPv4 dropdown list.
- 4. Click **Apply Now** when done.

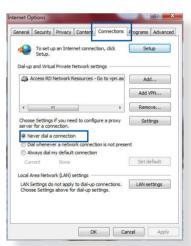


**NOTE:** Refer to your operating system's help and support feature for details on configuring your computer's TCP/IP settings.

## C. Disable the dial-up connection, if enabled.

#### Windows®

- Click Start > Internet Explorer to launch the browser.
- 2. Click Tools > Internet options > Connections.
- 3. Tick Never dial a connection.
- 4. Click **OK** when done.



**NOTE:** Refer to your browser's help feature for details on disabling the dial-up connection.

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Version 2, June 1991

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# **Safety Notices**

When using this product, always follow the fundamental safety precautions, including, but not limited to the following:



#### **WARNING!**

- The power supply cord(s) must be plugged into socket-outlet(s) that is /are provided with a suitable earth ground. Connect the equipment only to a nearby socket outlet that is easily accessible.
- If the Adapter is broken, do not try to fix it by yourself. Contact a qualified service technician or your retailer.
- DO NOT use damaged power cords, accessories, or other peripherals.
- DO NOT mount this equipment higher than 2 meters.
- Use this product in environments with ambient temperatures between 0°C (32°F) and 40°C (104°F).
- Read the operational guidelines and the temperature range provided before using the product.
- Pay particular attention to the personal safety when using this device in airports, hospitals, gas stations and professional garages.
- Medical device interference: Maintain a minimum distance of at least 15 cm (6 inches) between implanted medical devices and ASUS products to reduce the risk of interference.
- Kindly use ASUS products in good reception conditions to minimize the radiation's level.
- Keep the device away from pregnant women and the lower abdomen of the teenager.
- DO NOT use this product if visible defects can be observed or it has been wet or damaged or modified. Seek servicing for assistance.



#### **WARNING!**

- DO NOT place on uneven or unstable work surfaces.
- DO NOT place or drop objects on the top of the product. Avoid exposing the product to mechanical shock such as crushing, bending, puncturing or shredding.
- DO NOT disassemble, open, microwave, incinerate, paint, or shove any foreign objects into this product.
- Refer to the rating label on the bottom of your product and ensure your power adapter complies with this rating.
- Keep the product away from fire and heat sources.
- DO NOT expose to or use near liquids, rain, or moisture. DO NOT use the product during electrical storms.
- Connect the PoE output circuits of this product exclusively to PoE networks, without routing to external facilities.
- To prevent electrical shock hazard, disconnect the power cable from the electrical outlet before relocating the system.
- Only use accessories that have been approved by the device manufacturer to work with this model. The use of other types of accessories may invalidate the warranty or violate local regulations and laws, and may pose safety risks. Contact your local retailer for the availablity of authorized accessories.
- Use of this product in a way not recommended in the provided instructions may result in a risk of fire or personal injury.

# **Service and Support**

Visit our multi-language website at <a href="https://www.asus.com/support">https://www.asus.com/support</a>.

